# PT-8800

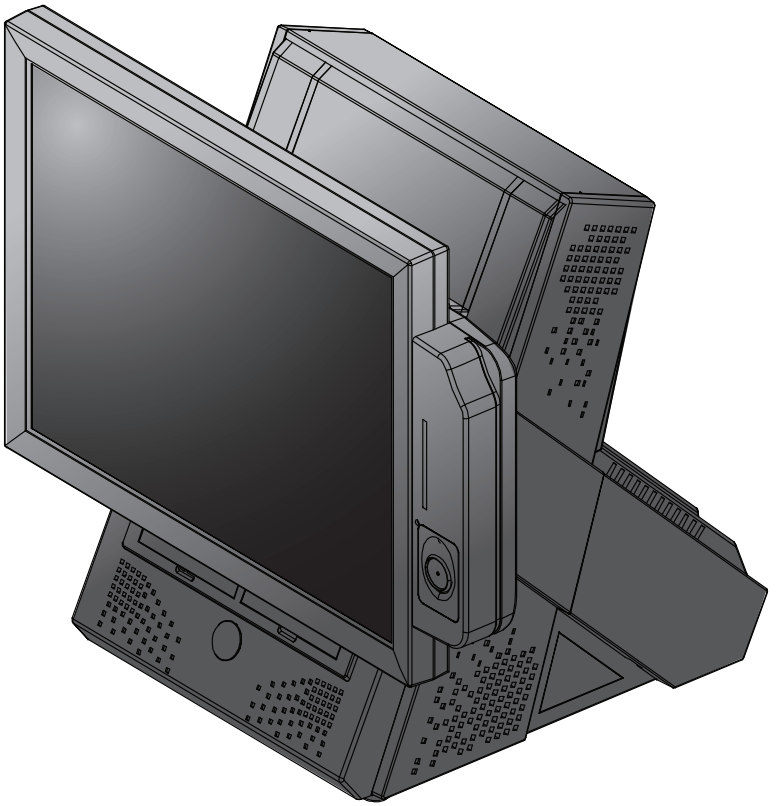
User manual

PARTNER

# All in one POS Terminal

# PT-8850

# User Manual



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## Trademark recognition

All product names used in this manual are the properties of their respective owners and are acknowledged.

## Federal Communications Commission (FCC)

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and the receiver.

Connect the equipment onto an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Shielded interconnect cables and a shielded AC power cable must be employed with this equipment to ensure compliance with the pertinent RF emission limits governing this device. Changes or modifications not expressly approved by the system’s manufacturer could void the user’s authority to operate the equipment.

## Declaration of conformity

This device complies with part 15 of the FCC rules. Operation is subject to the following conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

## About this manual

This manual is intended for system administrators who are familiar with setting up a new system and installing an operating system.

The manual consists of the following sections:

| | |
|---|---|
| Chapter 1 Getting Started: | This section covers unpacking and checking the package contents, and identifying components. Information on connecting peripheral devices, and powering on is also provided. |
| Chapter 2 BIOS Setup Utility: | The BIOS chapter provides information on navigating and changing settings in the BIOS Setup Utility. |
| Chapter 3 Upgrading Components: | This section provides information on upgrading components. |
| Appendix: | The appendix covers troubleshooting, information on having the PT-8850 serviced, and technical specifications. |

## Safety information

Before installing and using the PT-8850 POS, take note of the following precautions:

- Read all instructions carefully.
- Do not place the unit on an unstable surface, cart, or stand.
- Do not block the slots and opening on the unit, which are provided for ventilation.
- Do not push objects in the ventilation slots as they may touch high voltage components and result in shock and damage to the components.
- Only use the power source indicated on the marking label. If you are not sure, contact your dealer or the Power Company.
- The unit uses a three-wire ground cable, which is equipped with a third pin to ground the unit and prevent electric shock. Do not defeat the purpose of this pin. If your outlet does not support this kind of plug, contact your electrician to replace your obsolete outlet.
- Do not place anything on the power cord. Place the power cord where it will not be in the way of foot traffic.
- Follow all warnings and cautions in this manual and on the unit case.
- When replacing parts, ensure that your service technician uses parts specified by the manufacturer.
- Avoid using the system near water, in direct sunlight, or near a heating device.

**WARNING** ***The system uses a 3V CR2032 battery mounted on the mainboard to keep time. There is a risk of explosion if the wrong battery type is used when replacing. Dispose of used batteries according to local ordinance regulations.***

**CAUTION** ***The USB ports can be damaged if care is not taken when connecting devices. Ensure USB devices are correctly inserted.***

***Plugging a phone line into the LAN port (RJ-45 connector) can damage the connector. Take care only plug an RJ-45 connector into the LAN port.***

## Revision history

Version 1.0, July 2009

## TABLE OF CONTENTS


CHAPTER 1 GETTING STARTED ..... 1

Unpacking the machine ..... 1
Checking the package contents ..... 2
Identifying components ..... 3
Removing the rear cover ..... 6
Adjusting display angles ..... 7
Setup considerations ..... 7
Connecting peripheral devices ..... 8
Connecting a cash drawer ..... 8
Powering the machine on and off ..... 9

CHAPTER 2 BIOS SETUP ..... 11

About the Setup Utility ..... 11
Entering the Setup Utility ..... 12
BIOS navigation keys ..... 12
Using BIOS ..... 13
Standard CMOS features ..... 14
Advanced BIOS Features ..... 16
►CPU Feature ..... 18
►Hard Disk Boot Priority ..... 19
Advanced Chipset Features ..... 20
► PCI Express Boot Port Func ..... 21
Integrated Peripherals ..... 22
► OnChip IDE Device ..... 23
► SuperIO Device ..... 25
► USB Device Setting ..... 26
Power Management Setup ..... 27
PnP/PCI Configurations ..... 29
► IRQ Resources ..... 30
PC Health Status ..... 31
Other BIOS Options ..... 32

CHAPTER 3 UPGRADING COMPONENTS ..... 35

Safety and precautions ..... 35
Before you begin ..... 36
Upgrading the hard drive ..... 37
Installing optional displays ..... 38
Attaching the second display ..... 40

Installing a PCI-E x1 card....42

APPENDIX .... 43

Troubleshooting ....43
Tips for Troubleshooting....43
The Power-On Self Test....43
Beep Errors at POST ....43
Beep Message Errors at POST ....44
General Problems ....45
Having the PT-8850 Serviced ....46
Specifications....47

# CHAPTER 1
# GETTING STARTED

This chapter describes the procedures from unpacking the PT-8850 POS, to powering it on. The following topics are described.


- Unpacking the machine on page 1
- Checking the package contents on page 2
- Identifying components on page 3
- Removing the rear cover on page 6
- Adjusting display angles on page 7
- Setup considerations on page 7
- Connecting peripheral devices on page 8
- Connecting a cash drawer on page 8
- Powering the machine on and off on page 9


## Unpacking the machine

The machine and cable accessories are packed in a cardboard carton with foam padding for protection during shipping.

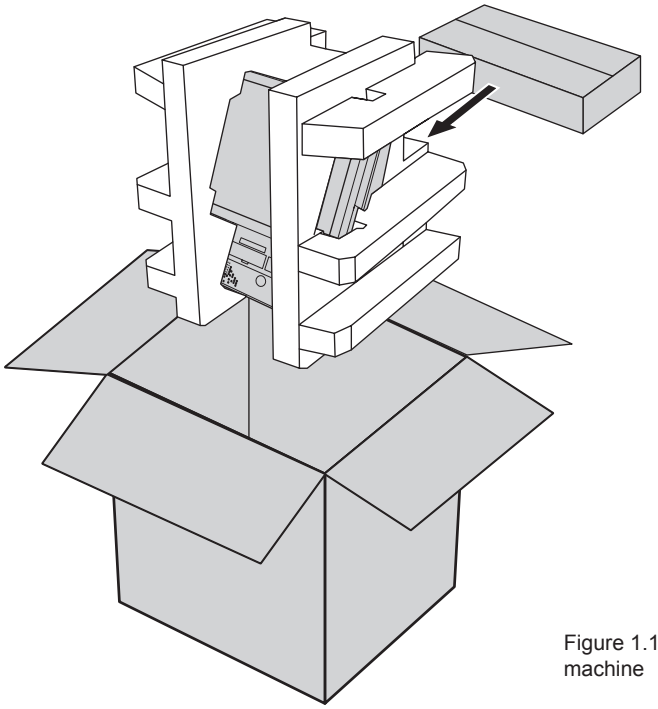
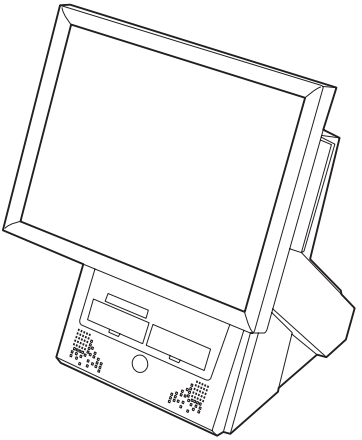


Figure 1.1 Unpacking the machine

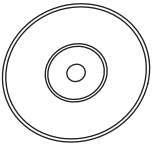
Carefully unpack the machine and keep the packing materials. If you need to ship it in the future, repack it as shown in Figure 1.1.

## Checking the package contents

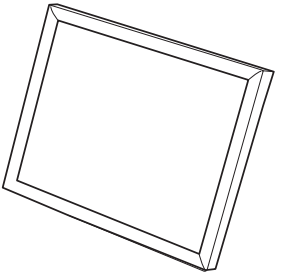
After you unpack the device check that the following items are included.



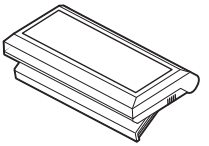
PT-8850



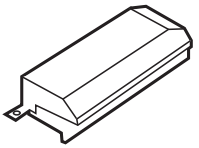
Driver CD with drivers and the user manual PDF file.



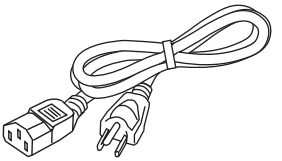
Second display (optional)



Customer display (optional)



MSR display (optional)



Power Cable

If any item is missing or appears damaged, contact your dealer immediately.

# Identifying components

This section describes the parts and connectors on the machine.

## *Front-right view*

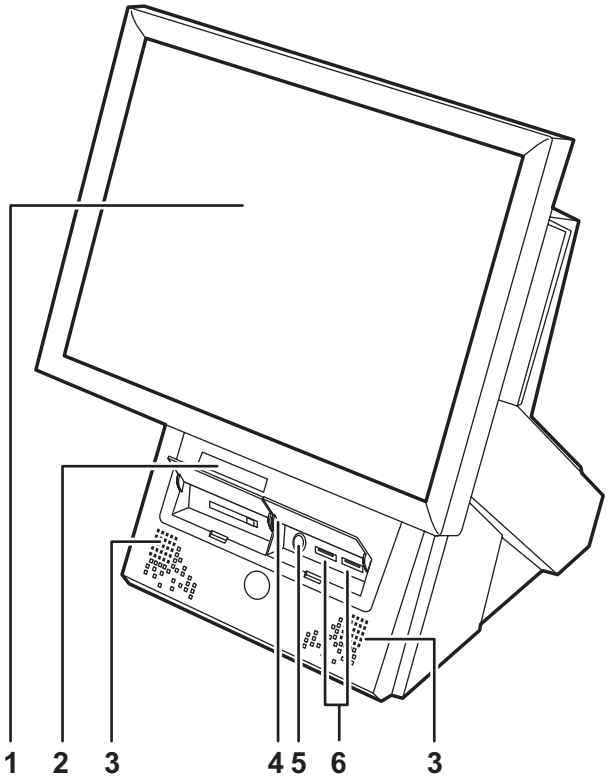



Figure 1.2 Front-right view

| Component | Description |
|---|---|
| 1 | 15-inch TFT LCD touch screen |
| 2 | Smart card reader |
| 3 | Speakers |
| 4 | Power LED |
| 5 | Power button |
| 6 | Two USB ports |

### *Rear view*

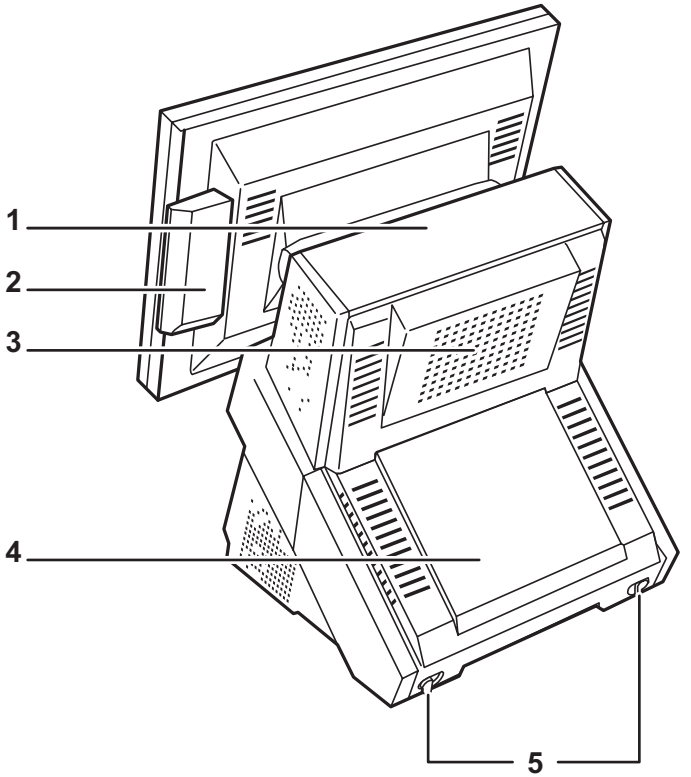



Figure 1.3 Rear view

| Component | Description |
|---|---|
| 1 | Customer display cover |
| 2 | MSR module |
| 3 | Mainboard cover |
| 4 | Rear cover |
| 5 | Rear cover latches |

## *Rear connectors*

Following shows the connectors on the rear of the machine. You must remove the rear cover to access the connectors. See “Removing the rear cover” on page 6.

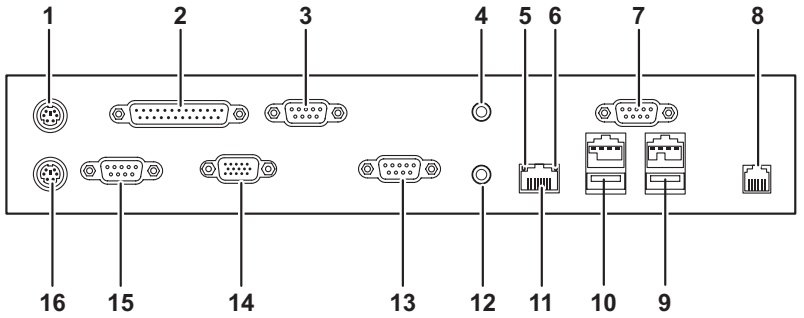



Figure 1.4 Rear connectors labeled

| Connector | Description |
|---|---|
| 1 | PS/2 mouse connector |
| 2 | Parallel connector |
| 3 | COM4 connector |
| 4 | Line out |
| 5 | Act LED (green) lights when network activity is detected |
| 6 | Link LED (orange) lights when the network is found |
| 7 | COM2 connector |
| 8 | RJ-11 cash drawer connector |
| 9 | Powered USB connector (24V) - connect peripherals such as USB printers |
| 10 | Powered USB connector (12V) - connect peripherals such as a customer display |
| 11 | RJ-45 (LAN) connector |
| 12 | Mic in |
| 13 | COM3 connector |
| 14 | VGA connector |
| 15 | COM1 connector |
| 16 | PS/2 keyboard connector |

**IMPORTANT**

***Powered USB peripherals have keyed connectors to match the 12V and 24V powered USB connectors on the machine. Do not try to force a 12V connector from a peripheral into the 24V connector on the machine. You can also connect standard USB devices to the powered USB connectors.***

**IMPORTANT**

***For powered USB:***

***1. 24V cannot exceed 2A***

***2. 12V cannot exceed 3A***

***3. Total of 24V & 12V cannot exceed 48 watts.***

**CAUTION**

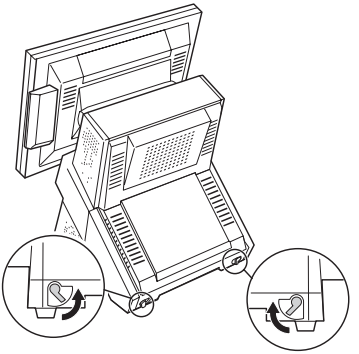
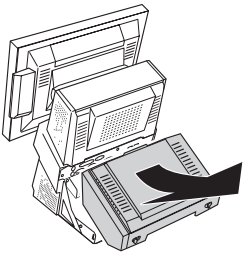
***Plugging a phone line into the LAN port (RJ-45 connector) can damage the connector. Take care to only plug an RJ-45 connector into the LAN port.***

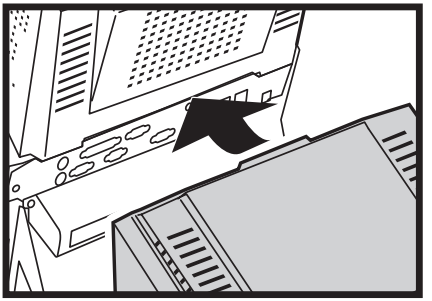
**NOTE**

***COM 6 is reserved for the optional customer display.***

## Removing the rear cover

Refer to the following to remove the rear cover.

| | |
|---|---|
| 1. Open the rear cover latches. |  |
| 2. Remove the rear cover. |  |

| | |
|---|---|
| When replacing:<br><br>Align the rear cover tab with the opening on the machine. |  |

## Adjusting display angles

The main display can be tilted back from an upright perpendicular position to about 30 degrees as shown in Figure 1.5. The customer display can be tilted as shown in Figure 1.6.

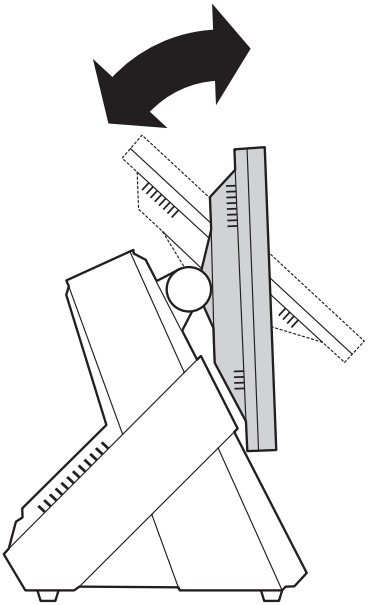


Figure 1.5 Adjusting the display

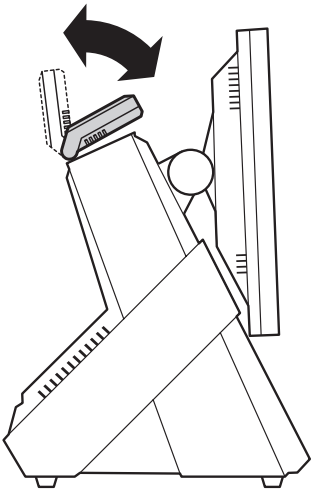


Figure 1.6 Adjusting the customer display

## Setup considerations

When setting up the machine, consider the following:

- Use a desktop or counter that is stable and even.
- Ensure there is enough room around the sides and rear of the machine for ventilation.
- Ensure there is room to connect cables and that cables are long enough to reach peripheral devices or a power outlet.

## Connecting peripheral devices

Peripheral devices such as a printer or scanner can be connected to the machine. Refer to the user manual of the device you are connecting for instructions on installing drivers where needed. (Remove the rear cover to access the connectors. See “Removing the rear cover” on page 6.)

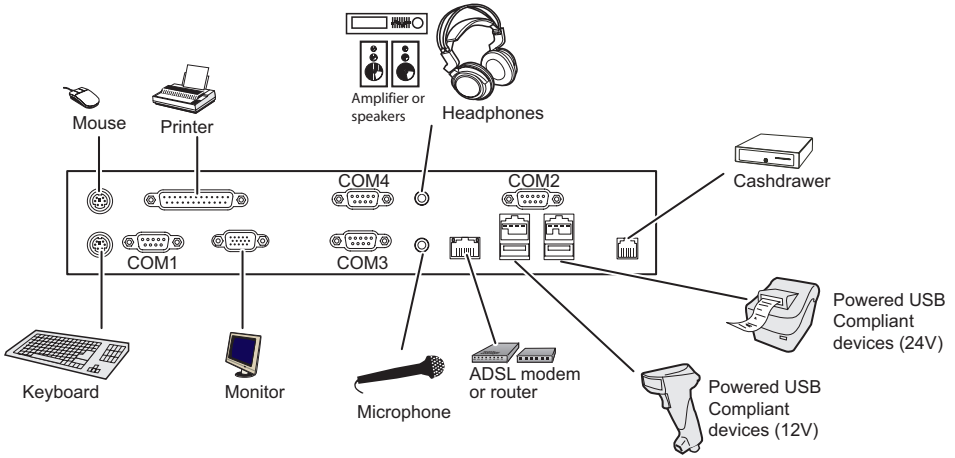



Figure 1.7 Connecting peripheral devices

**CAUTION**

***Do not plug a phone line into the RJ-45 (ADSL or router) connector. Doing so can damage the connector.***

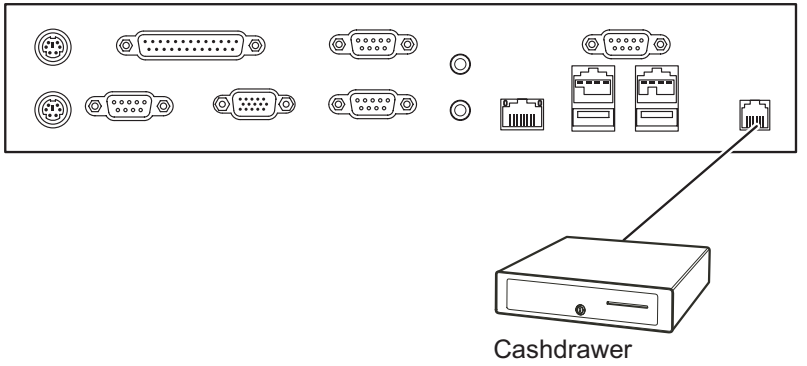
## Connecting a cash drawer

Refer to the following to connect a cash drawer.

**IMPORTANT**

***The cash drawer RJ-11 connector is DC+24V. Ensure the cash drawer to be connected matches this power specification.***

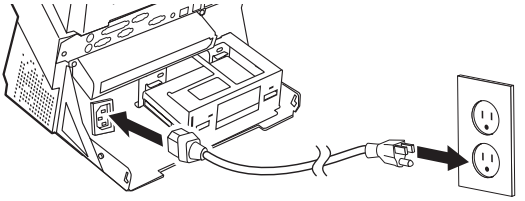
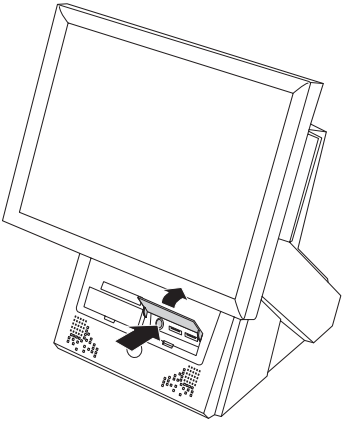
1. Remove the rear cover. (See “Removing the rear cover” on page 6.)
2. Connect the RJ-11 cable from the cash drawer to the RJ-11 connector on the machine.




3. Turn on the machine. (See “Powering the machine on and off” below.)

## Powering the machine on and off

Refer to the following to power on and off the machine.

| | |
|---|---|
| 1. Remove the rear cover. See “Removing the rear cover” on page 6.<br>2. Connect the power cable to the power connector on the machine and to an electrical outlet. |  |
| 3. Lift the cover.<br>4. Press the power button. The power LED turns on.<br>5. To turn off the machine, shut down the operating system: the main power turns off automatically. |  |

**NOTE**

***You may need to use the power button to turn off the power, for example if the operating system you are using does not support power down by the OS or if the system crashes or hangs.***

# CHAPTER 2
# BIOS SETUP

The primary function of the BIOS (Basic Input and Output System) is to identify and initiate component hardware. The BIOS parameters are stored in non-volatile BIOS memory (CMOS). CMOS contents don't get erased when the computer is turned off. The following topics are described in this chapter.


- About the Setup Utility on page 11
- Standard CMOS features on page 14
- Advanced BIOS Features on page 16
- CPU Feature on page 18
- Hard Disk Boot Priority on page 19
- Advanced Chipset Features on page 20
- Integrated Peripherals on page 22
- Power Management Setup on page 27
- PnP/PCI Configurations on page 29
- PC Health Status on page 31
- Other BIOS Options on page 32


## About the Setup Utility

The BIOS Setup Utility enables you to configure the following items:

- Hard drives, diskette drives, and peripherals
- Video display type and display options
- Password protection from unauthorized use
- Power management features

This Setup Utility should be used for the following:

- When changing the system configuration
- When a configuration error is detected and you are prompted to make changes to the Setup Utility
- When trying to resolve IRQ conflicts
- When making changes to the Power Management configuration
- When changing the User or Supervisor password

## Entering the Setup Utility

When you power on the system, BIOS enters the Power-On Self Test (POST) routines. POST is a series of built-in diagnostics performed by the BIOS. After the POST routines are completed, the following message appears:

**Press DEL to enter SETUP**

Press the delete key <Delete> to access the Award BIOS Setup Utility:

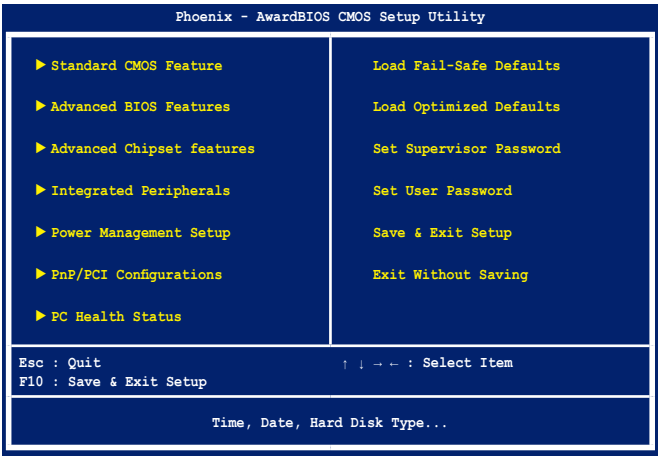

Phoenix - AwardBIOS CMOS Setup Utility
▶ Standard CMOS Feature
▶ Advanced BIOS Features
▶ Advanced Chipset features
▶ Integrated Peripherals
▶ Power Management Setup
▶ PnP/PCI Configurations
▶ PC Health Status
Load Fail-Safe Defaults
Load Optimized Defaults
Set Supervisor Password
Set User Password
Save & Exit Setup
Exit Without Saving
Esc : Quit
F10 : Save & Exit Setup
↑ ↓ → ← : Select Item
Time, Date, Hard Disk Type...

Figure 2.1 Main BIOS menu

## BIOS navigation keys

The BIOS navigation keys are listed below.

| Key | Function |
|---|---|
| ←↑↓→ | Scrolls through the items on a menu |
| +/–/PU/PD | Modifies the selected field's values |
| Esc | Exits the current menu |
| F1 | Displays a screen that describes all key functions |
| F5 | Loads previously saved values to CMOS |
| F6 | Loads a minimum configuration for troubleshooting |
| F7 | Loads an optimum set of values for peak performance |
| F10 | Saves the current configuration and exits Setup |
| Shift + F2 | Changes the color of the BIOS menu |

## Using BIOS

When you start the Setup Utility, the main menu appears. The main menu of the Setup Utility displays a list of the options that are available. A highlight indicates which option is currently selected. Use the cursor arrow keys to move the highlight to other options. When an option is highlighted, execute the option by pressing <Enter>.

Some options lead to pop-up dialog boxes that prompt you to verify that you wish to execute that option. Other options lead to dialog boxes that prompt you for information.

Some options (marked with a triangle ►) lead to submenus that enable you to change the values for the option. Use the cursor arrow keys to scroll through the items in the submenu.

# Standard CMOS features

Selecting Standard CMOS Features on the main menu displays the following menu:

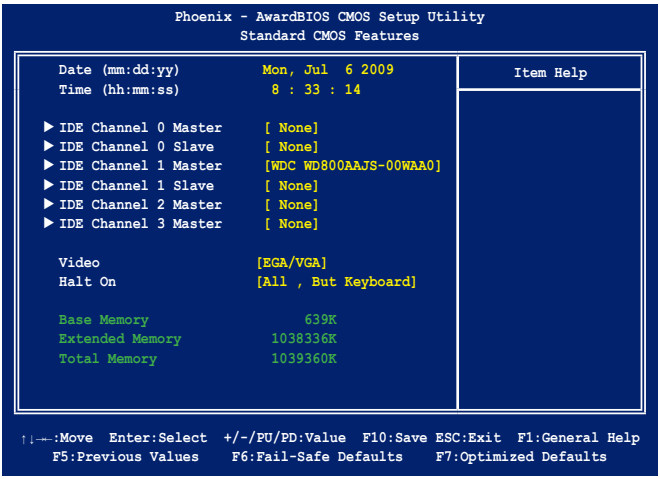

Phoenix - AwardBIOS CMOS Setup Utility
Standard CMOS Features
Date (mm:dd:yy) Mon, Jul 6 2009
Time (hh:mm:ss) 8 : 33 : 14
IDE Channel 0 Master [ None]
IDE Channel 0 Slave [ None]
IDE Channel 1 Master [WDC WD800AAJS-00WAA0]
IDE Channel 1 Slave [ None]
IDE Channel 2 Master [ None]
IDE Channel 3 Master [ None]
Video [EGA/VGA]
Halt On [All , But Keyboard]
Base Memory 639K
Extended Memory 1038336K
Total Memory 1039360K
Item Help
↑↓→←:Move Enter:Select +/-/PU/PD:Value F10:Save ESC:Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 2.2 Standard CMOS Features menu

## Date and Time

The Date and Time items show the current date and time held by the machine. If you are running a Windows OS, these items are automatically updated whenever you make changes to the Windows Date and Time Properties utility.

## Video

These fields is used to select the default video device.

## Halt On

This item defines the operation of the system POST (Power On Self Test) routine. You can use this item to select which types of errors in the POST are sufficient to halt the system.

## Base Memory, Extended Memory, and Total Memory

These items are automatically detected by the system at start up time. These are display-only fields. You cannot make changes to these fields.

- Base Memory – This field displays the amount of conventional memory detected by the system during boot.
- Extended Memory – This field displays the amount of extended memory detected by the system during boot.
- Total Memory – This field displays the total amount of memory (Base and Extended) detected by the system during boot.

## IDE Channel 0/2/3 Master/Slave

This field is used to configure the IDE hard drive installed in the system. Move the cursor to highlight the IDE Primary/Secondary Master/Slave fields and press <Enter>. The IDE Primary Master submenu opens:

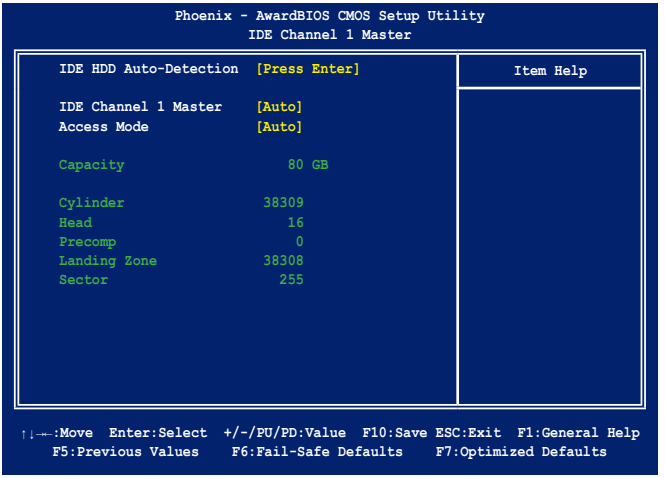



Figure 2.3 IDE Primary Master submenu

## IDE HDD Auto-Detection

Press Enter while this item is highlighted if you want the Setup Utility to automatically detect and configure a hard disk drive on the IDE channel.

> **NOTE**
>
> ***If you are setting up a new hard disk drive that supports LBA mode, more than one line will appear in the parameter box. Choose the line that lists LBA for an LBA drive.***

## IDE Channel 0/1/2/3 Master/Slave

If you leave this item at Auto, the system will automatically detect and configure any IDE devices it finds. If it fails to find a hard disk, change the value to Manual and then manually configure the drive by entering the characteristics of the drive in the fields described below:

- Capacity – displays the capacity of the HDD in gigabytes (GB).
- Cylinder – indicates the number of cylinders that the HDD has. A cylinder is the sum total of all tracks that are in the same location on every disk surface.
- Head – displays the number of heads in the HDD. A head is a device that reads and writes data on the hard disk.
- Precomp – displays the track where precompensation is initiated. Precompensation is a feature whereby the HDD uses a stronger magnetic field to write data in sectors that are closer to the center of the disk. In CAV recording, in which the disk spins at a constant speed, the sectors closest to the spindle are packed tighter than the outer sectors.
- Landing Zone – displays the location of the safe non-data area on a hard disk that is used for parking the read/ write head.
- Sector – displays the number of sectors available on the HDD. A sector is the smallest unit of storage space on a disk.

## Access Mode

This item defines special ways that can be used to access IDE hard disks such as LBA (Large Block Addressing). Leave this value at Auto and the system will automatically decide the fastest way to access the hard disk drive.

# Advanced BIOS Features

Selecting Advanced BIOS Features on the main menu opens up this screen:

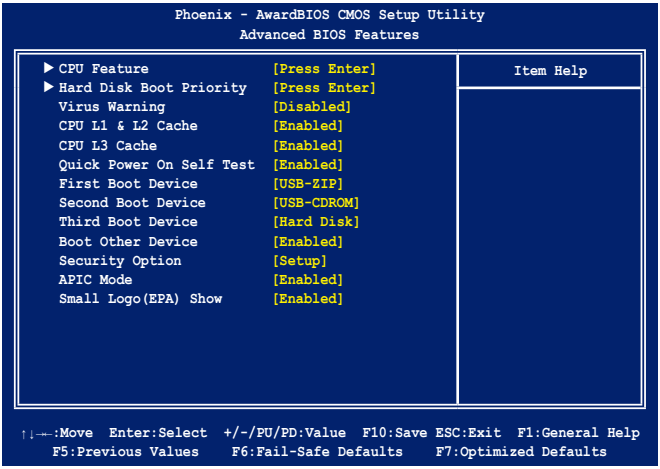

Phoenix - AwardBIOS CMOS Setup Utility
Advanced BIOS Features
CPU Feature [Press Enter]
Hard Disk Boot Priority [Press Enter]
Virus Warning [Disabled]
CPU L1 & L2 Cache [Enabled]
CPU L3 Cache [Enabled]
Quick Power On Self Test [Enabled]
First Boot Device [USB-ZIP]
Second Boot Device [USB-CDROM]
Third Boot Device [Hard Disk]
Boot Other Device [Enabled]
Security Option [Setup]
APIC Mode [Enabled]
Small Logo(EPA) Show [Enabled]
Item Help
↑↓→←:Move Enter:Select +/-/PU/PD:Value F10:Save ESC:Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 2.4 Advanced BIOS Features menu

## Virus Warning

When enabled, this item provides protection against viruses that try to write to the boot sector and partition table of the hard disk drive. You need to disable this item when installing an operating system. We recommend that you enable anti-virus protection as soon as you have installed an operating system.

## CPU L1 & L2 Cache

All processors that can be installed in this mainboard use internal level 1 (L1) and external level 2 (L2) cache memory to improve performance.

## CPU L3 Cache

All processors that can be installed in this mainboard use external level 3 (L3) cache memory to improve performance.

## Quick Power On Self Test

Enable this item to shorten the power on testing (POST) and have the system start up faster. You can enable this item after you are confident that the system hardware is operating smoothly.

## First/Second/Third Boot Device

The BIOS loads the operating system from the disk drives in the sequence selected in these three fields.

## Boot Other Device

When enabled, the system searches all other possible locations for an operating system if it fails to find one in the devices specified under the First, Second, and Third boot devices.

## Boot Up Numlock Status

This field is used to select power on state for NumLock.

### Security Option

Select whether the password is required every time the system boots or only when you enter setup.

| Option | Description |
|---|---|
| System | The system will not boot and access to Setup will be denied if the correct password is not entered at the prompt. |
| Setup | The system will boot, but access to Setup will be denied if the correct password is not entered at the prompt. |

### APIC Mode

This item is used to activate the ACPI (Advanced Configuration and Power Management Interface) Mode.

**IMPORTANT**

***ACPI is a power management specification that makes hardware status information available to the operating system. ACPI enables a PC to turn its peripherals on and off for improved power management. It also allows the PC to be turned on and off by external devices, so that mouse or keyboard activity wakes up the machine.***

### Small Logo(EPA) Show

This item enables you to show the company logo on the bootup screen.

## ►CPU Feature

Selecting CPU Feature opens up this screen.

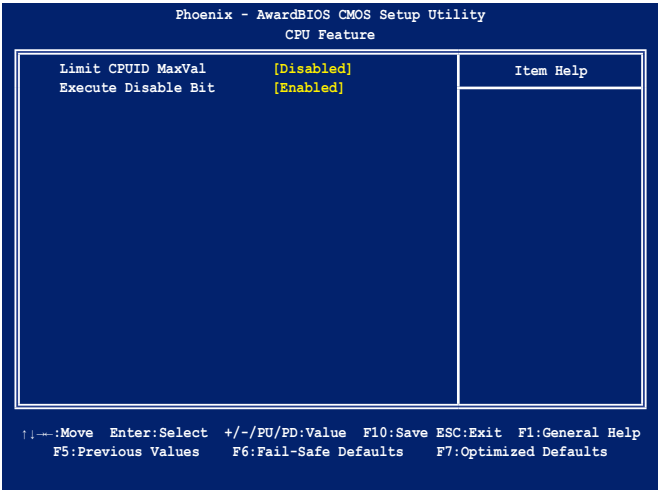

Phoenix - AwardBIOS CMOS Setup Utility
CPU Feature
Limit CPUID MaxVal [Disabled]
Execute Disable Bit [Enabled]
Item Help
↑↓→←:Move Enter:Select +/-/PU/PD:Value F10:Save ESC:Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 2.5 CPU Feature submenu

### Limit CPUID MaxVal

When enabled, this feature will make the BIOS respond “suitable”, “virtual” CPUID to OS kernel. So WinNT or the legacy OS can use the masked CPUID to work well with the new CPU design.

### Execute Disable Bit

When disabled, forces the XD feature flag to always return 0.

## ►Hard Disk Boot Priority

Selecting Hard Disk Boot Priority opens up this screen.

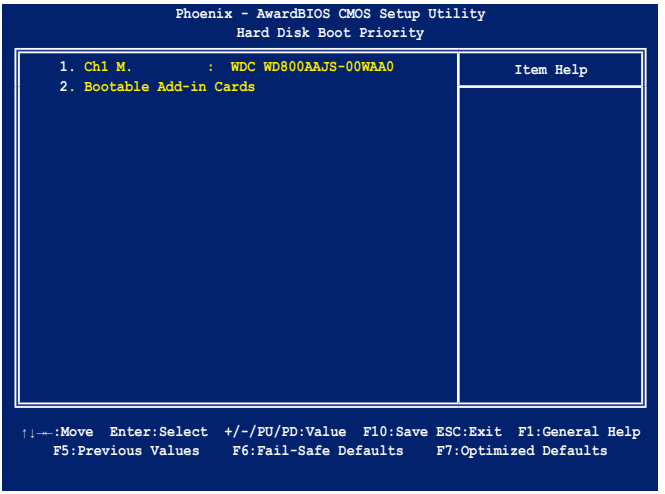

Phoenix - AwardBIOS CMOS Setup Utility
Hard Disk Boot Priority
1. Ch1 M. : WDC WD800AAJS-00WAA0
2. Bootable Add-in Cards
Item Help
↑↓→←:Move Enter:Select +/-/PU/PD:Value F10:Save ESC:Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 2.6 Hard Disk Boot Priority submenu

### Hard Disk Boot Priority

This screen allows setting the boot priority. Use the PageUp and PageDown to change the order. And then his Esc to set.

# Advanced Chipset Features

This option displays critical timing parameters of the mainboard. Leave the items on this menu at their default settings unless you are very familiar with the technical specifications of the system hardware. If you change the values incorrectly, you may introduce fatal errors or recurring instability into the system.

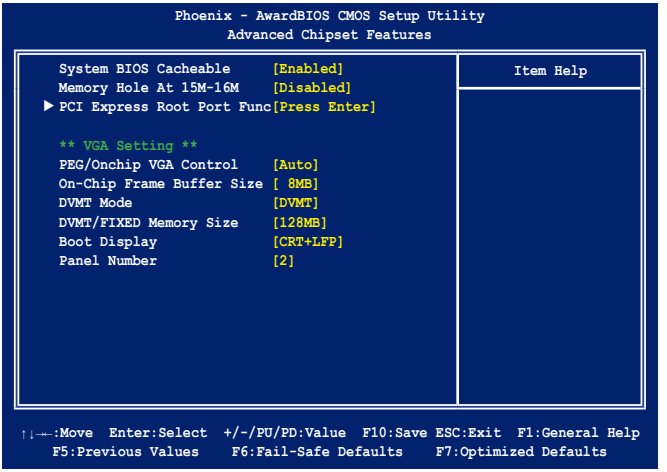

Phoenix - AwardBIOS CMOS Setup Utility
Advanced Chipset Features
System BIOS Cacheable [Enabled]
Memory Hole At 15M-16M [Disabled]
PCI Express Root Port Func [Press Enter]
** VGA Setting **
PEG/Onchip VGA Control [Auto]
On-Chip Frame Buffer Size [ 8MB]
DVMT Mode [DVMT]
DVMT/FIXED Memory Size [128MB]
Boot Display [CRT+LFP]
Panel Number [2]
Item Help
↑↓→←:Move Enter:Select +/-/PU/PD:Value F10:Save ESC:Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 2.7 Advanced Chipset Features menu

### System BIOS Cacheable

These items allow the system to be cached in memory for faster execution. We recommend that you leave these items at the default value.

### Memory Hole At 15M-16M

This item can be used to reserve memory space for some ISA expansion cards that require it.

### ** VGA Setting **

The following items allow you to configure the settings about On-Chip VGA.

### PEG/Onchip VGA Control

This item allows you to select whether to use the onboard graphics processor or the PCI Express card.

### On-Chip Frame Buffer Size

This item is used to select the video frame buffer size.

### DMVT Mode

Dynamic Video Memory Technology (DVMT) allows the system to dynamically allocate memory resources according to the demands of the system at any point in time, that improves the efficiency of the memory allocated to either system or graphics processor. This item allows you to select the DVMT operating mode.

### DMVT/FIXED Memory Size

This item allows you to set the maximum amount of system memory that can be allocated as graphics memory.

### Boot Display

If you connect an external display to this machine, you can use this setting to turn off the LCD and only use the external display. To use dual displays this must be set to CRT+LFP(LVDS).

### Panel Number

This setting auto-detects the panel resolution and other panel settings.

## ► PCI Express Boot Port Func

Use this item to control the PCI-E ports on the mainboard. Select the item and press <Enter> to open the following menu:

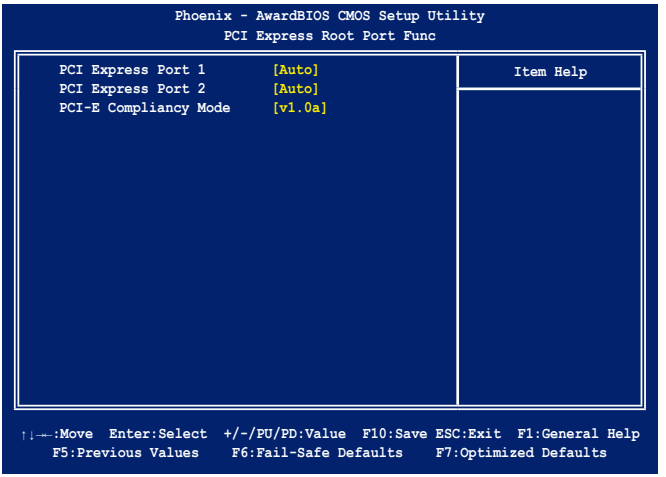

Phoenix - AwardBIOS CMOS Setup Utility
PCI Express Root Port Func
PCI Express Port 1 [Auto]
PCI Express Port 2 [Auto]
PCI-E Compliancy Mode [v1.0a]
Item Help
↑↓→←:Move Enter:Select +/-/PU/PD:Value F10:Save ESC:Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 2.8 PCI Express Root Port Func submenu

### PCI Express Port 1

This item is used to enable/disable the PCI Express port 1.

### PCI Express Port 2

This item is used to enable/disable the PCI Express port 2.

### PCI-E Compliancy Mode

This feature allows you to set the version of the PCI Express base specifications by which the mainboard has to comply.

# Integrated Peripherals

This option defines the operation of peripheral components on the system's input/output ports.

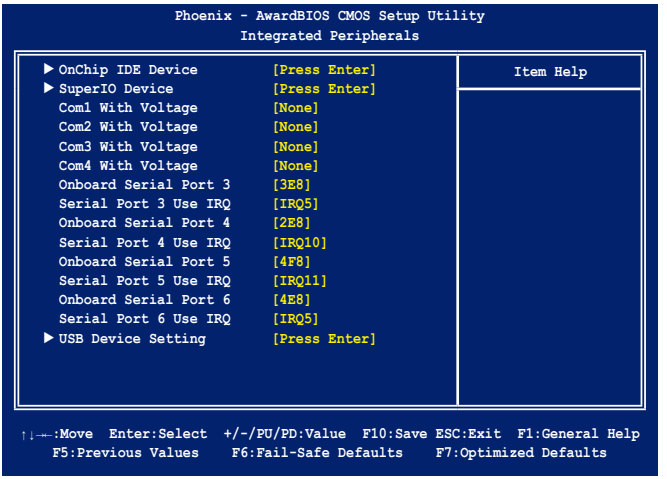

Phoenix - AwardBIOS CMOS Setup Utility
Integrated Peripherals
▶ OnChip IDE Device [Press Enter]
▶ SuperIO Device [Press Enter]
Com1 With Voltage [None]
Com2 With Voltage [None]
Com3 With Voltage [None]
Com4 With Voltage [None]
Onboard Serial Port 3 [3E8]
Serial Port 3 Use IRQ [IRQ5]
Onboard Serial Port 4 [2E8]
Serial Port 4 Use IRQ [IRQ10]
Onboard Serial Port 5 [4F8]
Serial Port 5 Use IRQ [IRQ11]
Onboard Serial Port 6 [4E8]
Serial Port 6 Use IRQ [IRQ5]
▶ USB Device Setting [Press Enter]
Item Help
↑↓→←:Move Enter:Select +/-/PU/PD:Value F10:Save ESC:Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 2.9 Integrated Peripherals menu

### Com1/2/3/4 With Voltage

COM1/2/3/4 port can be set to supply both data and power to the peripherals that connect to them. Check if the device you connect needs power from the COM1/2/3/4 port or if it has its own power supply. The factory setting is None.

> **IMPORTANT** ***The voltage for the COM ports is set at None at the factory. However, for example to provide power to an installed customer display, this setting must be set at 12V for the corresponding COM port. For a 5V device such as a barcode scanner, the setting should be 5V.***

### Onboard Serial Port 3/4/5/6

These items allow you to select an address for the third and fourth serial ports.

### Serial Port 3/4/5/6 Use IRQ

These items allow you to select an corresponding interrupt for the third and fourth serial ports.

## ► OnChip IDE Device

Use this item to enable or disable the PCI IDE channels that are integrated on the mainboard. Select the item and press <Enter> to open the following menu:

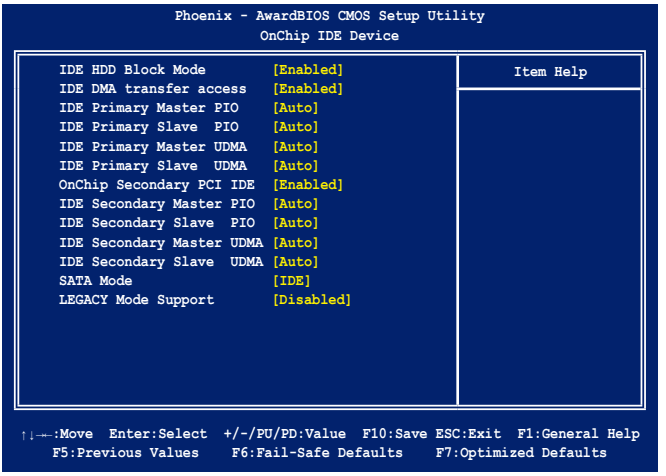

Phoenix - AwardBIOS CMOS Setup Utility
OnChip IDE Device
IDE HDD Block Mode [Enabled]
IDE DMA transfer access [Enabled]
IDE Primary Master PIO [Auto]
IDE Primary Slave PIO [Auto]
IDE Primary Master UDMA [Auto]
IDE Primary Slave UDMA [Auto]
OnChip Secondary PCI IDE [Enabled]
IDE Secondary Master PIO [Auto]
IDE Secondary Slave PIO [Auto]
IDE Secondary Master UDMA [Auto]
IDE Secondary Slave UDMA [Auto]
SATA Mode [IDE]
LEGACY Mode Support [Disabled]
Item Help
↑↓→←:Move Enter:Select +/-/PU/PD:Value F10:Save ESC:Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 2.10 OnChip IDE Device submenu

### IDE HDD Block Mode

Enable this field if the IDE hard drive supports block mode. Block mode enables BIOS to automatically detect the optimal number of block read and writes per sector that the drive can support and improves the speed of access to IDE devices.

### IDE DMA Transfer Access

This BIOS feature allows you to enable or disable DMA (Direct Memory Access) support for all IDE devices.

If you disable this BIOS feature, the BIOS will disable DMA transfers for all IDE drives. They will revert to PIO mode transfers.

If you enable this BIOS feature, the BIOS will enable DMA transfers for all IDE drives. The proper DMA mode will be detected at boot-up. If the drive does not support DMA transfers, then it will use PIO mode instead.

It is highly recommended that you leave this BIOS feature at the default setting of Enabled. If the drive supports DMA transfers, the proper DMA transfer mode will be enabled for that drive, allowing it to burst data at anywhere from 33MB/s to 133MB/s (depending on the transfer mode supported).

### IDE Primary/Secondary Master/Slave PIO

Each IDE channel supports a master device and a slave device. These items let you assign which kind of PIO (Programmed Input/Output) is used by IDE devices. Choose Auto to let the system auto detect which PIO mode is best, or select a PIO mode from 0-4.

### IDE Primary/Secondary Master/Slave UltraDMA

Each IDE channel supports a master device and a slave device. This mainboard supports UltraDMA technology, which provides faster access to IDE devices. If you install a device that supports UltraDMA, change the appropriate item on this list to Auto. You may have to install the UltraDMA driver supplied with this mainboard in order to use an UltraDMA device.

### On-Chip Secondary PCI IDE

Use this item to enable or disable the PCI IDE channels that are integrated on the mainboard.

### SATA Mode
This feature allows users to select SATA mode.

### LEGACY Mode Support
This feature allows users to enable/dsiable the LEGACY Mode.

## ► SuperIO Device

Use this item to change settings for I/O devices. Select the item and press <Enter> to open the following menu:

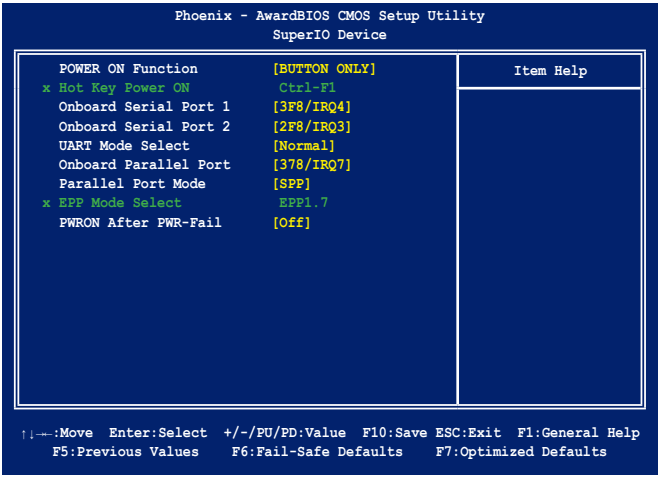

Phoenix - AwardBIOS CMOS Setup Utility
SuperIO Device
POWER ON Function [BUTTON ONLY]
x Hot Key Power ON Ctrl-F1
Onboard Serial Port 1 [3F8/IRQ4]
Onboard Serial Port 2 [2F8/IRQ3]
UART Mode Select [Normal]
Onboard Parallel Port [378/IRQ7]
Parallel Port Mode [SPP]
x EPP Mode Select EPP1.7
PWRON After PWR-Fail [Off]
Item Help
↑↓→←:Move Enter:Select +/-/PU/PD:Value F10:Save ESC:Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 2.11 SuperIODevice submenu

### POWER ON Function
This feature allows you to select the method to turn on your computer.

### Hot Key Power ON
Older keyboards that do not conform to the Keyboard 98 standard and therefore do not have the special wake-up button can use the Hot Key option instead. There are twelve hot keys available : Ctrl-F1 to Ctrl-F12. Select the hot key you want and you will be able to start up the computer using that hot key.

### Onboard Serial Port 1/2
These items are used to assign the I/O address and IRQ for the onboard serial port 1/2.

### UART Mode Select
This option is used to set the UART mode. The default setting is Normal.

### Onboard Parallel Port
This option is used to assign the I/O address and IRQ for the onboard parallel port.

### Parallel Port Mode
Enables you to set the data transfer protocol for the parallel port. There are five options: SPP (Standard Parallel Port), EPP (Enhanced Parallel Port), ECP (Extended Capabilities Port), ECP+EPP, and PntMode. The default setting is SPP. SPP allows data output only. Extended Capabilities Port (ECP) and Enhanced Parallel Port (EPP) are bi-directional modes, allowing both data input and output. ECP and EPP modes are only supported with EPP- and ECP-aware peripherals. PntMode allows the parallel port to operate in bipoloar mode.

### EPP Mode Select
There are two versions of the EPP transfer protocol - EPP 1.7 and EPP 1.9. This feature allows you to select the version of EPP that the parallel port should use.

### PWRON After PWR-Fail
This feature allows you to set the power-on action to be taken when the system recovers from a power failure.

## ► USB Device Setting

Use this item to change settings for USB devices. Select the item and press <Enter> to open the following menu:

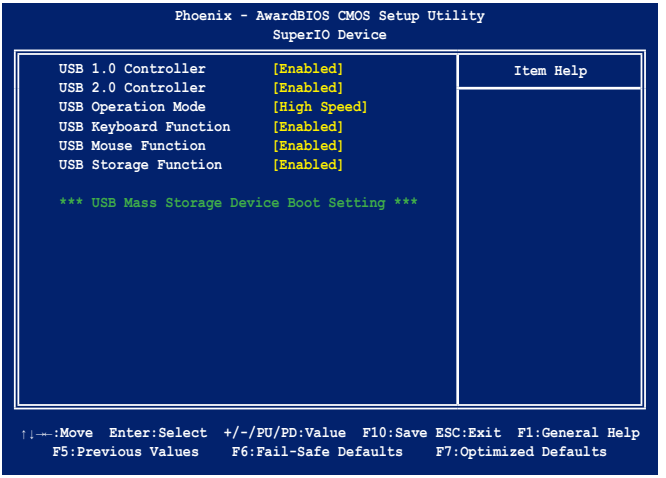

Phoenix - AwardBIOS CMOS Setup Utility
SuperIO Device
USB 1.0 Controller [Enabled]
USB 2.0 Controller [Enabled]
USB Operation Mode [High Speed]
USB Keyboard Function [Enabled]
USB Mouse Function [Enabled]
USB Storage Function [Enabled]
*** USB Mass Storage Device Boot Setting ***
Item Help
↑↓→←:Move Enter:Select +/-/PU/PD:Value F10:Save ESC:Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 2.12 USB Device Setting submenu

### USB 1.0 Controller
This item must be enabled to use the Universal Serial Bus ports on the mainboard.

### USB 2.0 Controller
The USB 2.0 Controller item allows USB 2.0 functionality.

### USB Operation Mode
This item is used to select the speed mode of USB.

### USB Keyboard Function
Enable this item if you plan to use a keyboard connected through the USB port in a legacy operating system (such as DOS) that does not support Plug and Play.

### USB Mouse Function
Enable this item if you plan to use a mouse connected through the USB port in a legacy operating system (such as DOS) that does not support Plug and Play.

### USB Storage Function
Enable this item if you plan to use a storage connected through the USB port in a legacy operating system (such as DOS) that does not support Plug and Play.

# Power Management Setup

Use these items to control system power management. Modern operating systems take care of much of the power management. This mainboard supports ACPI (Advanced Configuration and Power Interface).

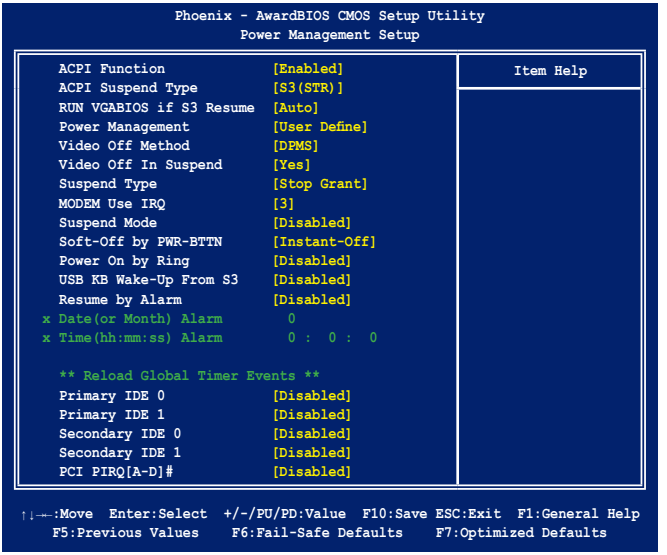

Phoenix - AwardBIOS CMOS Setup Utility
Power Management Setup
ACPI Function [Enabled]
ACPI Suspend Type [S3(STR)]
RUN VGABIOS if S3 Resume [Auto]
Power Management [User Define]
Video Off Method [DPMS]
Video Off In Suspend [Yes]
Suspend Type [Stop Grant]
MODEM Use IRQ [3]
Suspend Mode [Disabled]
Soft-Off by PWR-BTTN [Instant-Off]
Power On by Ring [Disabled]
USB KB Wake-Up From S3 [Disabled]
Resume by Alarm [Disabled]
x Date(or Month) Alarm 0
x Time(hh:mm:ss) Alarm 0 : 0 : 0
** Reload Global Timer Events **
Primary IDE 0 [Disabled]
Primary IDE 1 [Disabled]
Secondary IDE 0 [Disabled]
Secondary IDE 1 [Disabled]
PCI PIRQ[A-D]# [Disabled]
Item Help
↑↓→←:Move Enter:Select +/-/PU/PD:Value F10:Save ESC:Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 2.13 Power Management Setup menu

## ACPI Function

This mainboard supports ACPI (Advanced Configuration and Power management Interface). Use this item to enable or disable the ACPI feature.

> **NOTE**
>
> ***ACPI is a power management specification that makes hardware status information available to the operating system. ACPI enables a PC to turn its peripherals on and off for improved power management. It also allows the PC to be turned on and off by external devices, so that mouse or keyboard activity wakes up the machine.***

## ACPI Suspend Type

Use this item to define how the system suspends. In the default, S1(POS), the suspend mode is equivalent to a software power down. If you select S3(STR), the suspend mode is a suspend to RAM - the system shuts down with the exception of a refresh current to the system memory.

## Run VGABIOS if S3 Resume

When the ACPI Suspend Type is set S3(STR), this item enables the BIOS to run the VGA BIOS when the system resumes from S3.

## Power Management

This item acts like a master switch f or the power-saving modes and hard disk timeouts. If this item is set to Max Saving, power-saving modes occur after a short timeout. If this item is set to Min Saving, power-saving modes occur after a longer timeout. If the item is set to User Define, you can define timeouts for the power-saving modes.

## Video Off Method

This item defines how the video is powered down to save power.

## Video Off In Suspend

This option defines if the video is powered down when the system is put into suspend mode.

### Suspend Type
This option defines the suspend type for the video.

### MODEM Use IRQ
This option sets the IRQ for the modem chip.

### Suspend Mode
The CPU clock will be stopped and the video signal will be suspended if no Power Management events occur for a specified length of time. Full power function will return when a Power Management event is detected.

### HDD Power Down
The IDE hard drive will spin down if it is not accessed within a specified length of time.

### Soft-Off by PWR-BTN
Under ACPI (Advanced Configuration and Power management Interface) you can create a software power down. In a software power down, the system can be resumed by Wake Up Alarms. This item lets you install a software power down that is controlled by the normal power button on your system. If the item is set to Instant-Off, then the power button causes a software power down. If the item is set to Delay 4 Sec. then you have to hold the power button down for four seconds to cause a software power down.

### Power On by Ring
Use this item to enable modem activity to wakeup the system from a power saving mode.

### USB KB Wake-Up From S3
Use this item to enable USB keyboard to wakeup the system from a power saving mode.

### Resume by Alarm
When set to Enabled, the following two fields become available and you can set the date (day of the month), hour, minute and second to turn on your system. When set to 0 (zero) for the day of the month, the alarm will power on your system every day at the specified time.

### Date (of Month) Alarm
When set to "0" the system powers on everyday at the time specified in the "Time (hh:mm:ss) Alarm" field. Select a date from 1 to 31 for the system to power on at the time specified in the "Time (hh:mm:ss) Alarm" field.

### Time (hh:mm:ss) Alarm
Set the time for the system to power on as defined in the 'Date (of Month) Alarm" field. The time set in this field must be later than the time in the RTC time as shown in the "Standard CMOS Features" on page 9.

### ** Reload Global Timer Events **

### Primary IDE0/1
When the primary master HDD is working, the system timer will be re-loaded and the system will not go into suspend mode.

### Secondary IDE0/1
When the primary master HDD is working, the system timer will be re-loaded and the system will not go into suspend mode.

### PCI PIRQ[A-D]#
When the PCI PIRQ[A-D]# has been alerted, the system timer will be re-loaded and the system will not go into suspend mode.

# PnP/PCI Configurations

This option configures how PnP (Plug and Play) and PCI expansion cards operate in the system. Both the ISA and PCI buses on the mainboard use system IRQs (Interrupt ReQuests) and DMAs (Direct Memory Access). You must set up the IRQ and DMA assignments correctly through the PnP/PCI Configurations menu; otherwise, the mainboard will not work properly. Selecting "PnP/PCI Configurations" on the main menu displays this menu:

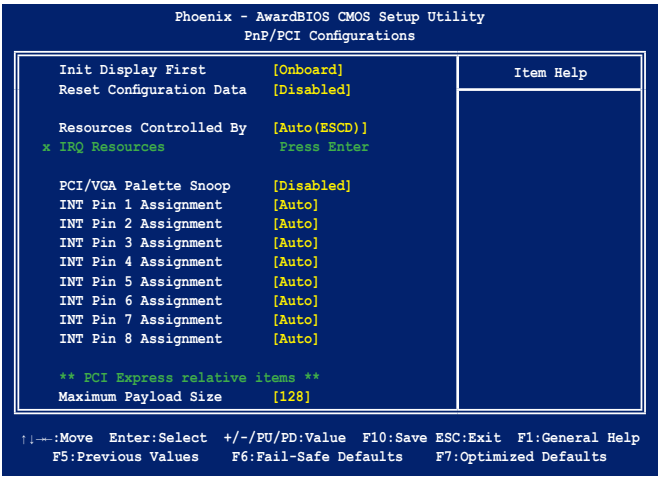

Phoenix - AwardBIOS CMOS Setup Utility
PnP/PCI Configurations
Init Display First [Onboard]
Reset Configuration Data [Disabled]
Resources Controlled By [Auto(ESCD)]
x IRQ Resources Press Enter
PCI/VGA Palette Snoop [Disabled]
INT Pin 1 Assignment [Auto]
INT Pin 2 Assignment [Auto]
INT Pin 3 Assignment [Auto]
INT Pin 4 Assignment [Auto]
INT Pin 5 Assignment [Auto]
INT Pin 6 Assignment [Auto]
INT Pin 7 Assignment [Auto]
INT Pin 8 Assignment [Auto]
** PCI Express relative items **
Maximum Payload Size [128]
Item Help
↑↓→←:Move Enter:Select +/-/PU/PD:Value F10:Save ESC:Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 2.14 PnP/PCI Configuration menu

### Init Display First

Use this item to specify whether the graphics adapter is installed in one of the PCI slots or is integrated on the mainboard.

### Reset Configuration Data

If you enable this item and restart the system, any PnP configuration data stored in the BIOS Setup is cleared from memory.

### Resources Controlled By

You should leave this item at the default Auto (ESCD). Under this setting, the system dynamically allocates resources to plug and play devices as they are required. If you cannot get a legacy ISA (Industry Standard Architecture) expansion card to work properly, you might be able to solve the problem by changing this item to Manual, and then opening up the IRQ Resources sub-menu.

### PCI/VGA Palette Snoop

This item is designed to overcome some problems that can be caused by some non-standard VGA cards. This mainboard includes a built-in VGA system that does not require palette snooping so you must leave this item disabled.

### INT Pin 1/2/3/4/5/6/7/8 Assignment

These item allow you change the INT pin assignment.

### Maximum Payload Size

This feature determines the maximum TLP (Transaction Layer Packet) payload size that can be supported by the motherboard chipset's PCI Express controller. The TLP payload size determines the amount of data transmitted within each data packet.

## ► IRQ Resources

This menu can only be accessed when the Resources Controlled by menu is set to Manual.

In the IRQ Resources sub-menu, if you change any of the IRQ assignations to Legacy ISA, then that Interrupt Request Line is reserved for a legacy ISA expansion card. Press <Esc> to close the IRQ Resources sub-menu.

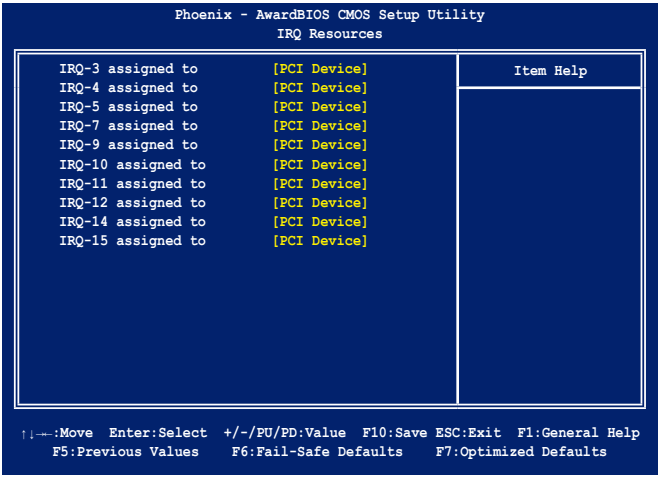

Phoenix - AwardBIOS CMOS Setup Utility
IRQ Resources
IRQ-3 assigned to [PCI Device]
IRQ-4 assigned to [PCI Device]
IRQ-5 assigned to [PCI Device]
IRQ-7 assigned to [PCI Device]
IRQ-9 assigned to [PCI Device]
IRQ-10 assigned to [PCI Device]
IRQ-11 assigned to [PCI Device]
IRQ-12 assigned to [PCI Device]
IRQ-14 assigned to [PCI Device]
IRQ-15 assigned to [PCI Device]
Item Help
↑↓→←:Move Enter:Select +/-/PU/PD:Value F10:Save ESC:Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 2.15 IRQ Resources submenu

# PC Health Status

On mainboards that support hardware monitoring, this item lets you monitor the parameters for critical voltages, and critical temperatures. Several fields are for information only and are not configurable.

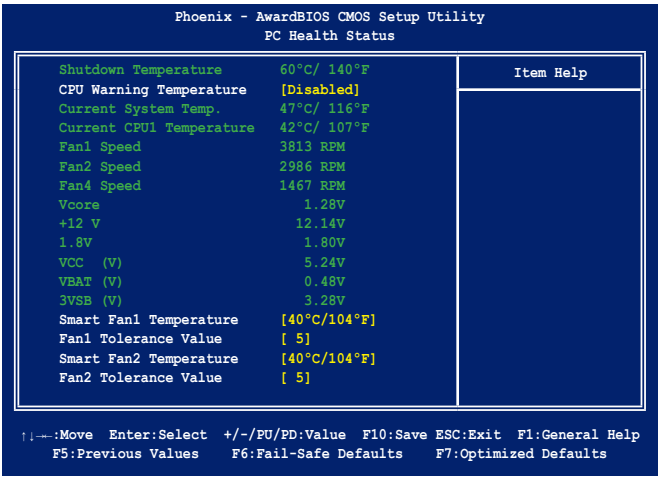

Phoenix - AwardBIOS CMOS Setup Utility
PC Health Status
Shutdown Temperature 60°C/ 140°F
CPU Warning Temperature [Disabled]
Current System Temp. 47°C/ 116°F
Current CPU1 Temperature 42°C/ 107°F
Fan1 Speed 3813 RPM
Fan2 Speed 2986 RPM
Fan4 Speed 1467 RPM
Vcore 1.28V
+12 V 12.14V
1.8V 1.80V
VCC (V) 5.24V
VBAT (V) 0.48V
3VSB (V) 3.28V
Smart Fan1 Temperature [40°C/104°F]
Fan1 Tolerance Value [ 5]
Smart Fan2 Temperature [40°C/104°F]
Fan2 Tolerance Value [ 5]
Item Help
↑↓→←:Move Enter:Select +/-/PU/PD:Value F10:Save ESC:Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 2.16 PC Health Status menu

These items display the current status of system temperatures and power status.

### Shutdown Temperature

This item allows setting the shutdown temperature. Once enabled, the machine will automatically shutdown when the temperature reaches the limit specified.

### CPU Warning Temperature

This item when enabled will sound an alarm when the temperature exceeds a particular setting.

### Smart Fan1 Temperature

This item is used to set Smart Fan1 target temperature value

### Fan1 Tolerance Value

This item used to set tolerance of Fan1 target temperature value.

### Smart Fan2 Temperature

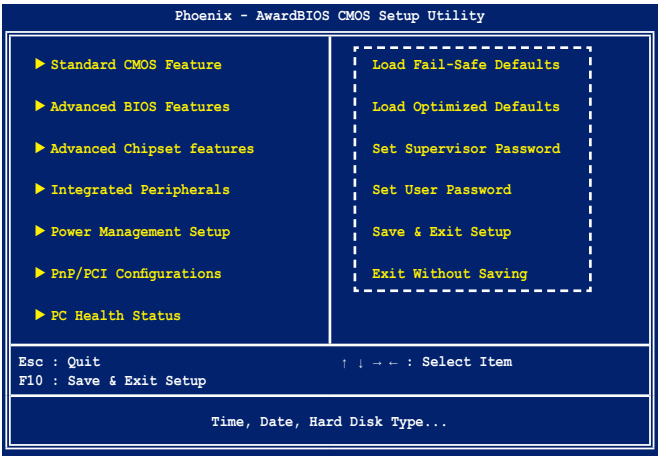
This item is used to set Smart Fan2 target temperature value

### Fan2 Tolerance Value

This item used to set tolerance of Fan2 target temperature value.

# Other BIOS Options

This section covers the other options that are available from the main menu:


Phoenix - AwardBIOS CMOS Setup Utility
▶ Standard CMOS Feature
▶ Advanced BIOS Features
▶ Advanced Chipset features
▶ Integrated Peripherals
▶ Power Management Setup
▶ PnP/PCI Configurations
▶ PC Health Status
Load Fail-Safe Defaults
Load Optimized Defaults
Set Supervisor Password
Set User Password
Save & Exit Setup
Exit Without Saving
Esc : Quit
F10 : Save & Exit Setup
↑ ↓ → ← : Select Item
Time, Date, Hard Disk Type...

## Load Fail-Safe Defaults

This option opens a dialog box that lets you load fail-safe defaults for all appropriate items in the Setup Utility. The fail-safe defaults place no great demands on the system and are generally stable. If the system is not functioning correctly, try loading the fail-safe defaults as a first step in getting the system working properly again. If you only want to load fail-safe defaults for a specific option, select and display that option, and then press <F6>.

Follow these instructions: to load the fail-safe defaults:

1. From the main menu, scroll to Load Fail-Safe Defaults.
2. Press <Enter> to open the Load Setup Fail-Safe Defaults menu.
3. Press <Y>.
4. Press <Enter> to load the defaults.

## Load Optimized Defaults

This option opens a dialog box that lets you load optimized defaults for all appropriate items in the Setup Utility. The optimized defaults place demands on the system that may be greater than the performance level of the components, such as the CPU and the memory. You can cause fatal errors or instability if you load the optimized defaults when the hardware does not support them. If you only want to load Setup defaults for a specific option, select and display that option, and then press <F7>.

Follow these instructions to load the optimized defaults:

1. From the main menu, scroll to Load Optimized Defaults.
2. Press <Enter> to open the Load Optimized Defaults menu.
3. Press <Y>.
4. Press <Enter> to load the defaults.

## Set Supervisor and User Passwords

These items can be used to install a password. A Supervisor password takes precedence over a User password, and the Supervisor can limit the activities of a User. To install a password, follow these steps:

1. Highlight the item Set Supervisor/User Password on the main menu and press <Enter>.
2. The password dialog box appears.

3. If you are installing a new password, type in the password. You cannot use more than eight characters or numbers. The Set Supervisor/User Password item differentiates between upper and lower case characters. Press <Enter> after you have typed in the password. If you are deleting a password that is already installed press <Enter> when the password dialog box appears. You see a message that indicates that the password has been disabled.

4. Press any key. You are prompted to confirm the password.

5. Type the password again and press <Enter>, or press <Enter> if you are deleting a password that is already installed.

Write the passwords down and keep them in a safe place.

**IMPORTANT**

***If you do not save changes when you exit BIOS, changes to the passwords are saved anyway.***

## Save & Exit Setup

Highlight this item and press <Enter> to save the changes that you have made in the Setup Utility and exit the Setup Utility. When the Save and Exit dialog box appears, press <Y> to save and exit, or press <N> to return to the main menu.

## Exit Without Saving

Highlight this item and press <Enter> to discard any changes that you have made in the Setup Utility and exit the Setup Utility. When the Exit Without Saving dialog box appears, press <Y> to discard changes and exit, or press <N> to return to the main menu.

**NOTE**

***If you have made settings that you do not want to save, use the "Exit Without Saving" item and press Y to discard any changes you have made.***

# CHAPTER 3
# UPGRADING COMPONENTS

This chapter describes how to upgrade components for the PT-8850. The following topics are described.


- Safety and precautions on page 35
- Before you begin on page 36
- Upgrading the hard drive on page 37
- Installing optional displays on page 38
- Attaching the second display on page 40
- Installing a CompactFlash card on page 42
- Installing a PCI-E x1 card on page 43


## Safety and precautions

Computer components and electronic circuit boards can be damaged by discharges of static electricity. Working on computers that are still connected to a power supply can be extremely dangerous. Follow these guidelines to avoid damage to the computer or injury to yourself.

- Always disconnect the unit from the power outlet.
- Leave all components inside the static-proof packaging that they ship with until they are ready for installation.
- After replacing optional devices, make sure all screws, springs, or other small parts are in place and are not left loose inside the case. Metallic parts or metal flakes can cause electrical shorts.

**CAUTION**

***Only qualified personnel should perform repairs on the PT-8850. Damage due to unauthorized servicing is not covered by the warranty. If you are not confident of installing a hard drive or CompactFlash card, we recommend that you refer the job to qualified personnel.***

**WARNING**

***If the LCD breaks and fluid gets onto your hands or into your eyes, immediately wash with water and seek medical attention.***

**WARNING**

***The inverter card has high voltage. Do not touch the inverter card while power is connected to the machine. Unplug the power cord before attempting to replace any part.***

**CAUTION**

***To prevent static damage to components, wear a grounded wrist strap. Alternatively, discharge any static electricity by touching the bare metal chassis of the unit case, or the bare metal body of any other grounded appliance.***

CAUTION

***Hold electronic circuit boards by the edges only. Do not touch the components on the board unless it is necessary to do so. Do not flex or stress the circuit board. Do not hold components such as a processor by its pins; hold it by the edges.***

## Before you begin

Make sure you have a stable, clean working environment. Dust and dirt can get into components and may cause malfunction. Adequate lighting and proper tools can prevent you from accidentally damaging the internal components.

Most of the electrical and mechanical connections can be disconnected by using your fingers. It is recommended that you do not use needle-nosed pliers to disconnect connectors as these can damage the soft metal or plastic parts of the connectors.

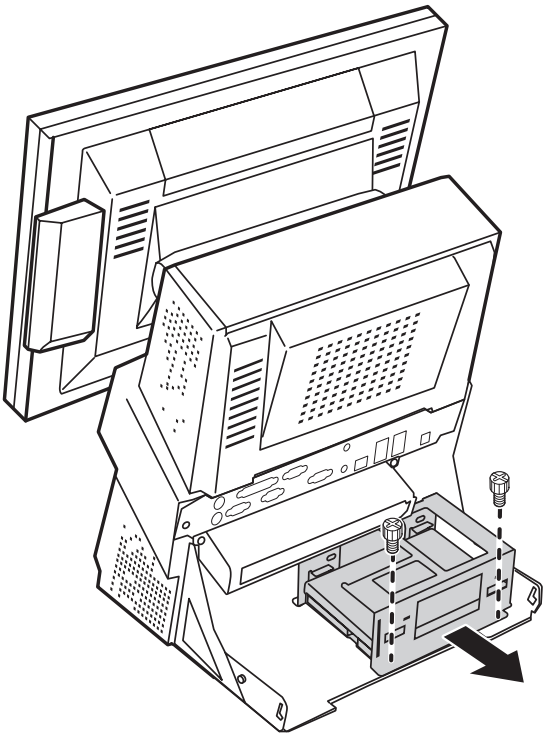
CAUTION

***To prevent scratching the case of the machine, make sure the worktop surface is clean and flat.***

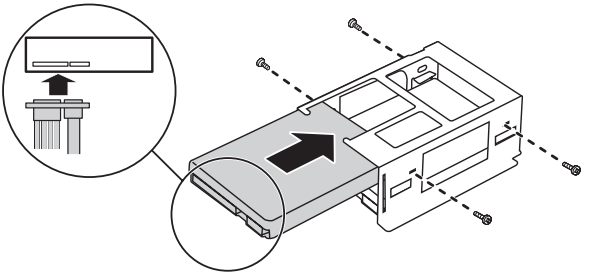
# Upgrading the hard drive

Refer to the following to remove and replace the hard drive.

1. Turn off the machine properly through the operating system.
2. Disconnect the power cord from the power outlet.
3. Remove the rear cover. See “Removing the rear cover” on page 6.
4. Remove the two thumbscrews.
5. Remove the hard drive bracket.

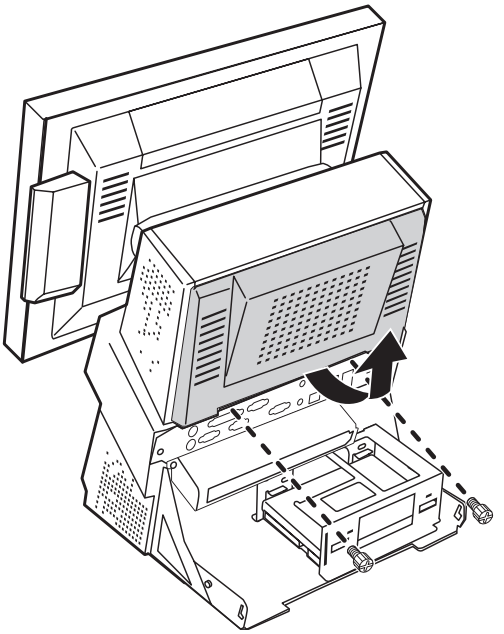
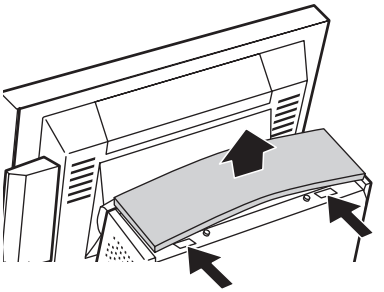
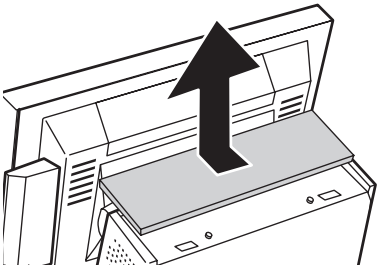


6. Place the new hard drive in the bracket.
7. Secure the hard drive with four screws.
8. Connect the two cables.
9. Replace the hard drive bracket.
10. Replace the two thumbscrews.



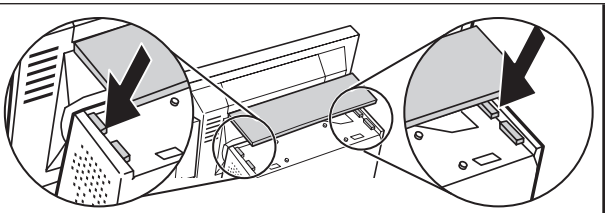
## Installing optional displays

The PT-8850 may ship with a customer display attached. If you ordered the display separately, refer to the following to attach it.

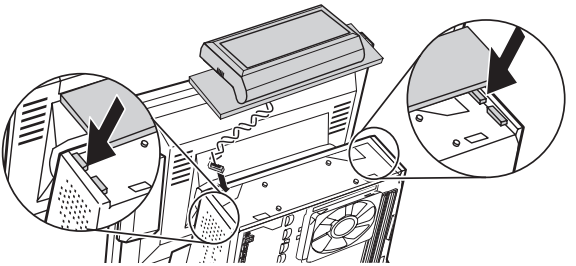
| | |
|---|---|
| 1. Turn off the machine properly through the operating system.<br>2. Disconnect the power cord from the power outlet.<br>3. Remove the two thumbscrews.<br>4. Remove the mainboard cover. |  |
| 5. Bow the cover up slightly to release the two tabs. |  |
| 6. Remove the customer display cover. |  |

When replacing:

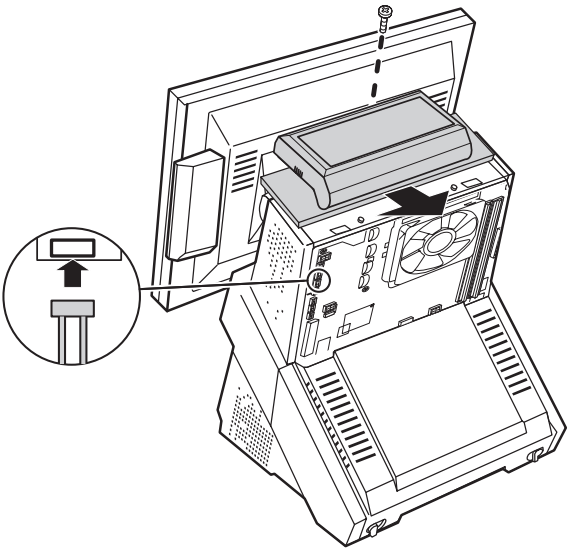
Align the customer display cover tabs with the openings on the machine.



7. Pass the cable through the opening in the machine.
8. Align the tabs on the customer display with the openings on the machine.



9. Slide the customer display into place.
10. Connect the customer display cable to CN15 on the mainboard.
11. Secure the display with the supplied screw.
12. Replace the mainboard cover.

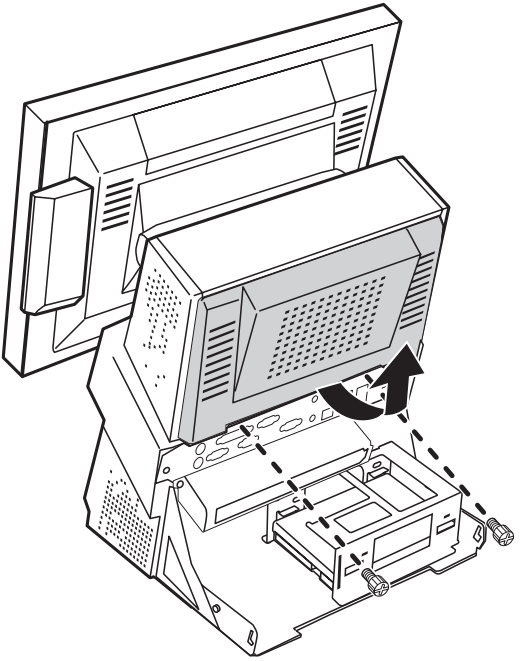
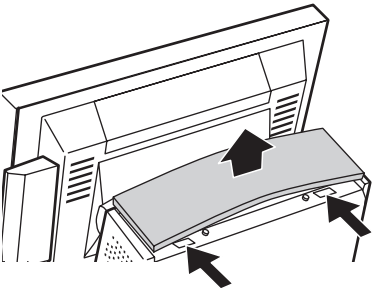
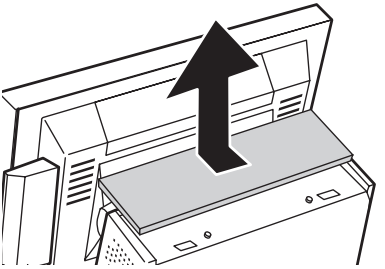


**NOTE**

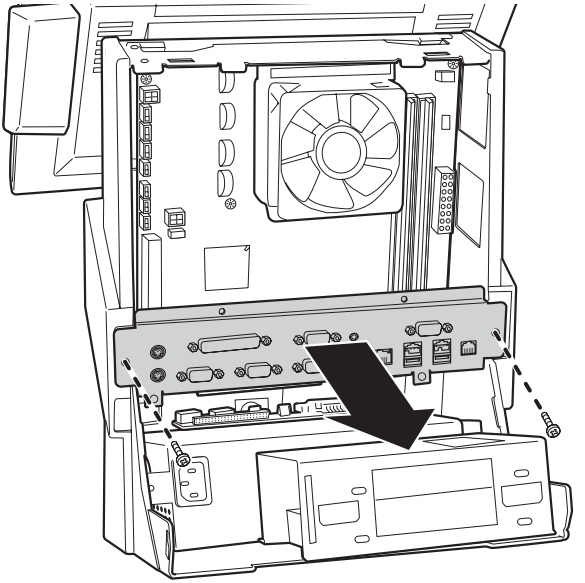
***To supply power to the customer display, the COM6 voltage is factory set to DC+12V.***

## Attaching the second display

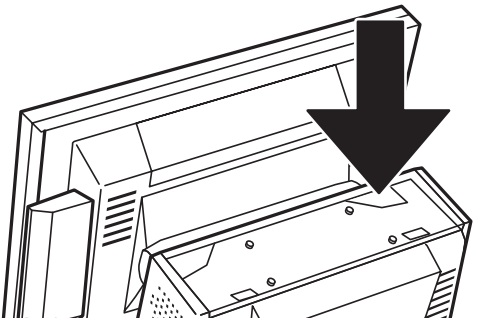
Refer to the following to attach the second display

| | |
|---|---|
| 1. Turn off the machine properly through the operating system.<br>2. Disconnect the power cord from the power outlet.<br>3. Remove the two thumbscrews.<br>4. Remove the mainboard cover. |  |
| 5. Bow the cover up slightly to release the two tabs. |  |
| 6. Remove the customer display cover. |  |

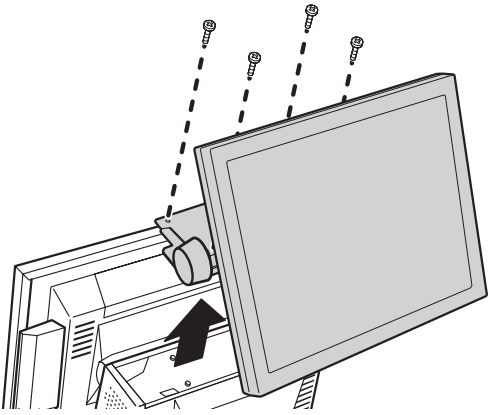
7. Remove the two thumbscrews.
8. Remove the I/O board.



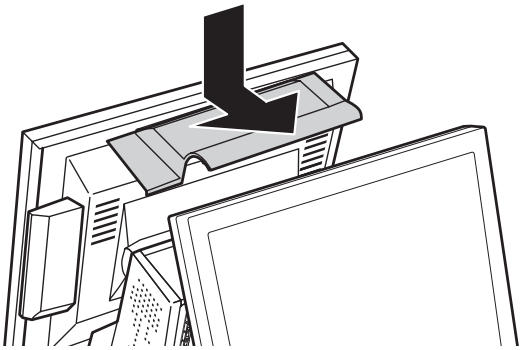
9. Pass the display cables through the indicated opening.



10. Secure the display bracket with the four supplied screws.



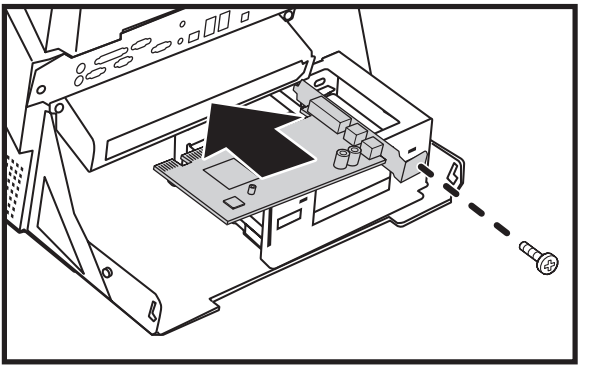
11. Put the bracket cover on.
12. Plug in the two cables to CN15 and CN3 on the mainboard.
13. Replace the I/O board.
14. Replace the mainboard cover.



## Installing a PCI-E x1 card

Refer to the following to install a PCI-E x1 card.

1. Remove the rear cover. See "Removing the rear cover" on page 6.
2. Insert the PCI-E x1 card.
3. Secure the card with one screw.



**NOTE**

***Ensure there are no cables preventing the PCI-E card from connecting to the mainboard.***

This appendix describes locating and solving problems that you may encounter while using the PT-8850 POS.

## Troubleshooting

Often after time spent troubleshooting, the problem is traced to something as simple as a loose connection. Check the following before proceeding to the problem-specific solutions.

## Tips for Troubleshooting

In each problem-specific section, try the steps in the order suggested. This may help you to solve the problem more quickly. Try to pin point the problem and thus avoid replacing non-defective parts. For example, if you replace batteries and the problem remains, put the original batteries back and go to the next step.

Keep a record of the steps you take when troubleshooting: The information may be useful when calling for technical support or for passing on to service personnel.

- Use some other electrical device to confirm that the electrical outlet is working.
- Ensure all connections are securely attached.

## The Power-On Self Test

The Power-On Self Test (POST) runs every time you turn on or reset the computer. The POST checks memory, the mainboard, the display, the keyboard, the disk drives, and other installed options.

If failure is detected in an area other than the mainboard (such as the keyboard or an adapter card), an error message is displayed on the screen and testing is stopped.

If your system does not successfully complete the POST, but displays a blank screen, have the PT-8850 serviced.

## Beep Errors at POST

There are two kinds of beep codes in the BIOS.

- Video error - a single long beep followed by three short beeps indicates a video error, the screen can not be initialized and no information can be displayed.
- DRAM error - a single long beep indicates that a DRAM error has occurred.

## Beep Message Errors at POST

If the BIOS detects an error during the POST, a message is displayed. Refer to the following table for a list of the errors that display.

***The system uses a 3V CR2032 battery (CMOS battery) mounted on the mainboard to keep time. There is a risk of explosion if the wrong battery type is used when replacing. Dispose of used batteries according to local ordinance regulations.***

| ERROR MESSAGE | CAUSE | SOLUTION |
|---|---|---|
| CMOS BATTERY HAS FAILED | The CMOS battery is depleted. | Replace the battery. |
| CMOS CHECKSUM ERROR | The battery may be weak. | Replace the battery. |
| | The CMOS may be corrupt. | Have the PT-8850 serviced. |
| HARD DISK(S) FAIL (80) | HDD reset failed. | Have the PT-8850 serviced. |
| HARD DISK(S) FAIL (40) | HDD controller diagnostics failed. | Have the PT-8850 serviced. |
| HARD DISK(S) FAIL (20) | HDD initialization error. | Have the PT-8850 serviced. |
| HARD DISK(S) FAIL (10) | Unable to recalibrate fixed disk. | Have the PT-8850 serviced. |
| KEYBOARD IS LOCKED OUT - UNLOCK THE KEY | The keyboard is locked and the key-board controller is pulled low. | Have the PT-8850 serviced. |
| KEYBOARD ERROR OR NO KEYBOARD PRESENT | A keyboard is not detected. | Make sure the keyboard is attached correctly and no key is pressed during boot. |
| MANUFACTURING POST LOOP | System keeps rebooting because the keyboard controller is pulled low for testing purposes. | Have the PT-8850 serviced. |
| BIOS ROM CHECKSUM ERROR - SYSTEM HALTED | The ROM address is incorrect. | Have the PT-8850 serviced. |
| MEMORY TEST FAIL | The memory card is not correctly installed or is damaged. | Have the PT-8850 serviced. |

## General Problems

Refer to the following general problems you may encounter.

| PROBLEM | SOLUTION |
|---|---|
| The display screen is dark. | Make sure that the PT-8850 is not in suspend mode. |
| An incorrect date and time are displayed. | Correct the date and time using the DOS DATE and TIME commands or the options in the Setup Utility. (You can also set the date and time in Windows by double clicking the clock on the task bar or in the control panel.) If the date and time become incorrect after a short time, the CMOS battery may be depleted. Replace the battery. |
| The following message appears at boot up:<br>"Invalid system disk, Replace the disk, and then press any key" | Ensure that an operating system is installed.<br>Check the boot sequence in the BIOS setup utility. |
| You hear irregular beeps during operation of the computer and the system halts. | Have the PT-8850 serviced. |
| An unidentified message is displayed. | Reboot the computer and run the BIOS Setup Utility. Confirm the Setup Utility parameters. If the same message is displayed after booting up again, have the PT-8850 serviced. |
| You cannot operate the printer. | Check the printer cable connection. Ensure that the printer power switch is turned on. Confirm that the printer is on-line. |
| You cannot use a mouse or keyboard. | Check the cable connection.<br>Check the mouse or keyboard with another computer to see if it works. If the same problem occurs, replace the mouse or keyboard. |
| The screen is blank and you don't hear any beeps. | Check that the AC adapter is connected to the PT-8850 and the power cord is plugged into a working electrical outlet.<br>Check that the power is on. (Press the power switch again for confirmation.) |
| The screen is blank and you hear a continuous beep, or two or more beeps. | Have the PT-8850 serviced. |
| Only the cursor appears. | Reinstall the operating system, and power on the PT-8850. |
| Audio problems | Ensure the audio cable is not defective.<br>The mute is off. |

## Having the PT-8850 Serviced

If you are unable to solve the problem, you should have the terminal serviced. Pack the terminal in the original carton. (See “Unpacking the PT-8850” on page 1.) Include a description of the problem and a checklist of the steps you took when trying to fix the problem. The information may be useful to the service personnel. Return the terminal to the place you purchased it.

## Specifications

| | |
|---|---|
| LCD | 15” XGA Color TFT-LCD, Resolution 1024 x 768 |
| Touch | 5-wire Resistive touch (RS-232 interface) |
| CPU | Intel Core™2 Duo Processor E6400 2.13GHz, FSB 1066MHz, L2 cache 2MB, TDP 65W<br>Pentium Dual-core Processor E2160 @ 1.80GHz, FSB 800MHz, L2 cache 1MB, TDP 65W<br>Celeron Processor 440 @ 2.0GHz, FSB 800MHz, L2 cache 512KB, TDP 35W" |
| Chipset | NB – Intel LE82Q965<br>SB – Intel FW82801HB |
| Memory | 200-pin DDR2 SO-DIMM x 2 , Systme ships with 1G as the standard |
| BIOS | Award System BIOS, 4M bits flash ROM |
| Graphics | Integrated GMA 3000, shared video memory<br>On board LVDS connector for LCD support<br>Max. shared memory of 128MB (default 16MB)<br>Dual Display: support dual view, dual contents |
| Ethernet | 10/100/1000 On-Board Ethernet controller |
| Audio | Realtek 6-Channel High Definition Audio Codecs |
| HDD & Storage | Internal 3.5" type SATA HDD (80GB or above) |
| I/O Interface | 4 * COM ports<br>1 * RJ11 port<br>1 * PS2 Mouse port<br>1 * PS2 Keyboard port<br>1 * Parallel port<br>1 * RJ-45 port<br>4 * USB portt (2* Powered USB with 12VDC & 24VDC on rear IO panel)<br>1 * MIC-IN port<br>1 * LINE-OUT port<br>1 * VGA port |
| Operation System | POSReady 2009/Windows XP, 2000, CE.Net, Linux(Fedora, Red Head) |

| | |
|---|---|
| Power Supply | AC115~230V 220watt Power supply |
| Peripherals (optional) | Dual or three track magnetic reader<br>15"" Dual Screen<br>uSSD<br>Mini PCI-e<br>PCI-E(X1)<br>Biometric Reader, Smart Card Reader, I-Button<br>KB-32 32 key keypad<br>2x20 VFD customer display" |
| Temperature | Operating Temperature: 0 ~ 40˚C<br>Storage Temperature: -20 ~ 60˚C |
| Humidity | Operation Humidity: 20%~80%;<br>Storage Humidity: 10%~80% |
| Certification | CE, FCC, UL, CB, VCCI, BSMI |

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All product names used in this manual are the properties of their respective owners and are acknowledged.

## Federal Communications Commission (FCC)

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment onto an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Shielded interconnect cables and a shielded AC power cable must be employed with this equipment to ensure compliance with the pertinent RF emission limits governing this device. Changes or modifications not expressly approved by the system's manufacturer could void the user's authority to operate the equipment.

## Declaration of conformity

This device complies with part 15 of the FCC rules. Operation is subject to the following conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

## About this manual

This manual is intended for system administrators who are familiar with setting up a new system and installing an operating system.

The manual consists of the following sections:

| | |
|---|---|
| Chapter 1 Getting Started: | This section covers unpacking and checking the package contents, and identifying components. Information on connecting peripheral devices, and powering on is also provided. |
| Chapter 2 Upgrading Components: | This section provides information on upgrading components such as a hard disk drive or CompactFlash card reader. |
| Chapter 3 BIOS Setup Utility: | The BIOS chapter provides information on navigating and changing settings in the BIOS Setup Utility. |
| Appendix: | The appendix covers troubleshooting, information on having the PT-8800 serviced, and technical specifications. |

## Safety information

Before installing and using the PT-8800 POS, take note of the following precautions:

- Read all instructions carefully.
- Do not place the unit on an unstable surface, cart, or stand.
- Do not block the slots and opening on the unit, which are provided for ventilation.
- Do not push objects in the ventilation slots as they may touch high voltage components and result in shock and damage to the components.
- Only use the power source indicated on the marking label. If you are not sure, contact your dealer or the Power Company.
- The unit uses a three-wire ground cable, which is equipped with a third pin to ground the unit and prevent electric shock. Do not defeat the purpose of this pin. If your outlet does not support this kind of plug, contact your electrician to replace your obsolete outlet.
- Do not place anything on the power cord. Place the power cord where it will not be in the way of foot traffic.
- Follow all warnings and cautions in this manual and on the unit case.
- When replacing parts, ensure that your service technician uses parts specified by the manufacturer.
- Avoid using the system near water, in direct sunlight, or near a heating device..

***The system uses a 3V CR2032 battery mounted on the mainboard to keep time. There is a risk of explosion if the wrong battery type is used when replacing. Dispose of used batteries according to local ordinance regulations.***

***The USB ports can be damaged if care is not taken when connecting devices. Ensure USB devices are correctly inserted.***
***Plugging a phone line into the LAN port (RJ-45 connector) can damage the connector. Take care to only plug an RJ-45 connector into the LAN port.***

## Revision history

Version 1.01, April 2006

# TABLE OF CONTENTS


Chapter 1
Getting Started ..... 1
Unpacking the PT-8800 ..... 1
Checking the package contents ..... 2
Identifying components ..... 3
*Front-right view* ..... *3*
*Rear-right view* ..... *4*
*Rear connectors* ..... *5*
Removing the rear cover ..... 6
Adjusting display angles ..... 7
Setup considerations ..... 7
Connecting peripheral devices ..... 8
Connecting a cash drawer ..... 8
Powering the PT-8800 on and off ..... 9
Chapter 2
Upgrading Components ..... 11
Safety and precautions ..... 11
Before you begin ..... 12
Installing a hard disk drive (HDD) ..... 12
Installing optional displays ..... 13
*Removing the mainboard cover and customer display cover* ..... *13*
*Mainboard reference* ..... *14*
*Attaching the customer display* ..... *15*
*Attaching the second display* ..... *16*
Installing a CompactFlash card ..... 17
Installing a PCI card ..... 18
Chapter 3
BIOS Setup Utility ..... 19
About the Setup Utility ..... 19
*Entering the Setup Utility* ..... *20*
*BIOS navigation keys* ..... *20*
*Using BIOS* ..... *21*
Standard CMOS Features ..... 21
*IDE Primary/Secondary Master/Slave* ..... *22*
Advanced BIOS Features ..... 24
*Advanced Chipset Features* ..... *26*
Integrated Peripherals ..... 28
*OnChip IDE Device* ..... *29*
*Onboard Device* ..... *30*
*SuperIO Device* ..... *31*
Power Management Setup Option ..... 32
*PnP/PCI Configurations* ..... *35*
*PC Health Status* ..... *36*

Frequency/Voltage Control Option ..... 37
*Other BIOS Options* ..... *38*
*Load Fail-Safe Defaults Option* ..... *38*
*Load Optimized Defaults Option* ..... *38*
*Set Supervisor and User Passwords Options* ..... *39*
*Save & Exit Setup Option* ..... *39*
*Exit Without Saving* ..... *40*
Appendix ..... 41
Troubleshooting ..... 41
*Tips for Troubleshooting* ..... *41*
*The Power-On Self Test* ..... *41*
*Beep Errors at POST* ..... *41*
*Beep Message Errors at POST* ..... *42*
*General Problems* ..... *43*
Having the PT-8800 Serviced ..... 44
Specifications ..... 44

# TABLE OF FIGURES


Figure 1.1 Unpacking the PT-8800 ..... 1
Figure 1.2 Front-right view of PT-8800 ..... 3
Figure 1.3 Rear-right view of PT-8800 ..... 4
Figure 1.4 Rear connectors labeled ..... 5
Figure 1.5 Adjusting the display ..... 7
Figure 1.6 Adjusting the customer display ..... 7
Figure 1.7 Connecting peripheral devices ..... 8
Figure 3.1 Main BIOS menu ..... 20
Figure 3.2 Standard CMOS Features menu ..... 21
Figure 3.3 IDE Primary Master Submenu ..... 22
Figure 3.4 Advanced BIOS Features menu ..... 24
Figure 3.5 Advanced Chipset Features menu ..... 26
Figure 3.6 Integrated Peripherals menu ..... 28
Figure 3.7 OnChip IDE Device menu ..... 29
Figure 3.8 Onboard Device menu ..... 30
Figure 3.9 Super IO Device menu ..... 31
Figure 3.10 Power Management Setup menu ..... 33
Figure 3.11 PnP/PCI Configurations menu ..... 35
Figure 3.12 PC Health Status menu ..... 36
Figure 3.13 Frequency/Voltage Control ..... 37

# CHAPTER 1
# GETTING STARTED

This chapter describes the procedures from unpacking the PT-8800 POS, to powering it on. The following topics are described.


- "Unpacking the PT-8800"
- "Checking the package contents" on page 2
- "Identifying components" on page 3
- "Removing the rear cover" on page 6
- "Adjusting display angles" on page 7
- "Setup considerations" on page 7
- "Connecting peripheral devices" on page 8
- "Powering the PT-8800 on and off" on page 9


## Unpacking the PT-8800

The PT-8800 and cable accessories are packed in a cardboard carton with foam padding for protection during shipping.

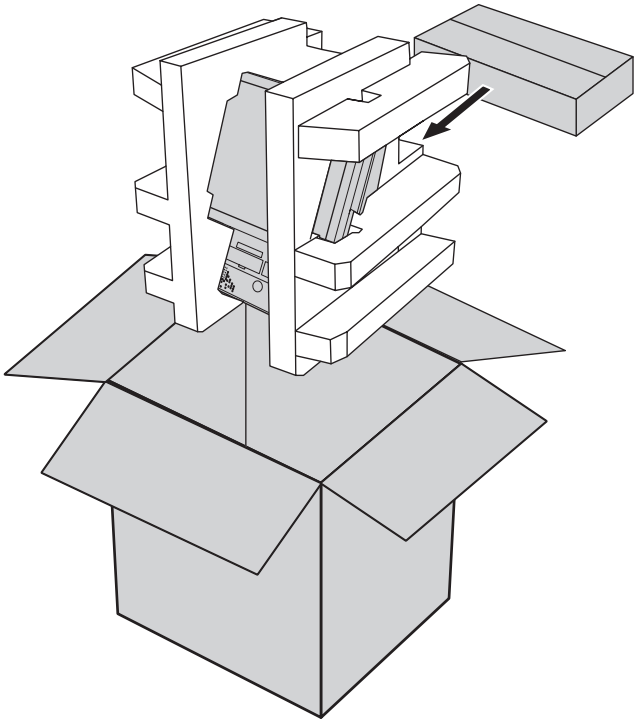
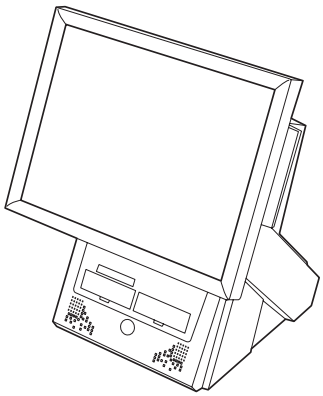


Figure 1.1 Unpacking the PT-8800

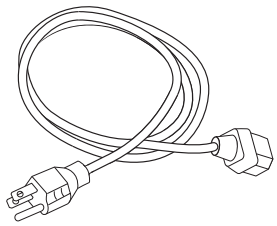
Carefully unpack the PT-8800 and keep the packing materials. If you need to ship the PT-8800 in the future, repack it as shown in Figure 1.1.

## Checking the package contents

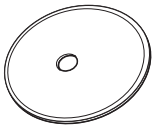
After you unpack the PT-8800 check that the following items are included.



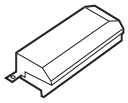
**PT-8800 (SOME UNITS SHIP WITH CUSTOMER DISPLAY AND MSR INSTALLED)**



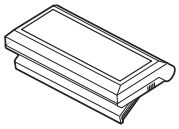
**POWER CABLE**



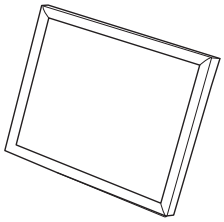
**DRIVER CD-ROM WITH DRIVERS AND USER MANUAL PDF**



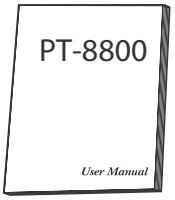
**MSR (OPTIONAL)**



**CUSTOMER DISPLAY (OPTIONAL)**



**SECOND DISPLAY (OPTIONAL)**




**(THIS) USER MANUAL**

If any item is missing or appears damaged, contact your dealer immediately.

## Identifying components

This section describes the parts and connectors on the PT-8800.

### *Front-right view*

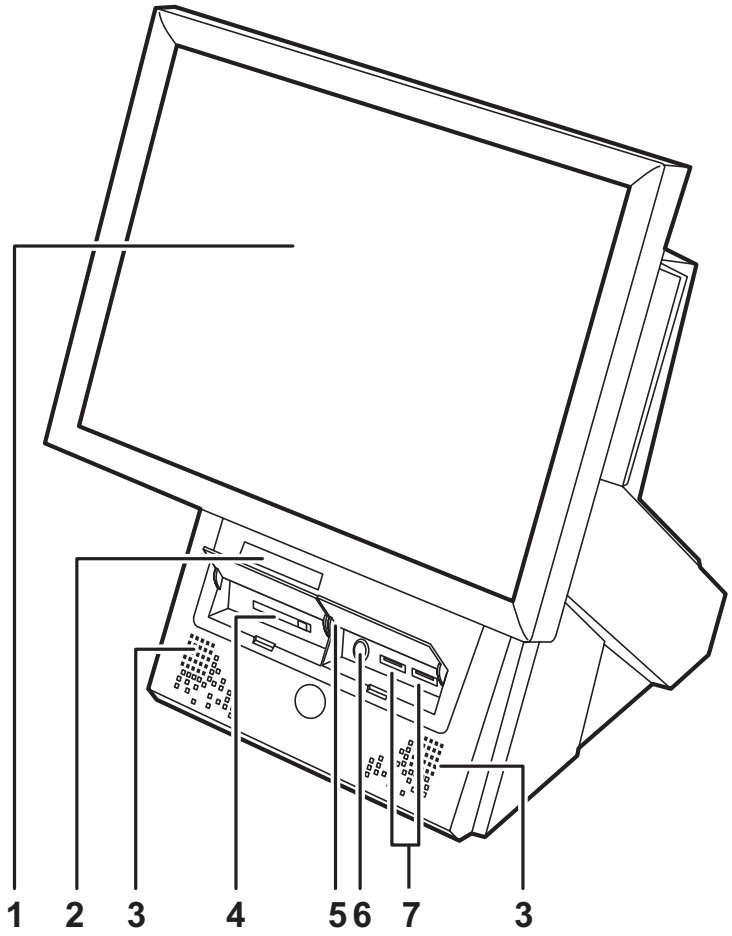



Figure 1.2 Front-right view of PT-8800

| | DESCRIPTION |
|---|---|
| 1 | 15-inch TFT LCD touch screen |
| 2 | Smart card reader |
| 3 | Speakers |
| 4 | Compact Flash card reader |
| 5 | Power LED |
| 6 | Power button |
| 7 | Two USB ports |

## ***Rear-right view***

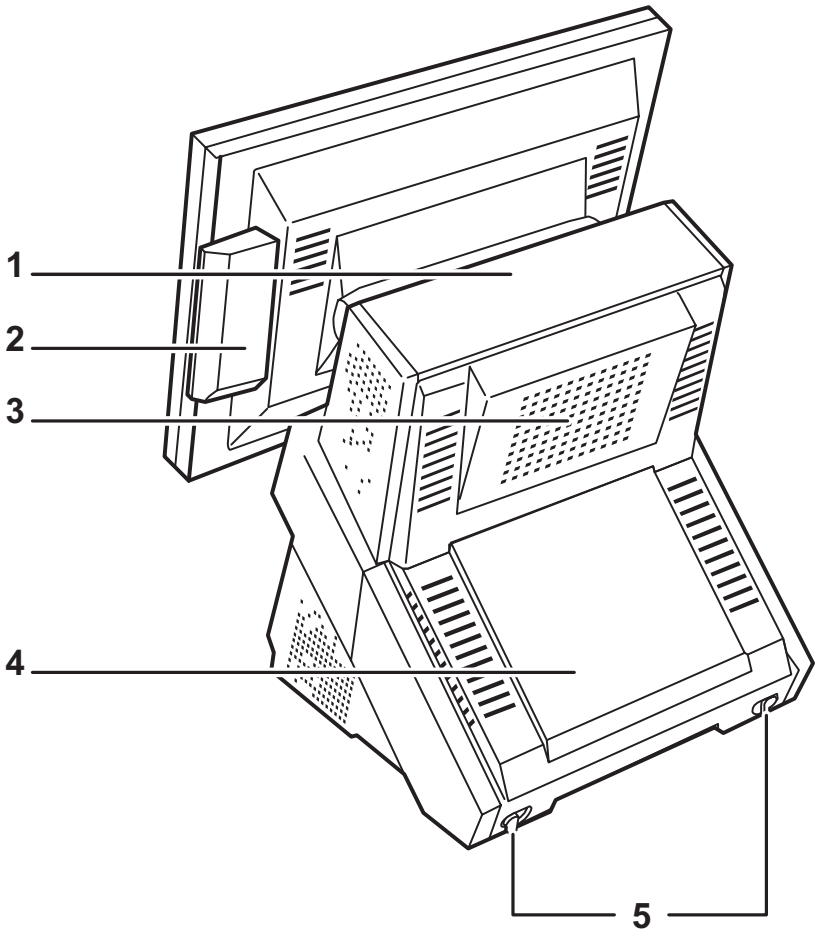



Figure 1.3 Rear-right view of PT-8800

| | DESCRIPTION |
|---|---|
| 1 | Customer display cover |
| 2 | MSR module |
| 3 | Mainboard cover |
| 4 | Rear cover |
| 5 | Rear cover latches |

## ***Rear connectors***

Figure 1.4 shows the connectors on the rear of the PT-8800. You must remove the rear cover to access the connectors. See “Removing the rear cover” on page 6.

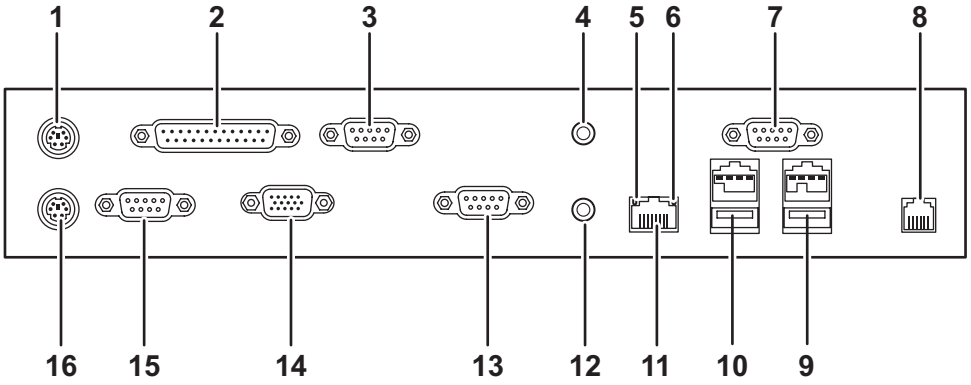



Figure 1.4 Rear connectors labeled

| | DESCRIPTION |
|---|---|
| 1 | PS/2 mouse connector |
| 2 | Parallel connector |
| 3 | COM4 connector |
| 4 | Line out |
| 5 | Act LED (green) lights when network activity is detected |
| 6 | Link LED (orange) lights when the network is found |
| 7 | COM2 connector |
| 8 | RJ-11 cash drawer connector |
| 9 | Powered USB connector (24V) - connect peripherals such as USB printers |
| 10 | Powered USB connector (12V) - connect peripherals such as a customer display |
| 11 | RJ-45 (LAN) connector |
| 12 | Mic in |
| 13 | COM3 connector |
| 14 | VGA connector |
| 15 | COM1 connector |
| 16 | PS/2 keyboard connector |

IMPORTANT

***Powered USB peripherals have keyed connectors to match the 12V and 24V powered USB connectors on the PT-8800. Do not try to force a 12V connector from a peripheral into the 24V connector on the PT-8800.***
***You can also connect standard USB devices to the powered USB connectors.***

IMPORTANT

***For powered USB:***
***1. 24V cannot exceed 2A***
***2. 12V cannot exceed 3A***
***3. Total of 24V & 12V cannot exceed 48 watts.***

CAUTION

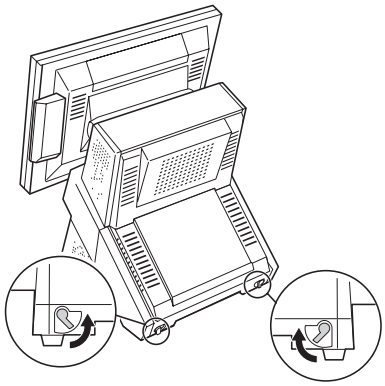
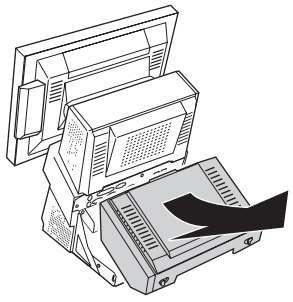
***Plugging a phone line into the LAN port (RJ-45 connector) can damage the connector. Take care to only plug an RJ-45 connector into the LAN port.***

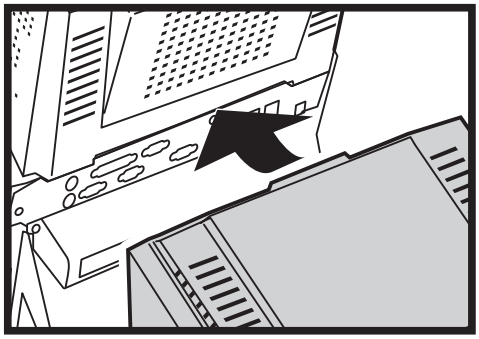
NOTE

***COM 6 is reserved for the optional customer display.***

## Removing the rear cover

Refer to the following to remove the rear cover.

| | |
|---|---|
| **1** Open the rear cover latches. |  |
| **2** Remove the rear cover. |  |

| | |
|---|---|
| *When replacing:*<br>*Align the rear cover tab with the opening on the PT-8800.* |  |

## Adjusting display angles

The main display can be tilted back from an upright perpendicular position to about 30 degrees as shown in Figure 1.5. The customer display can be tilted as shown in Figure 1.6.

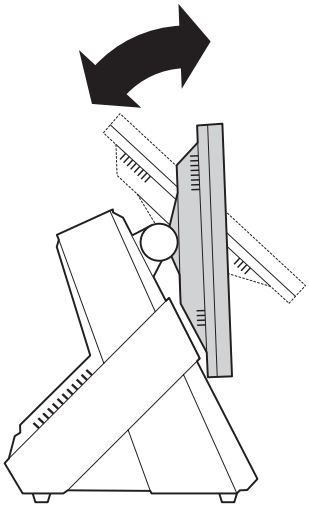


Figure 1.5 Adjusting the display

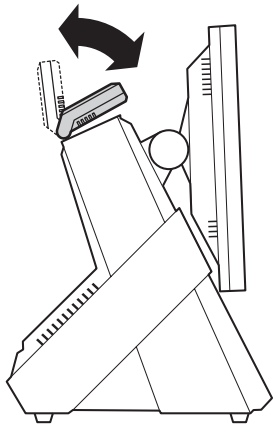


Figure 1.6 Adjusting the customer display

## Setup considerations

When setting up the PT-8800, consider the following:

- Use a desktop or counter that is stable and even.
- Ensure there is enough room around the sides and rear of the PT-8800 for ventilation.
- Ensure there is room to connect cables and that cables are long enough to reach peripheral devices or a power outlet.

## Connecting peripheral devices

Peripheral devices such as a printer or scanner can be connected to the PT-8800. Refer to the user manual of the device you are connecting for instructions on installing drivers where needed. (Remove the rear cover to access the connectors. See “Removing the rear cover” on page 6.)

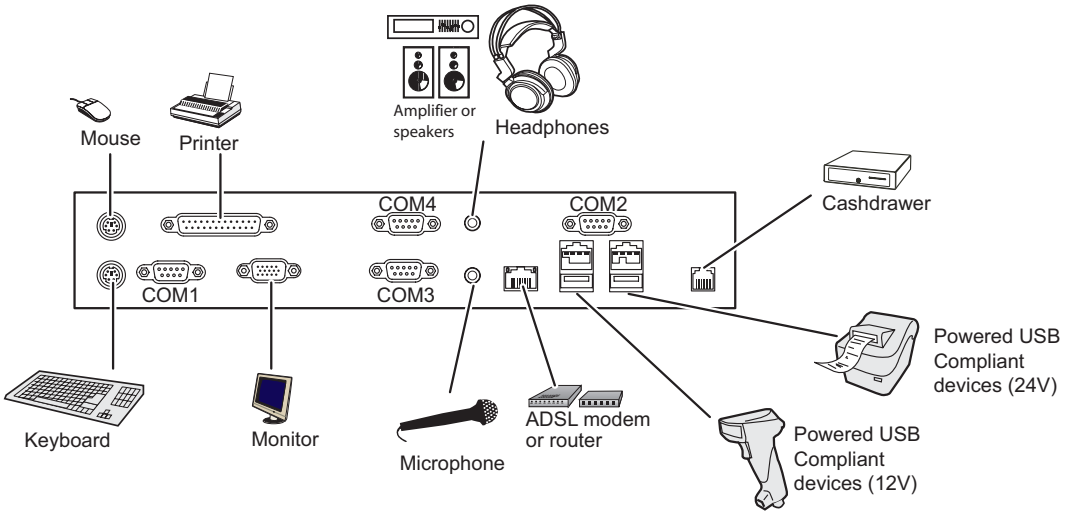



Figure 1.7 Connecting peripheral devices

CAUTION

***Do not plug a phone line into the RJ-45 (ADSL or router) connector. Doing so can damage the connector.***

## Connecting a cash drawer

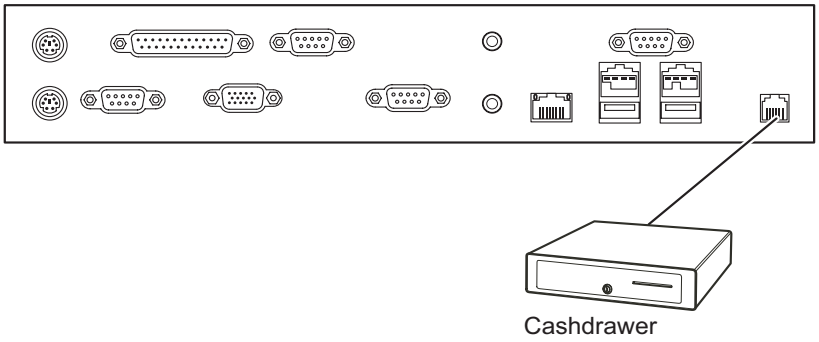
Refer to the following to connect a cash drawer.

IMPORTANT

***The cash drawer RJ-11 connector is DC+24V. Ensure the cash drawer to be connected matches this power specification.***

**1** Remove the rear cover. (See “Removing the rear cover” on page 6.)

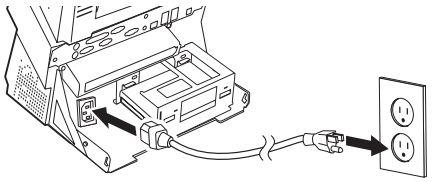
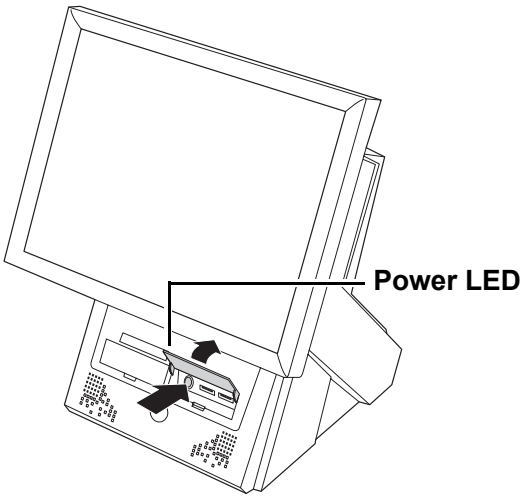
**2** Connect the RJ-11 cable from the cash drawer to the RJ-11 connector on the PT-8800.




**3** Turn on the PT-8800. (See “Powering the PT-8800 on and off” below.)

## Powering the PT-8800 on and off

Refer to the following to power on and off the PT-8800.

| | |
|---|---|
| **1** Remove the rear cover. See “Removing the rear cover” on page 6.<br><br>**2** Connect the power cable to the power connector on the PT-8800 and to an electrical outlet. |  |
| **3** Lift the cover.<br><br>**4** Press the power button.<br>The power LED turns on.<br><br>**5** To turn off the PT-8800, shut down the operating system: the main power turns off automatically. |  <br>**Power LED** |

NOTE

***You may need to use the power button to turn off the power, for example if the operating system you are using does not support power down by the OS or if the system crashes or hangs.***

# CHAPTER 2
# UPGRADING COMPONENTS

This chapter describes how to upgrade components for the PT-8800. The following topics are described.


- "Safety and precautions"
- "Before you begin" on page 12
- "Installing a hard disk drive (HDD)" on page 12
- "Installing optional displays" on page 13
- "Installing a CompactFlash card" on page 17
- "Installing a PCI card" on page 18


## Safety and precautions

Computer components and electronic circuit boards can be damaged by discharges of static electricity. Working on computers that are still connected to a power supply can be extremely dangerous. Follow these guidelines to avoid damage to the computer or injury to yourself.

- Always disconnect the unit from the power outlet.
- Leave all components inside the static-proof packaging that they ship with until they are ready for installation.
- After replacing optional devices, make sure all screws, springs, or other small parts are in place and are not left loose inside the case. Metallic parts or metal flakes can cause electrical shorts.

***Only qualified personnel should perform repairs on the PT-8800. Damage due to unauthorized servicing is not covered by the warranty. If you are not confident of carrying out installation procedures, we recommend that you refer the job to qualified personnel.***

***If the LCD breaks and fluid gets onto your hands or into your eyes, immediately wash with water and seek medical attention.***

***The inverter card has high voltage. Do not touch the inverter card while power is connected to the PT-8800. Unplug the power cord before attempting to replace any part.***

***To prevent static damage to components, wear a grounded wrist strap. Alternatively, discharge any static electricity by touching the bare metal chassis of the unit case, or the bare metal body of any other grounded appliance.***

CAUTION

***Hold electronic circuit boards by the edges only. Do not touch the components on the board unless it is necessary to do so. Do not flex or stress the circuit board. Do not hold components such as a processor by its pins; hold it by the edges.***

## Before you begin

Make sure you have a stable, clean working environment. Dust and dirt can get into components and cause a malfunction. Adequate lighting and proper tools can prevent you from accidentally damaging the internal components.

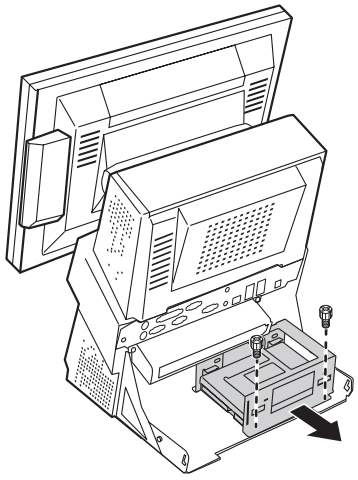
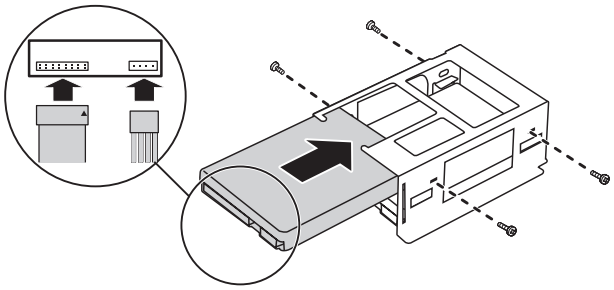
Most of the electrical and mechanical connections can be disconnected by using your fingers. It is recommended that you do not use needle-nosed pliers to disconnect connectors as these can damage the soft metal or plastic parts of the connectors.

CAUTION

***To prevent scratching the case of the PT-8800, make sure the worktop surface is clean and flat.***

## Installing a hard disk drive (HDD)

Refer to the following to install a HDD.

| | |
|---|---|
| **1** Remove the rear cover. See "Removing the rear cover" on page 6.<br>**2** Remove the two thumbscrews.<br>**3** Remove the hard drive bracket. |  |
| **4** Place the new hard drive in the bracket.<br>**5** Secure the hard drive with four screws.<br>**6** Connect the two cables.<br>**7** Replace the hard drive bracket.<br>**8** Replace the two thumbscrews. |  |

NOTE

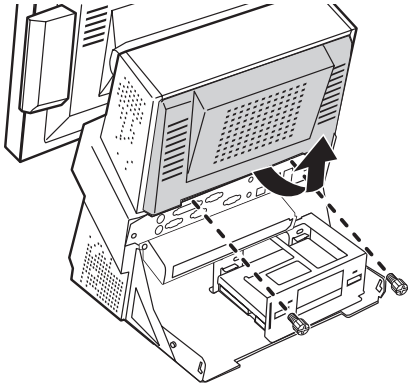
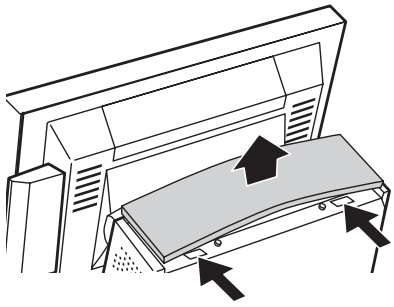
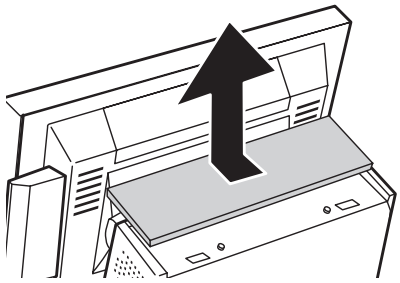
***Refer to the documentation with the hard drive for instructions on setting drive jumpers and formatting the drive.***

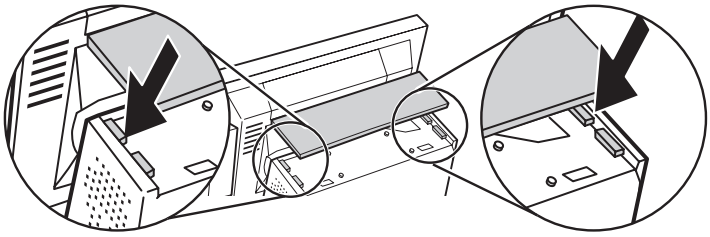
## Installing optional displays

The PT-8800 may ship with a customer display attached or you can order one and install it. An optional second display can also be installed. Before installing the optional displays you must remove the mainboard cover and the top rear cover.

### ***Removing the mainboard cover and customer display cover***

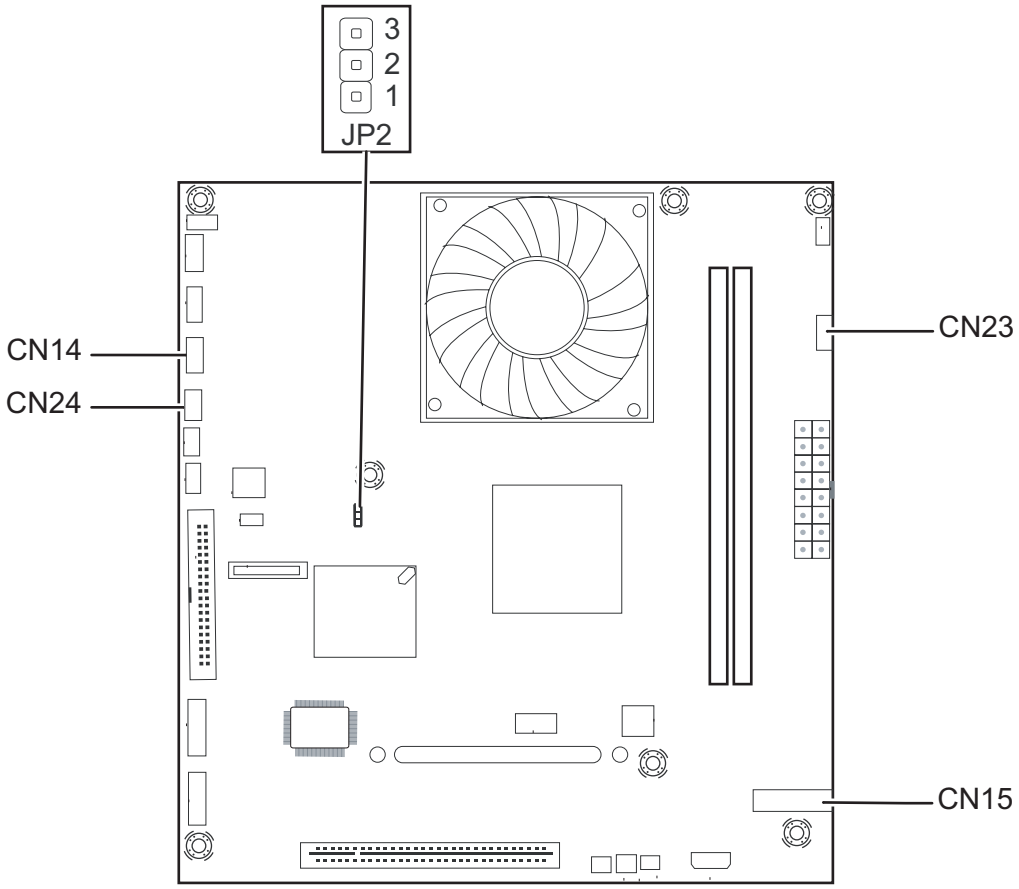
Refer to the following to remove the rear cover.

| | |
|---|---|
| **1** Remove the two thumbscrews.<br>**2** Remove the mainboard cover. |  |
| **3** Bow the cover up slightly to release the two tabs. |  |
| **4** Remove the customer display cover. |  |

| | |
|---|---|
| *When replacing:*<br>*Align the customer display cover tabs with the openings on the PT-8800.* |  |

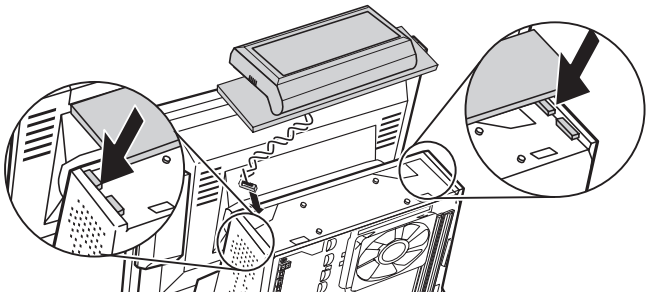
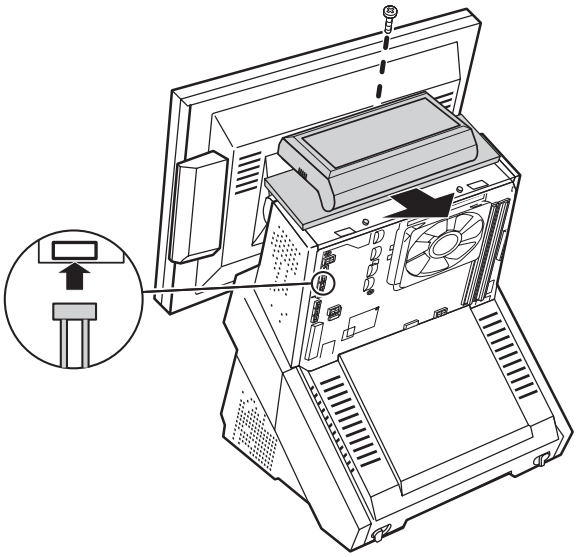
## ***Mainboard reference***

When connecting the displays, refer to the following for connector locations on the mainboard.



## ***Attaching the customer display***

The PT-8800 may ship with a customer display attached. If you ordered the display separately, refer to the following to attach it.

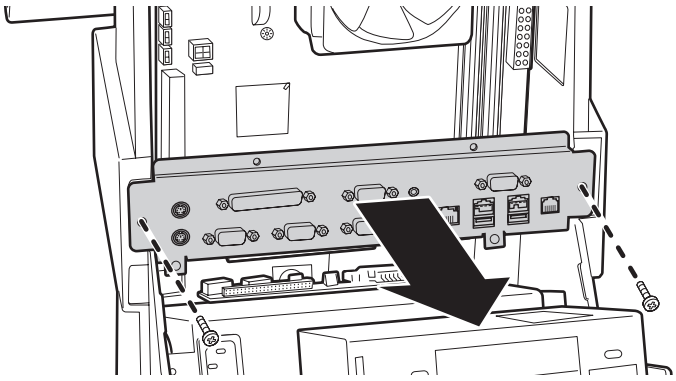
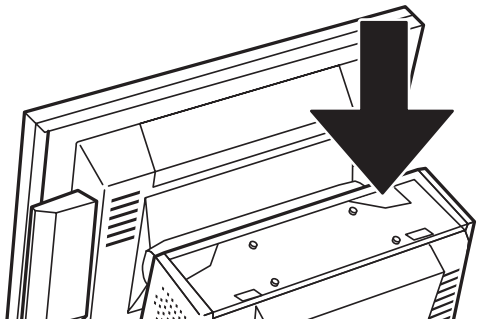
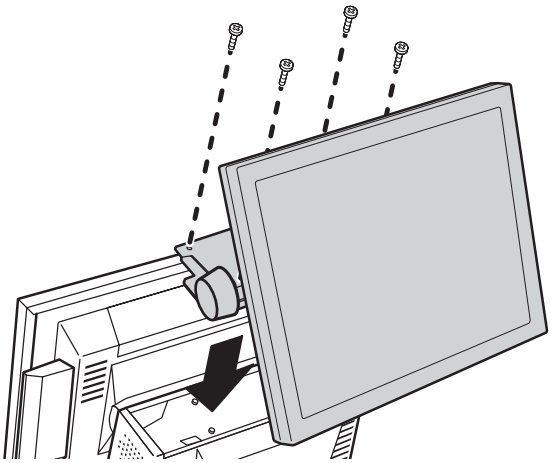
| | |
|---|---|
| **1** Pass the cable through the opening in the PT-8800.<br><br>**2** Align the tabs on the customer display with the openings on the PT-8800. |  |
| **3** Slide the customer display into place.<br><br>**4** Connect the customer display cable to CN14. See "Mainboard reference" on page 14.<br><br>**5** Secure the display with the supplied screw.<br><br>**6** Replace the mainboard cover. |  |

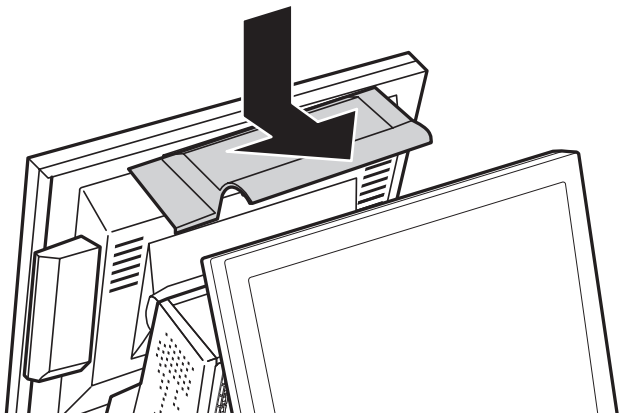
NOTE

***To supply power to the customer display, the COM6 voltage is factory set to DC+12V.***

## ***Attaching the second display***

Refer to the following to attach the second display

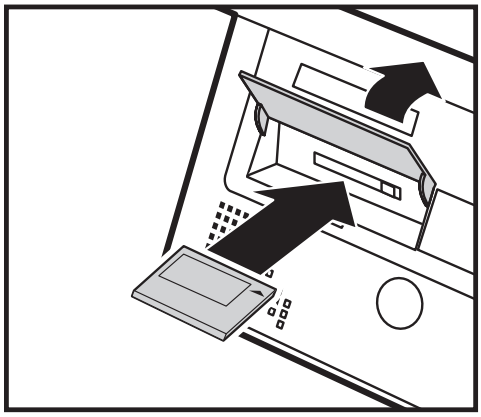
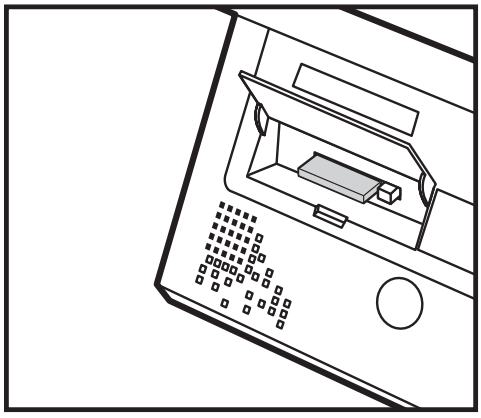
| | |
|---|---|
| **1** Remove the two thumbscrews.<br>**2** Remove the I/O board. |  |
| **3** Pass the diplay cables through the indicated opening. |  |
| **4** Secure the display bracket with the four supplied screws. |  |

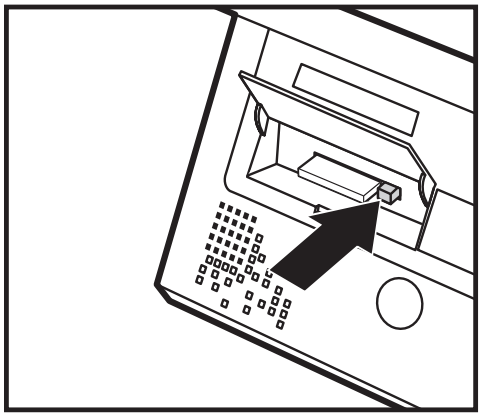
| | |
|---|---|
| **5** Put the bracket cover on.<br>**6** Plug in the two cables to CN15 and CN23. See “Mainboard reference” on page 14.<br>**7** Replace the I/O board.<br>**8** Replace the mainboard cover. |  |

## Installing a CompactFlash card

The CompactFlash card reader uses an IDE (Integrated Drive Electronics) interface and only supports storage cards. Plug and play is not supported so cards have to be installed before you turn the PT-8800 on. After installing a CompactFlash card, close the cover to prevent the card being accidently removed while power is on.

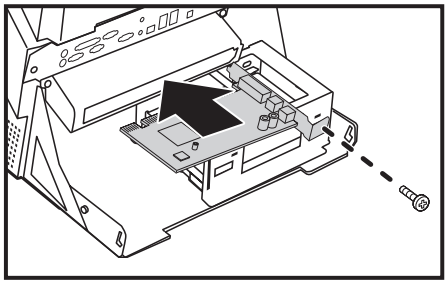
Refer to the following to install a CompactFlash card.

| | |
|---|---|
| **1** Use a thin plastic spatula to lift the cover. (To prevent unauthorized removal of a card, the cover is designed not to open easily.)<br>**2** Insert the CompactFlash card as shown. **Caution:** Inserting the card incorrectly can damage the connector pins. Ensure the card is oriented as shown and insert it gently. |  |
| Note that a properly installed card still protrudes as shown here. |  |

| | |
|---|---|
| **3** To remove a card press the eject button and pull the card out. |  |

## Installing a PCI card

Refer to the following to install a PCI card.

| | |
|---|---|
| **1** Remove the rear cover. See “Removing the rear cover” on page 6.<br>**2** Insert the PCI card.<br>**3** Secure the card with one screw. |  |

NOTE

***Ensure there are no cables preventing the PCI card from connecting to the mainboard.***

# CHAPTER 3
# BIOS SETUP UTILITY

The BIOS (Basic Input and Output System) Setup Utility displays the system's configuration status and provides options to set system parameters. The parameters are stored in battery-backed-up CMOS RAM that saves this information even when the power is turned off. When the system is turned back on, the system is configured with the values found in CMOS. The following topics are described in this chapter.


- "About the Setup Utility"
- "Entering the Setup Utility" on page 20
- "Standard CMOS Features" on page 21
- "Advanced BIOS Features " on page 24
- "Integrated Peripherals " on page 28
- "Power Management Setup Option" on page 32
- "PnP/PCI Configurations" on page 35
- "Frequency/Voltage Control Option" on page 37
- "Other BIOS Options" on page 38


## About the Setup Utility

The BIOS Setup Utility enables you to configure the following items:

- Hard drives, diskette drives, and peripherals
- Video display type and display options
- Password protection from unauthorized use
- Power management features

***If you have made settings that you do not want to save, use the "Exit Without Saving" item and press Y to discard any changes you have made.***

This Setup Utility should be used for the following:

- When changing the system configuration
- When a configuration error is detected and you are prompted to make changes to the Setup Utility
- When trying to resolve IRQ conflicts
- When making changes to the Power Management configuration
- When changing the User or Supervisor password

## *Entering the Setup Utility*

When you power on the system, BIOS enters the Power-On Self Test (POST) routines. POST is a series of built-in diagnostics performed by the BIOS. After the POST routines are completed, the following message appears:

**Press DEL to enter SETUP**

Press the delete key <Delete> to access the Award BIOS Setup Utility:

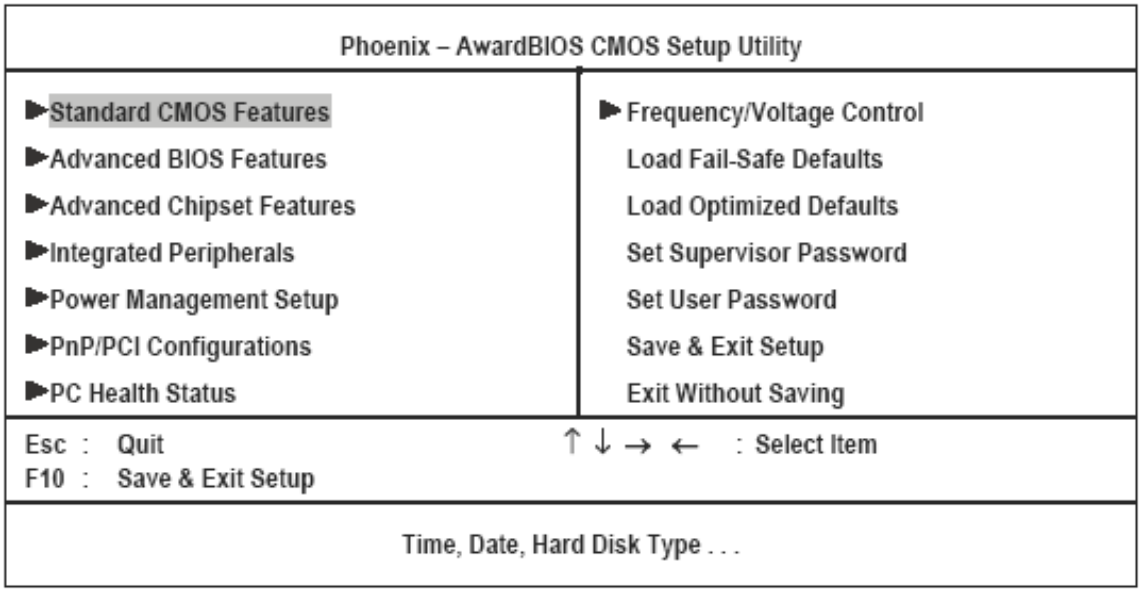



Figure 3.1 Main BIOS menu

## *BIOS navigation keys*

The BIOS navigation keys are listed below.

| KEY | FUNCTION |
|---|---|
| ←↑↓→ | Scrolls through the items on a menu |
| +/–/PU/PD | Modifies the selected field's values |
| Esc | Exits the current menu |
| F1 | Displays a screen that describes all key functions |
| F5 | Loads previously saved values to CMOS |
| F6 | Loads a minimum configuration for troubleshooting |
| F7 | Loads an optimum set of values for peak performance |
| F10 | Saves the current configuration and exits Setup |
| Shift + F2 | Changes the color of the BIOS menu |

## *Using BIOS*

When you start the Setup Utility, the main menu appears. The main menu of the Setup Utility displays a list of the options that are available. A highlight indicates which option is currently selected. Use the cursor arrow keys to move the highlight to other options. When an option is highlighted, execute the option by pressing <Enter>.

Some options lead to pop-up dialog boxes that prompt you to verify that you wish to execute that option. Other options lead to dialog boxes that prompt you for information.

Some options (marked with a triangle ►) lead to submenus that enable you to change the values for the option. Use the cursor arrow keys to scroll through the items in the submenu.

# Standard CMOS Features

Selecting Standard CMOS Features on the main menu displays the following menu:

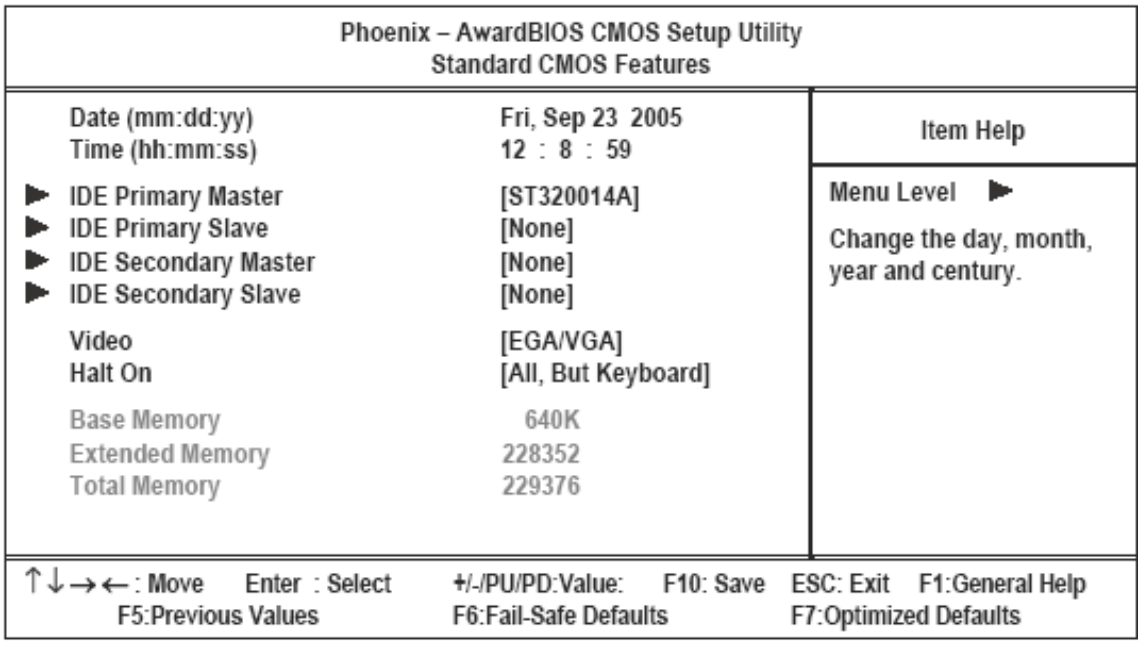

Phoenix – AwardBIOS CMOS Setup Utility
Standard CMOS Features
Date (mm:dd:yy) Fri, Sep 23 2005
Time (hh:mm:ss) 12 : 8 : 59
IDE Primary Master [ST320014A]
IDE Primary Slave [None]
IDE Secondary Master [None]
IDE Secondary Slave [None]
Video [EGA/VGA]
Halt On [All, But Keyboard]
Base Memory 640K
Extended Memory 228352
Total Memory 229376
Item Help
Menu Level ►
Change the day, month, year and century.
↑↓→←: Move Enter : Select +/-/PU/PD:Value: F10: Save ESC: Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 3.2 Standard CMOS Features menu

### Date and Time

The Date and Time items show the current date and time held by your PT-8800. If you are running a Windows OS, these items are automatically updated whenever you make changes to the Windows Date and Time Properties utility.

## ►*IDE Primary/Secondary Master/Slave*

This field is used to configure the IDE hard drive installed in the system. Move the cursor to highlight the IDE Primary/Secondary Master/Slave fields and press <Enter>. The IDE Primary Master submenu opens:

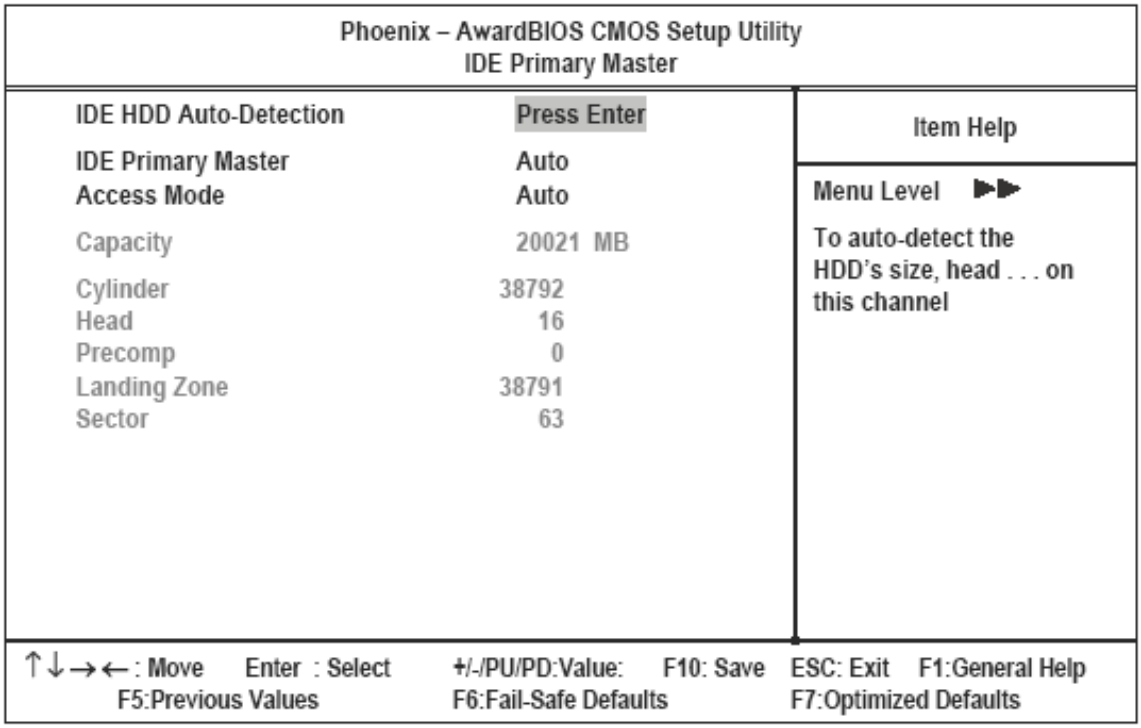



Figure 3.3 IDE Primary Master Submenu

### IDE HDD Auto-Detection

Press **Enter** while this item is highlighted if you want the Setup Utility to automatically detect and configure a hard disk drive on the IDE channel.

***If you are setting up a new hard disk drive that supports LBA mode, more than one line will appear in the parameter box. Choose the line that lists LBA for an LBA drive.***

### IDE Primary/Secondary Master/Slave

If you leave this item at *Auto*, the system will automatically detect and configure any IDE devices it finds. If it fails to find a hard disk, change the value to *Manual* and then manually configure the drive by entering the characteristics of the drive in the fields described below:

- **Capacity** – displays the capacity of the HDD in megabytes (M).
- **Cylinder** – indicates the number of cylinders that the HDD has. A cylinder is the sum total of all tracks that are in the same location on every disk surface.
- **Head** – displays the number of heads in the HDD. A head is a device that reads and writes data on the hard disk.
- **Precomp** – displays the track where precompensation is initiated. Precompensation is a feature whereby the HDD uses a stronger magnetic field to write data in sectors that are closer to the center of the disk. In CAV

recording, in which the disk spins at a constant speed, the sectors closest to the spindle are packed tighter than the outer sectors.

- **Landing Zone** – displays the location of the safe non-data area on a hard disk that is used for parking the read/write head.
- **Sector** – displays the number of sectors available on the HDD. A sector is the smallest unit of storage space on a disk.

#### Access Mode

This item defines special ways that can be used to access IDE hard disks such as LBA (Large Block Addressing). Leave this value at *Auto* and the system will automatically decide the fastest way to access the hard disk drive.

Press <Esc> to close the IDE device menu and return to the Standard CMOS Features menu.

#### Video (EGA/VGA)

This item defines the video mode of the system. This mainboard has a built-in VGA graphics system; you must leave this item at the default setting.

#### Halt On (All, But Keyboard)

This item defines the operation of the system POST (Power On Self Test) routine. You can use this item to select which types of errors in the POST are sufficient to halt the system.

#### Base Memory, Extended Memory, and Total Memory

These items are automatically detected by the system at start up time. These are display-only fields. You cannot make changes to these fields.

- **Base Memory –** This field displays the amount of conventional memory detected by the system during boot.
- **Extended Memory –** This field displays the amount of extended memory detected by the system during boot.
- **Total Memory –** This field displays the total amount of memory (Base and Extended) detected by the system during boot.

Press <Esc> to return to the main menu.

## Advanced BIOS Features

Selecting Advanced BIOS Features on the menu displays this menu:

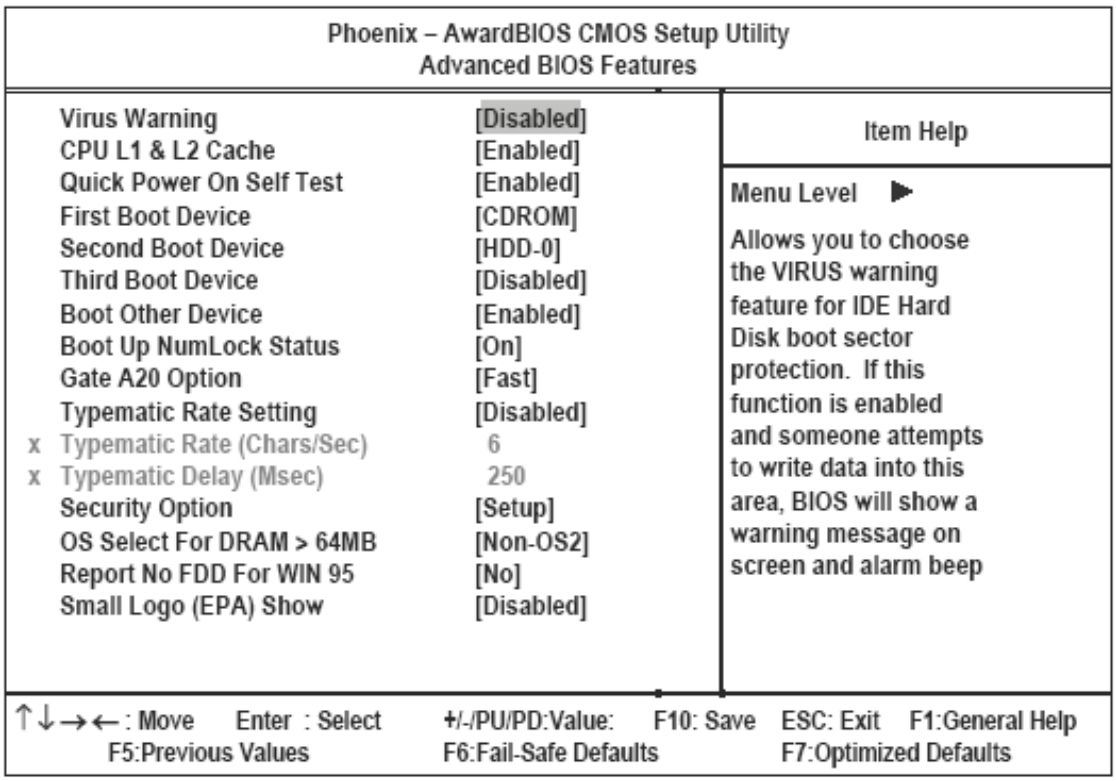

Phoenix – AwardBIOS CMOS Setup Utility
Advanced BIOS Features
Virus Warning [Disabled]
CPU L1 & L2 Cache [Enabled]
Quick Power On Self Test [Enabled]
First Boot Device [CDROM]
Second Boot Device [HDD-0]
Third Boot Device [Disabled]
Boot Other Device [Enabled]
Boot Up NumLock Status [On]
Gate A20 Option [Fast]
Typematic Rate Setting [Disabled]
x Typematic Rate (Chars/Sec) 6
x Typematic Delay (Msec) 250
Security Option [Setup]
OS Select For DRAM > 64MB [Non-OS2]
Report No FDD For WIN 95 [No]
Small Logo (EPA) Show [Disabled]
Item Help
Menu Level ▶
Allows you to choose the VIRUS warning feature for IDE Hard Disk boot sector protection. If this function is enabled and someone attempts to write data into this area, BIOS will show a warning message on screen and alarm beep
↑↓→←: Move Enter : Select +/-/PU/PD:Value: F10: Save ESC: Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 3.4 Advanced BIOS Features menu

### Virus Warning

When enabled, this item provides protection against viruses that try to write to the boot sector and partition table of your hard disk drive. You need to disable this item when installing an operating system. We recommend that you enable anti-virus protection as soon as you have installed an operating system. The default setting is Disabled.

### CPU L1 & L2 Cache

Most processors that can be installed in this mainboard use internal level 1 (L1) and level 2 (L2) cache memory to improve performance. Leave this item at the default setting for better performance. The default setting is Enabled.

### Quick Power On Self Test

Enable this item to shorten the power on testing (POST) and have your system start up faster. You can enable this item after you are confident that your system hardware is operating smoothly. The default setting is Fast.

### First/Second/Third Boot Device

The BIOS loads the operating system from the disk drives in the sequence selected in these three fields. The default setting is Floppy/CD-ROM/HDD0.

### Boot Other Device

When enabled, the system searches all other possible locations for an operating system if it fails to find one in the devices specified under the First, Second, and Third boot devices. The default setting is Enabled.

### Boot Up NumLock Status

This item defines if the keyboard Num Lock key is active when your system is started. The default setting is On.

### Gate A20 Option

This item defines how the system handles legacy software that was written for an earlier generation of processors. Leave this item at the default setting. The default setting is Fast.

### Typematic Rate Setting

If this item is enabled, you can use the following two items to set the typematic rate and the typematic delay settings for your keyboard. The default setting is Disabled.

### Typematic Rate (Chars/Sec)

Use this item to define how many characters per second are generated by a held-down key. The default setting is 6.

### Typematic Delay (Msec)

Use this item to define how many milliseconds elapse before a held-down key begins generating repeat characters. The default setting is 250.

### Security Option

If you have installed password protection, this item defines if the password is required at system start up, or if it is only required when a user tries to enter the Setup Utility. The default setting is Setup.

### OS Select For DRAM > 64 MB

This item is only required if you have installed more than 64 MB of memory and you are running the OS/2 operating system. Otherwise, leave this item at the default. The default setting is Non-OS2.

### Report No FDD For WIN 95

If you are running a system with no floppy drive and using Windows 95, select Yes for this item to ensure compatibility with the Windows 95 logo certification. Otherwise, select No. The default setting is No.

### Small Logo (EPA) Show

Determines whether the EPA logo appears during boot up. The default setting is Enabled.

Press <Esc> to return to the main menu.

## *Advanced Chipset Features*

This option displays critical timing parameters of the mainboard. Leave the items on this menu at their default settings unless you are very familiar with the technical specifications of your system hardware. If you change the values incorrectly, you may introduce fatal errors or recurring instability into your system.

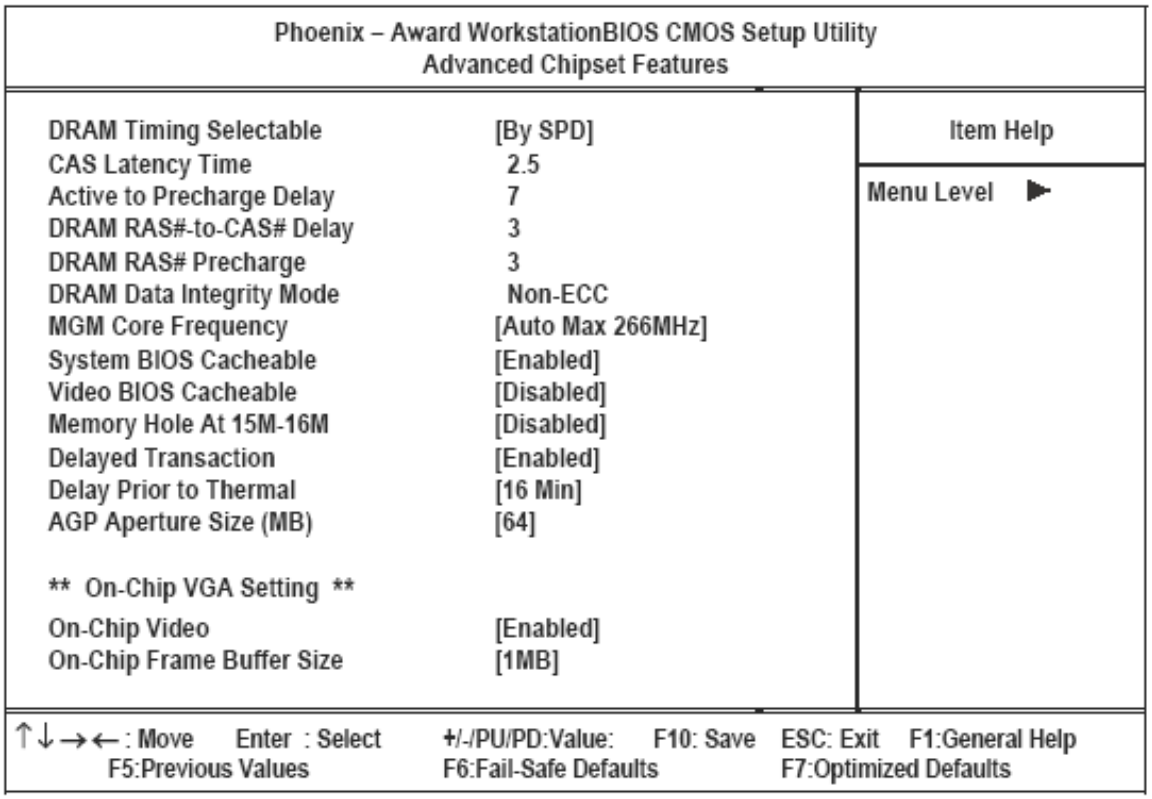

Phoenix – Award WorkstationBIOS CMOS Setup Utility
Advanced Chipset Features
DRAM Timing Selectable [By SPD]
CAS Latency Time 2.5
Active to Precharge Delay 7
DRAM RAS#-to-CAS# Delay 3
DRAM RAS# Precharge 3
DRAM Data Integrity Mode Non-ECC
MGM Core Frequency [Auto Max 266MHz]
System BIOS Cacheable [Enabled]
Video BIOS Cacheable [Disabled]
Memory Hole At 15M-16M [Disabled]
Delayed Transaction [Enabled]
Delay Prior to Thermal [16 Min]
AGP Aperture Size (MB) [64]
** On-Chip VGA Setting **
On-Chip Video [Enabled]
On-Chip Frame Buffer Size [1MB]
Item Help
Menu Level
↑↓→←: Move Enter : Select +/-/PU/PD:Value: F10: Save ESC: Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 3.5 Advanced Chipset Features menu

### DRAM Timing Selectable

The EEPROM on a memory card has Serial Presence Detect (SPD) data structure that stores information about the module such as memory size and speed. When SPD is selected, the "CAS Latency Time" and "Active to Precharge Delay" items are set to their defaults, and the system runs according to information in the EEPROM providing the most stable condition. The default setting is SPD.

### CAS Latency Time

This item enables you to specify the time delay (in clock cycles or CLKs) that elapses before the SDRAM carries out a read command after receiving it. The value specified here also sets the number of CLKs that will elapse for the completion of the first part of a burst transfer. Low values indicate a faster data transaction. When synchronous DRAM is installed, the number of clock cycles of CAS latency depends on the DRAM timing. The default is 2.5.

### Active to Precharge Delay

To change the active-to-precharge delay, the "DRAM Timing Selectable" setting must be set to **User**. The default setting is 7.

### DRAM RAS# to CAS# Delay

This item enables you to set the time it takes data to move between the Row Address Strobe (RAS) and Column Address Strobe (CAS). You can also insert a timing delay between RAS and CAS. When set to higher values, reads, writes, and refreshes take longer, but data is transferred with better reliability. The default setting is Auto.

### DRAM RAS# Precharge Time

DRAM must continually be refreshed or it will lose its data. Normally, DRAM is refreshed entirely as the result of a single request. This option allows you to determine the number of CPU clocks allocated for the Row Address Strobe (RAS) to accumulate its charge before the DRAM is refreshed. If insufficient time is allowed, refresh may be incomplete and data lost. The default setting is Auto.

### DRAM Data Integrity Mode

Set the DRAM Data Integrity Mode. The default setting is NON-ECC.

### MGM Core Frequency

Set the MGM Core Frequency. The default setting is AUTO MAX266.

### System/Video BIOS Cacheable

These items allow the video and/or system to be cached in memory for faster execution. We recommend that you leave these items at the default value. The default setting is Disabled.

### Memory Hole at 15M-16M

This item can be used to reserve memory space for some ISA expansion cards that require it. The default setting is Disabled.

### Delayed Transaction

The chipset has an embedded 32-bit posted write buffer to support delay transactions cycles. Enable this item to support compliance with PCI specification version 2.1. The default setting is Enabled.

### Delay Prior to Thermal

Set the Delay Prior to Thermal. The default setting is 16 min.

### AGP Aperture Size (MB)

This item defines the size of the aperture if you use an AGP graphics adapter. The AGP aperture refers to a section of the PCI memory address range used for graphics memory. We recommend that you leave this item at the default setting. The default setting is 64.

### On-Chip Video

This item is used to enable or disable the onboard video. The default setting is Enabled.

### On-Chip Frame Buffer Size

This item is used to select the video frame buffer size. The default setting is 1MB.

After you have made your selections in the Advanced Chipset Features menu, press <ESC> to go back to the main menu.

## Integrated Peripherals

This option defines the operation of peripheral components on the system's input/output ports.

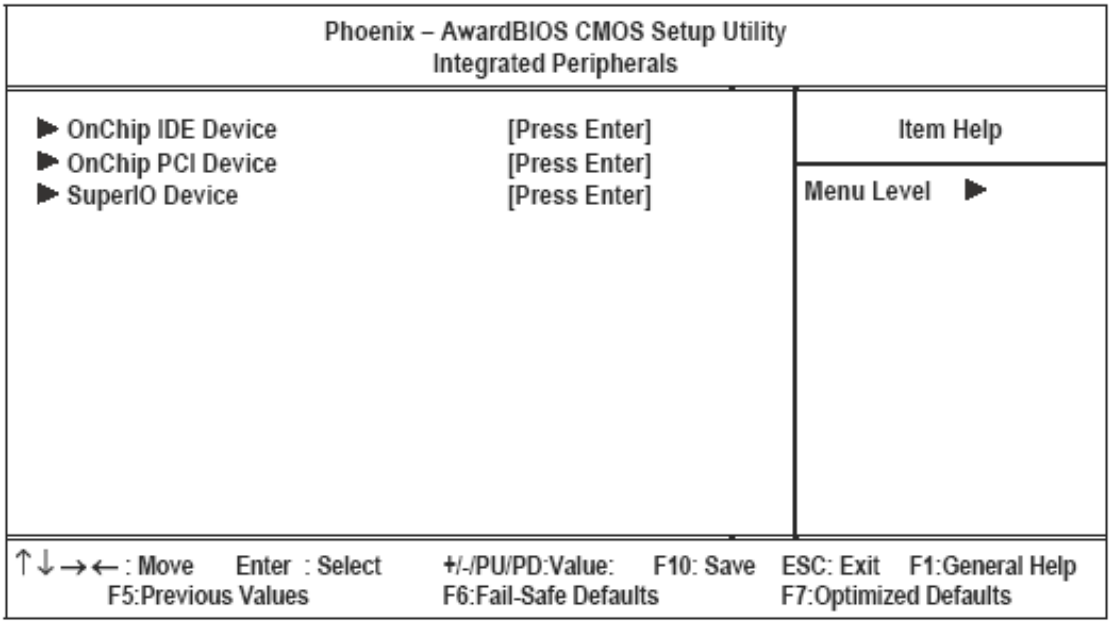



Figure 3.6 Integrated Peripherals menu

**OnChip IDE Device (See “OnChip IDE Device” on page 29.)**

**OnChip PCI Device (See “Onboard Device” on page 30.)**

**SuperIO Device (See “SuperIO Device” on page 31.)**

## *OnChip IDE Device*

Use this item to enable or disable the PCI IDE channels that are integrated on the mainboard. Select the item and press <Enter> to open the following menu:

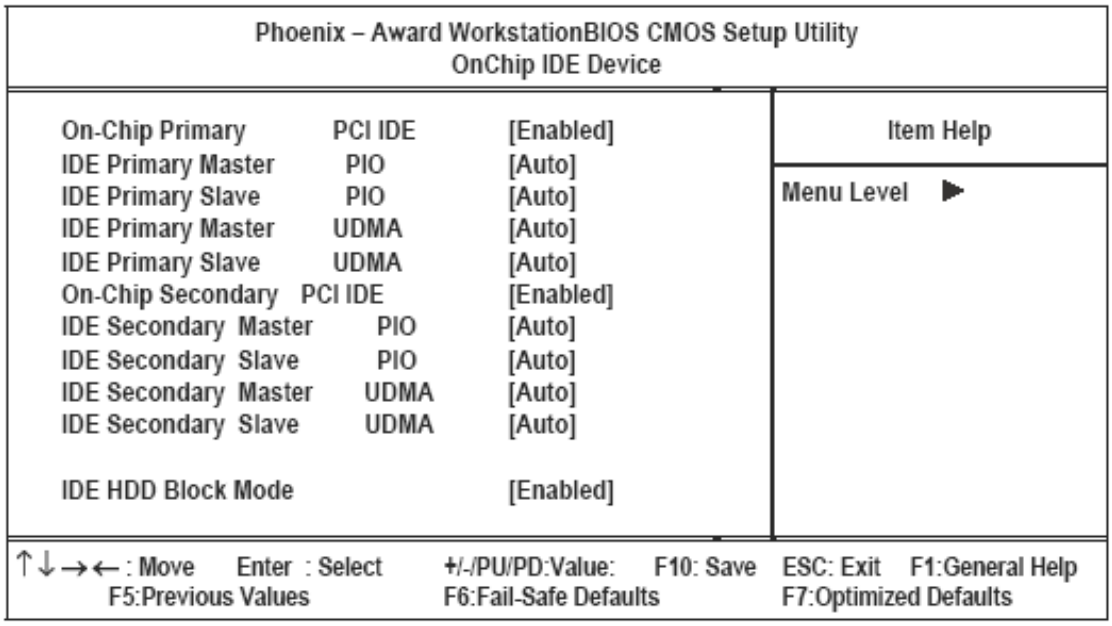

Phoenix – Award WorkstationBIOS CMOS Setup Utility
OnChip IDE Device
On-Chip Primary PCI IDE [Enabled]
IDE Primary Master PIO [Auto]
IDE Primary Slave PIO [Auto]
IDE Primary Master UDMA [Auto]
IDE Primary Slave UDMA [Auto]
On-Chip Secondary PCI IDE [Enabled]
IDE Secondary Master PIO [Auto]
IDE Secondary Slave PIO [Auto]
IDE Secondary Master UDMA [Auto]
IDE Secondary Slave UDMA [Auto]
IDE HDD Block Mode [Enabled]
Item Help
Menu Level ▶
↑↓→←: Move Enter : Select +/-/PU/PD:Value: F10: Save ESC: Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 3.7 OnChip IDE Device menu

### On-Chip Primary/Secondary PCI/IDE

Use this item to enable or disable the PCI IDE channels that are integrated on the mainboard. The default setting is Enabled.

### IDE Primary/Secondary Master/Slave PIO

Each IDE channel supports a master device and a slave device. These four items let you assign which kind of PIO (Programmed Input/Output) is used by IDE devices. Choose Auto to let the system auto detect which PIO mode is best, or select a PIO mode from 0-4. The default setting is Auto.

### Primary/Secondary Master/Slave UltraDMA

Each IDE channel supports a master device and a slave device. This mainboard supports UltraDMA technology, which provides faster access to IDE devices. If you install a device that supports UltraDMA, change the appropriate item on this list to Auto. You may have to install the UltraDMA driver supplied with this mainboard in order to use an UltraDMA device. The default setting is Auto.

### IDE HDD Block Mode

Enable this field if your IDE hard drive supports block mode. Block mode enables BIOS to automatically detect the optimal number of block read and writes per sector that the drive can support and improves the speed of access to IDE devices. The default setting is Enabled.

## *Onboard Device*

Use this item to enable or disable the USB and devices that are integrated on the mainboard. Select the item and press <Enter> to open the following menu:

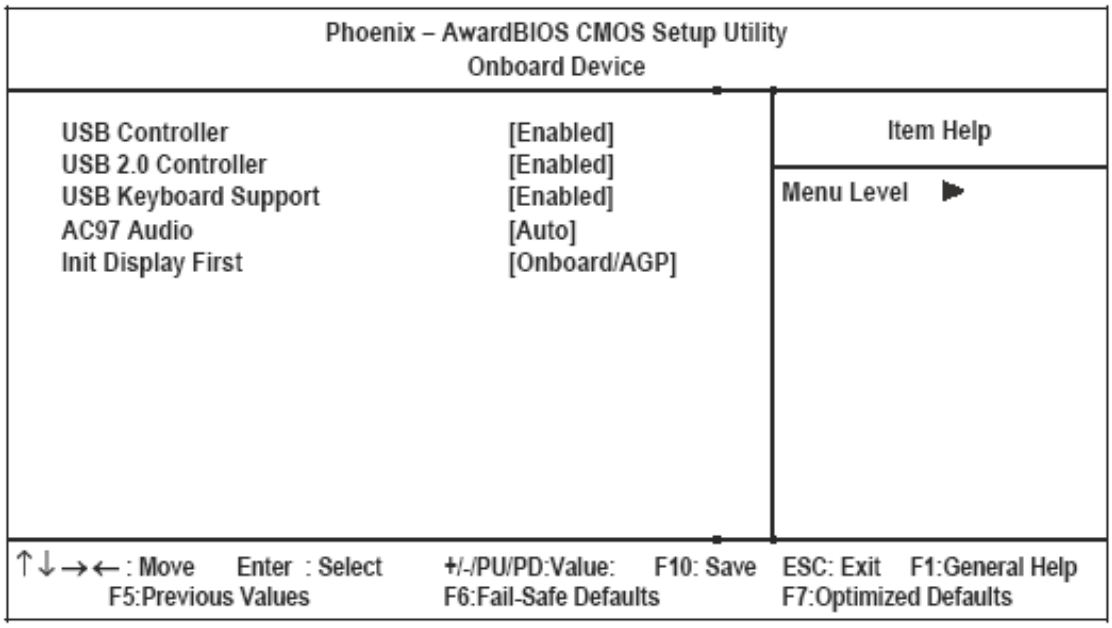

Phoenix – AwardBIOS CMOS Setup Utility
Onboard Device
USB Controller [Enabled]
USB 2.0 Controller [Enabled]
USB Keyboard Support [Enabled]
AC97 Audio [Auto]
Init Display First [Onboard/AGP]
Item Help
Menu Level ▶
↑↓→←: Move Enter : Select +/-/PU/PD:Value: F10: Save ESC: Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 3.8 Onboard Device menu

### USB Controller

Set this item to **Enabled** to use USB 1.1 devices. The default setting is Enabled.

### USB 2.0 Controller

Set this item to **Enabled** to use USB 2.0. When set to **Disabled**, USB 1.1 devices can still be used. The default setting is Enabled.

### USB Keyboard Support

Enable this item if you plan to use a keyboard connected through the USB port in a legacy operating system (such as DOS) that does not support Plug and Play. This field can only be configured if the “USB Controller” field is enabled. The default setting is Disabled.

### AC97 AUDIO

Enables and disables the onboard audio chip. Disable this item if you are going to install a PCI audio add-in card. The default setting is Auto.

### Init Display First

Use this item to specify whether your graphics adapter is installed in the PCI slot or is integrated on the mainboard. The default setting is Onboard/AGP.

## *SuperIO Device*

Use this item to change settings for I/O devices. Select the item and press <Enter> to open the following menu:

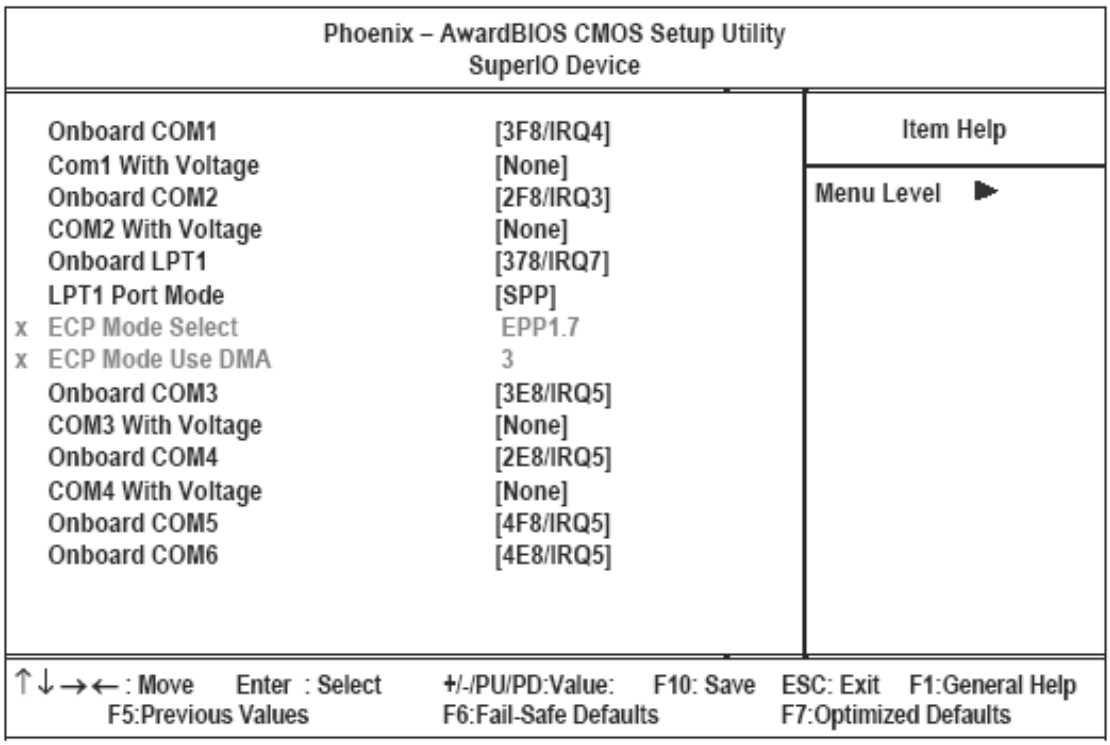

Phoenix – AwardBIOS CMOS Setup Utility
SuperIO Device
Onboard COM1 [3F8/IRQ4]
Com1 With Voltage [None]
Onboard COM2 [2F8/IRQ3]
COM2 With Voltage [None]
Onboard LPT1 [378/IRQ7]
LPT1 Port Mode [SPP]
x ECP Mode Select EPP1.7
x ECP Mode Use DMA 3
Onboard COM3 [3E8/IRQ5]
COM3 With Voltage [None]
Onboard COM4 [2E8/IRQ5]
COM4 With Voltage [None]
Onboard COM5 [4F8/IRQ5]
Onboard COM6 [4E8/IRQ5]
Item Help
Menu Level ▶
↑↓→←: Move Enter : Select +/-/PU/PD:Value: F10: Save ESC: Exit F1:General Help
F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 3.9 Super IO Device menu

**Onboard COM1**

This option is used to assign the I/O address and IRQ for the onboard COM port 1. The default setting is 3F8/IRQ4.

**COM1/2/3/4 With Voltage**

COM ports can be set to supply both data and power to the peripherals that connect to them. Check if the device you connect needs power from the COM port or if it has its own power supply. The factory setting for the COM ports is None.

IMPORTANT

***The voltage for the COM ports is set at*** None ***at the factory. However, for example to provide power to an installed customer display, this setting must be set at 12V for the corresponding COM port. For a 5V device such as a barcode scanner, the setting should be 5V.***

**Onboard COM2**

This option is used to assign the I/O address and IRQ for the onboard COM port 2. The default setting is 2F8/IRQ3.

**LPT1 Port Mode**

Enables you to set the data transfer protocol for the parallel port. There are five options: SPP (Standard Parallel Port), EPP (Enhanced Parallel Port), ECP (Extended Capabilities Port), ECP+EPP, and PntMode. The default setting is SPP.

SPP allows data output only. Extended Capabilities Port (ECP) and Enhanced Parallel Port (EPP) are bi-directional modes, allowing both data input and output. ECP and EPP modes are only supported with EPP- and ECP-aware peripherals. PntMode allows the parallel port to operate in bipoloar mode.

#### ECP Mode Select

Sets the ECP mode version. The default setting is EPP1.7.

#### ECP Mode Use DMA

When the onboard parallel port is set to ECP mode, the parallel port can use DMA 3 or DMA 1. The default setting is 3.

#### Onboard COM3

This option is used to assign the I/O address and IRQ for the onboard COM port 3. The default setting is 3E8/IRQ5.

#### Onboard COM4

This option is used to assign the I/O address and IRQ for the onboard COM port 4. The default setting is 2E8/IRQ5.

#### Onboard COM5

This option is used to assign the I/O address and IRQ for the onboard COM port 5. The default setting is 4F8/IRQ5.

#### Onboard COM6

This option is used to assign the I/O address and IRQ for the onboard COM port 6. The default setting is 4E8/IRQ5.

NOTE

***To supply power to the customer display, the COM6 voltage is factory set to DC+12V.***

## Power Management Setup Option

Use this to control system power management. Modern operating systems take care of much of the power management. This mainboard supports ACPI (Advanced Configuration and Power Interface).

### Power Management Timeouts

The power-saving modes can be controlled by timeouts. If the system is inactive for a time, the timeouts begin counting. If the inactivity continues so that the timeout period elapses, the system enters a power-saving mode. If any item in the list of Reload Global Timer Events is Enabled, then any activity on that item will reset the timeout counters to zero.

### Wake Up Calls

If the system is suspended, or has been powered down by software, it can be resumed by a wake up call that is generated by incoming traffic to a modem, a LAN card, a PCI card, or a fixed alarm on the system realtime clock,

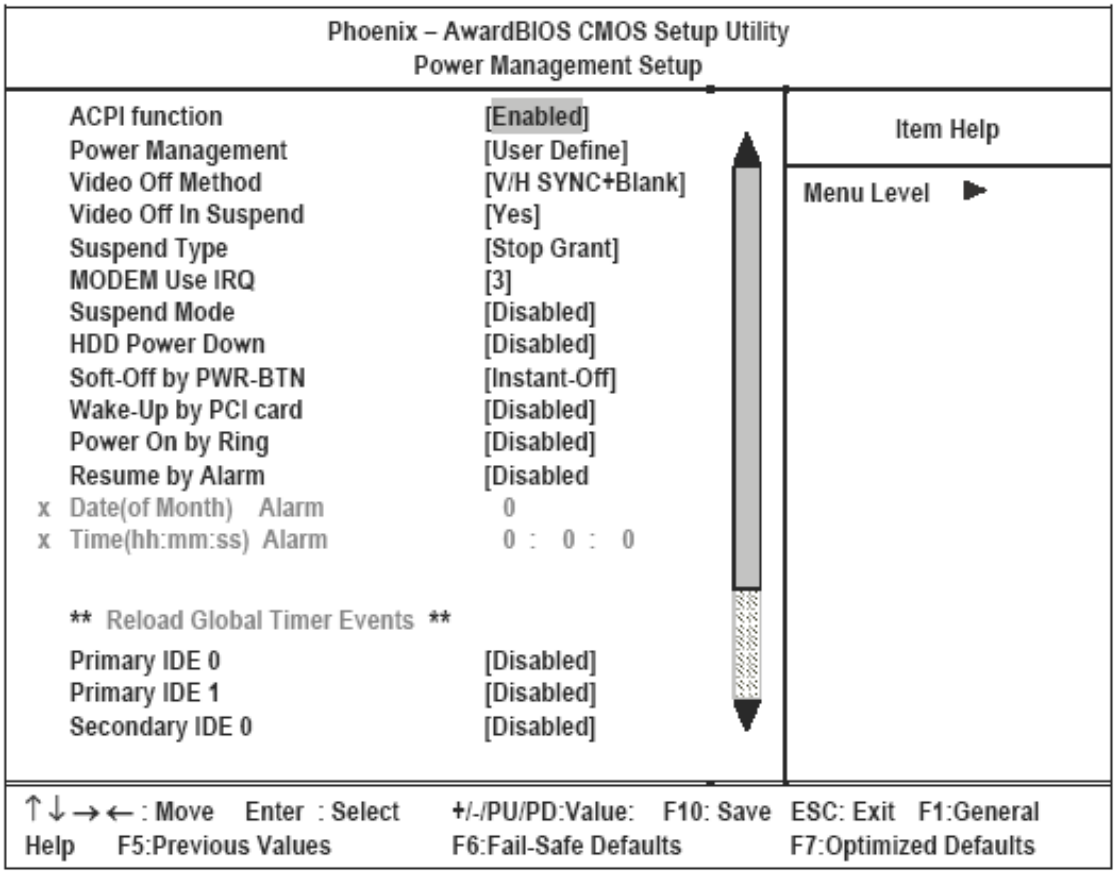

Phoenix – AwardBIOS CMOS Setup Utility
Power Management Setup
ACPI function [Enabled]
Power Management [User Define]
Video Off Method [V/H SYNC+Blank]
Video Off In Suspend [Yes]
Suspend Type [Stop Grant]
MODEM Use IRQ [3]
Suspend Mode [Disabled]
HDD Power Down [Disabled]
Soft-Off by PWR-BTN [Instant-Off]
Wake-Up by PCI card [Disabled]
Power On by Ring [Disabled]
Resume by Alarm [Disabled
x Date(of Month) Alarm 0
x Time(hh:mm:ss) Alarm 0 : 0 : 0
** Reload Global Timer Events **
Primary IDE 0 [Disabled]
Primary IDE 1 [Disabled]
Secondary IDE 0 [Disabled]
Item Help
Menu Level
↑↓→←: Move Enter : Select +/-/PU/PD:Value: F10: Save ESC: Exit F1:General
Help F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 3.10 Power Management Setup menu

### ACPI Function

This mainboard supports ACPI (Advanced Configuration and Power management Interface). Use this item to enable or disable the ACPI feature. The default setting is Enabled.

NOTE

***ACPI is a power management specification that makes hardware status information available to the operating system. ACPI enables a PC to turn its peripherals on and off for improved power management. It also allows the PC to be turned on and off by external devices, so that mouse or keyboard activity wakes up the PT-8800.***

### Power Management

This item acts like a master switch for the power-saving modes and hard disk timeouts. If this item is set to Max Saving, power-saving modes occur after a short timeout. If this item is set to Min Saving, power-saving modes occur after a longer timeout. If the item is set to User Define, you can insert your own timeouts for the power-saving modes. The default setting is User Define.

### Video Off Method

This item defines how the video is powered down to save power. The default setting is V/H SYNC+Blank.

### Video Off In Suspend

This option defines if the video is powered down when the system is put into suspend mode. The default setting is Yes.

### Suspend Type

If this item is set to the default Stop Grant, the CPU will go into Idle Mode during power saving mode.

#### MODEM Use IRQ

If you want an incoming call on a modem to automatically resume the system from a power-saving mode, use this item to specify the interrupt request line (IRQ) that is used by the modem. You might have to connect the fax/modem to the mainboard Wake On Modem connector for this feature to work. The default setting is 3.

#### Suspend Mode

The CPU clock will be stopped and the video signal will be suspended if no Power Management events occur for a specified length of time. Full power function will return when a Power Management event is detected. Options are from 1 Min to 1 Hour and Disabled. The default setting is Disabled.

#### HDD Power Down

The IDE hard drive will spin down if it is not accessed within a specified length of time. Options are from 1 Min to 15 Min and Disabled. The default setting is 15 Min.

#### Soft-Off by PWR-BTN

Under ACPI (Advanced Configuration and Power management Interface) you can create a software power down. In a software power down, the system can be resumed by Wake Up Alarms. This item lets you install a software power down that is controlled by the normal power button on your system. If the item is set to Instant-Off, then the power button causes a software power down. If the item is set to Delay 4 Sec. then you have to hold the power button down for four seconds to cause a software power down. The default setting is Instant-Off.

#### Wake-Up by PCI card

Use this item to enable PCI activity to wake up the system from a power-saving mode. The default setting is Disabled.

#### Resume On LAN

Use this item to enable LAN activity to wake up the system from a power-saving mode. The default setting is Disabled.

#### Power On by Ring

Use this item to enable modem activity to wakeup the system from a power saving mode.

#### Resume by Alarm

When set to Enabled, the following two fields become available and you can set the date (day of the month), hour, minute and second to turn on your system. When set to 0 (zero) for the day of the month, the alarm will power on your system every day at the specified time. The default setting is Disabled.

#### Date (of Month) Alarm

When set to “0” the system powers on everyday at the time specified in the “Time (hh:mm:ss) Alarm” field. Select a date from 1 to 31 for the system to power on at the time specified in the “Time (hh:mm:ss) Alarm” field. The default setting is 0.

#### Time (hh:mm:ss) Alarm

Set the time for the system to power on as defined in the ‘Date (of Month) Alarm” field. The time set in this field must be later than the time in the RTC time as shown in the “Standard CMOS Features” on page 21.

#### ** Reload Global Timer Events **

Global Timer (power management) events are I/O events whose occurrence can prevent the system from entering a power saving mode or can awaken the system from such a mode. In effect, the system remains alert for anything that occurs to a device that is configured as Enabled, even when the system is in a power-down mode.

#### Primary/Secondary IDE 0/1

When these items are enabled, the system will restart the power-saving timeout counters when any activity is detected on any of the drives or devices on the primary or secondary IDE channels.

## *PnP/PCI Configurations*

This option configures how PnP (Plug and Play) and PCI expansion cards operate in the system. Both the ISA and PCI buses on the mainboard use system IRQs (Interrupt ReQuests) and DMAs (Direct Memory Access). You must set up the IRQ and DMA assignments correctly through PnP/PCI Configurations; otherwise, the mainboard will not work properly. Selecting “PnP/PCI Configurations” on the main menu displays this menu:

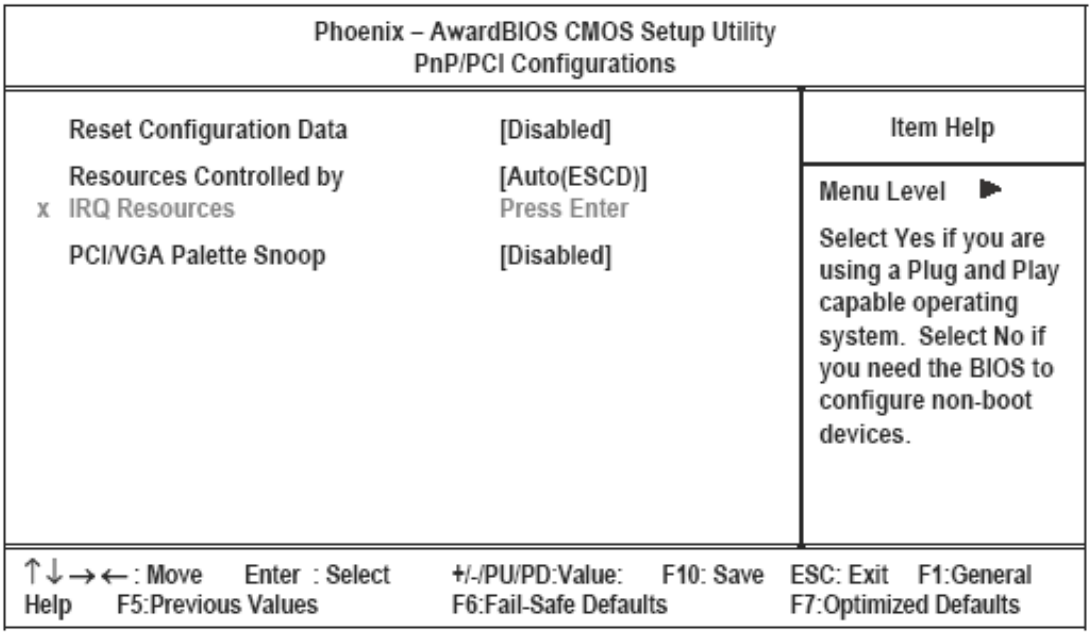



Figure 3.11 PnP/PCI Configurations menu

### Reset Configuration Data

If you enable this item and restart the system, any PnP configuration data stored in the BIOS Setup is cleared from memory. The default setting is Disabled.

### Resources Controlled By

You should leave this item at the default Auto (ESCD). Under this setting, the system dynamically allocates resources to plug and play devices as they are required. If you cannot get a legacy ISA (Industry Standard Architecture) expansion card to work properly, you might be able to solve the problem by changing this item to Manual, and then opening up the *IRQ Resources* menu.

### IRQ Resources

This menu can only be accessed when the *Resources Controlled by* menu is set to Manual.

In the *IRQ Resources* menu, if you change any of the IRQ assignations to Legacy ISA, then that Interrupt Request Line is reserved for a legacy ISA expansion card. Press <Esc> to close the IRQ Resources menu.

### PCI/VGA Palette Snoop

This item is designed to overcome some problems that can be caused by some non-standard VGA cards. This mainboard includes a built-in VGA system that does not require palette snooping so you must leave this item disabled. The default setting is Disabled.

Press <Esc> to return to the main menu.

## PC Health Status

On mainboards that support hardware monitoring, this item lets you monitor the parameters for critical voltages, critical temperatures, and fan speeds. You cannot make any changes to these fields. They are display only.

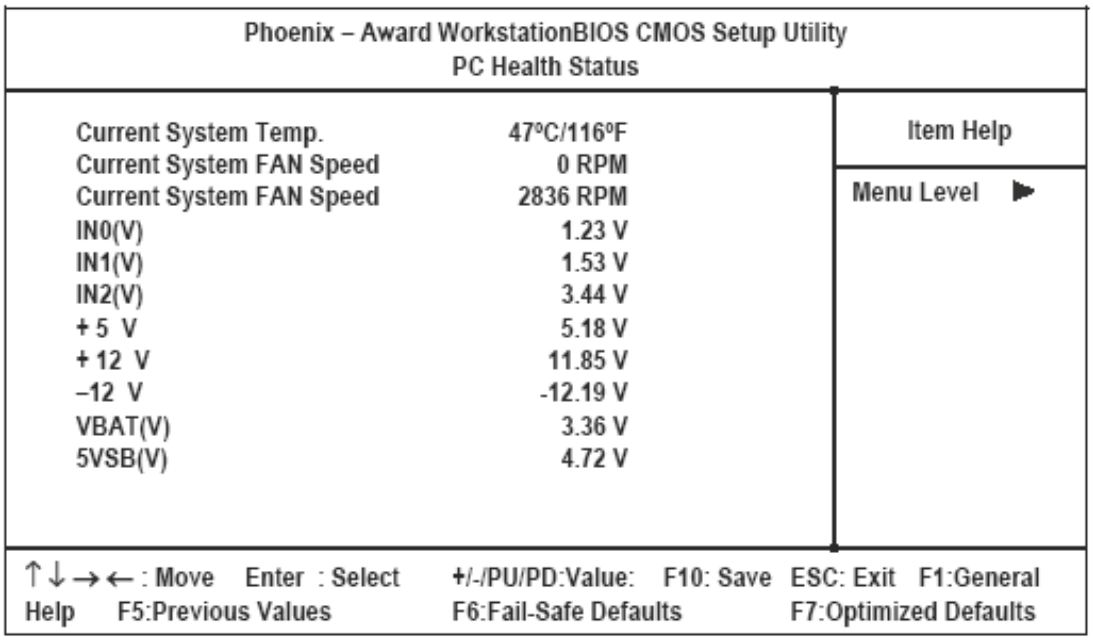

Phoenix – Award WorkstationBIOS CMOS Setup Utility
PC Health Status
Current System Temp. 47°C/116°F
Current System FAN Speed 0 RPM
Current System FAN Speed 2836 RPM
IN0(V) 1.23 V
IN1(V) 1.53 V
IN2(V) 3.44 V
+5 V 5.18 V
+12 V 11.85 V
–12 V -12.19 V
VBAT(V) 3.36 V
5VSB(V) 4.72 V
Item Help
Menu Level ▶
↑↓→←: Move Enter : Select +/-/PU/PD:Value: F10: Save ESC: Exit F1:General Help F5:Previous Values F6:Fail-Safe Defaults F7:Optimized Defaults

Figure 3.12 PC Health Status menu

Press <Esc> to return to the main menu.

## Frequency/Voltage Control Option

This item enables you to set the clock speed and system bus for your system. The clock speed and system bus are determined by the kind of processor you have installed in your system.

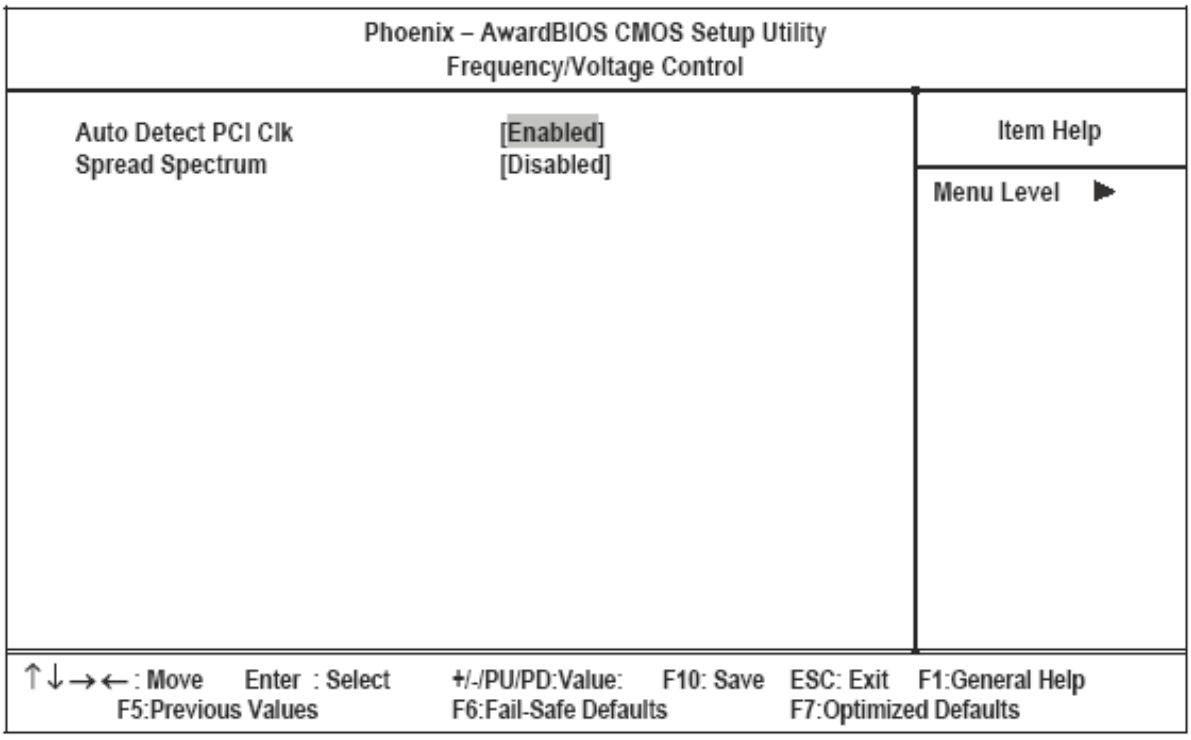



Figure 3.13 Frequency/Voltage Control

### Auto Detect PCI Clk

When enabled, BIOS disables the clock signal of unpopulated PCI slots, reducing power consumption. The default setting is Enabled.

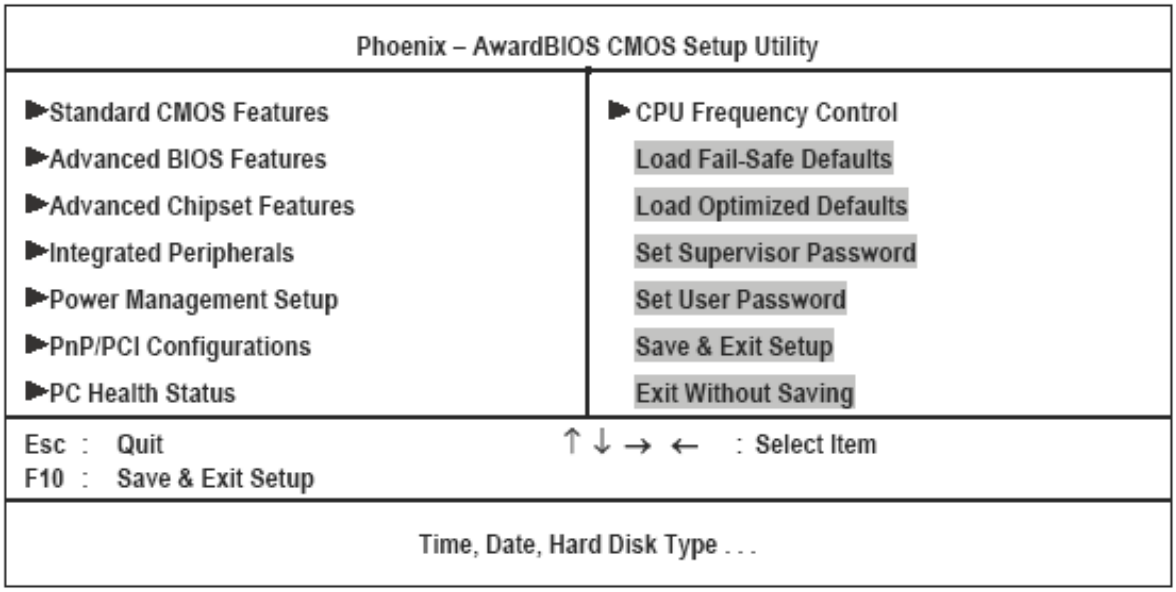
### Spread Spectrum

Enable this item to significantly reduce the EMI (Electro-Magnetic Interference) generated by the system. The default setting is +/- 0.45%.

Press <Esc> to return to the main menu.

## Other BIOS Options

This section covers the other options that are available from the main menu:




## Load Fail-Safe Defaults Option

This option opens a dialog box that lets you load fail-safe defaults for all appropriate items in the Setup Utility.

Follow these instructions:

1. From the main menu, scroll to Load Fail-Safe Defaults.
2. Press <Enter> to open the Load Setup Fail-Safe Defaults menu.
3. Press <Y>.
4. Press <Enter> to load the defaults.

The fail-safe defaults place no great demands on the system and are generally stable. If your system is not functioning correctly, try loading the fail-safe defaults as a first step in getting your system working properly again. If you only want to load fail-safe defaults for a specific option, select and display that option, and then press <F6>.

## Load Optimized Defaults Option

This option opens a dialog box that lets you load optimized defaults for all appropriate items in the Setup Utility.

Follow these instructions:

1. From the main menu, scroll to Load Optimized Defaults.
2. Press <Enter> to open the Load Optimized Defaults menu.
3. Press <Y>.
4. Press <Enter> to load the defaults.

The optimized defaults place demands on the system that may be greater than the performance level of the components, such as the CPU and the memory. You can cause fatal errors or instability if you load the optimized defaults

when your hardware does not support them. If you only want to load Setup defaults for a specific option, select and display that option, and then press <F7>.

## Set Supervisor and User Passwords Options

These items can be used to install a password. A Supervisor password takes precedence over a User password, and the Supervisor can limit the activities of a User. To install a password, follow these steps:

1. Highlight the item Set Supervisor/User Password on the main menu and press <Enter>.
2. The password dialog box appears.

   **Enter Password:**

3. If you are installing a new password, type in the password. You cannot use more than eight characters or numbers. The Set Supervisor/User Password item differentiates between upper and lower case characters. Press <Enter> after you have typed in the password. If you are deleting a password that is already installed press <Enter> when the password dialog box appears. You see a message that indicates that the password has been disabled.

   **PASSWORD DISABLED !!!**
   **Press any key to continue . . .**

4. Press any key. You are prompted to confirm the password.

   **Confirm Password:**

5. Type the password again and press <Enter>, or press <Enter> if you are deleting a password that is already installed.

Write the passwords down and keep them in a safe place.

IMPORTANT

If you do not save changes when you exit BIOS, changes to the passwords will be saved anyway.

## Save & Exit Setup Option

Highlight this item and press <Enter> to save the changes that you have made in the Setup Utility and exit the Setup Utility. When the Save and Exit dialog box appears, press <Y> to save and exit, or press <N> to return to the main menu.

## ***Exit Without Saving***

Highlight this item and press <Enter> to discard any changes that you have made in the Setup Utility and exit the Setup Utility. When the Exit Without Saving dialog box appears, press <Y> to discard changes and exit, or press <N> to return to the main menu.

NOTE

***If you have made settings that you do not want to save, use the "Exit Without Saving" item and press Y to discard any changes you have made.***

This appendix describes locating and solving problems that you may encounter while using the PT-8800.

## Troubleshooting

Often after time spent troubleshooting, the problem is traced to something as simple as a loose connection. Check the following before proceeding to the problem-specific solutions.

### *Tips for Troubleshooting*

In each problem-specific section, try the steps in the order suggested. This may help you to solve the problem more quickly.

Try to pin point the problem and thus avoid replacing non-defective parts. For example, if you replace batteries and the problem remains, put the original batteries back and go to the next step.

Keep a record of the steps you take when troubleshooting: The information may be useful when calling for technical support or for passing on to service personnel.

- Use some other electrical device to confirm that the electrical outlet is working.
- Ensure all connections are securely attached.

### *The Power-On Self Test*

The Power-On Self Test (POST) runs every time you turn on or reset the computer. The POST checks memory, the mainboard, the display, the keyboard, the disk drives, and other installed options.

If failure is detected in an area other than the mainboard (such as the keyboard or an adapter card), an error message is displayed on the screen and testing is stopped.

If your system does not successfully complete the POST, but displays a blank screen, have the PT-8800 serviced.

### *Beep Errors at POST*

There are two kinds of beep codes in the BIOS.

- Video error - a single long beep followed by three short beeps indicates a video error, the screen can not be initialized and no information can be displayed.
- DRAM error - a single long beep indicates that a DRAM error has occurred.

## *Beep Message Errors at POST*

If the BIOS detects an error during the POST, a message is displayed. Refer to the following table for a list of the errors that display.

***The system uses a 3V CR2032 battery (CMOS battery) mounted on the mainboard to keep time. There is a risk of explosion if the wrong battery type is used when replacing. Dispose of used batteries according to local ordinance regulations.***

| ERROR MESSAGE | CAUSE | SOLUTION |
|---|---|---|
| CMOS BATTERY HAS FAILED | The CMOS battery is depleted. | Replace the battery. |
| CMOS CHECKSUM ERROR | The battery may be weak. | Replace the battery. |
| | The CMOS may be corrupt. | Have the PT-8800 serviced. |
| HARD DISK(S) FAIL (80) | HDD reset failed. | Have the PT-8800 serviced. |
| HARD DISK(S) FAIL (40) | HDD controller diagnostics failed. | Have the PT-8800 serviced. |
| HARD DISK(S) FAIL (20) | HDD initialization error. | Have the PT-8800 serviced. |
| HARD DISK(S) FAIL (10) | Unable to recalibrate fixed disk. | Have the PT-8800 serviced. |
| KEYBOARD IS LOCKED OUT - UNLOCK THE KEY | The keyboard is locked and the keyboard controller is pulled low. | Have the PT-8800 serviced. |
| KEYBOARD ERROR OR NO KEYBOARD PRESENT | A keyboard is not detected. | Make sure the keyboard is attached correctly and no key is pressed during boot. |
| MANUFACTURING POST LOOP | System keeps rebooting because the keyboard controller is pulled low for testing purposes. | Have the PT-8800 serviced. |
| BIOS ROM CHECKSUM ERROR - SYSTEM HALTED | The ROM address is incorrect. | Have the PT-8800 serviced. |
| MEMORY TEST FAIL | The memory card is not correctly installed or is damaged. | Have the PT-8800 serviced. |

## ***General Problems***

Refer to the following general problems you may encounter.

| PROBLEM | SOLUTION |
|---|---|
| The display screen is dark. | Adjust the screen brightness.<br>Make sure that the PT-8800 is not in suspend mode. |
| An incorrect date and time are displayed. | Correct the date and time using the DOS DATE and TIME commands or the options in the Setup Utility. (You can also set the date and time in Windows by double clicking the clock on the task bar or in the control panel.) If the date and time become incorrect after a short time, the CMOS battery may be depleted. Replace the battery. |
| The following message appears at boot up:<br>"Invalid system disk,<br>Replace the disk, and then press any key" | Ensure that an operating system is installed.<br>Check the boot sequence in the BIOS setup utility. |
| You hear irregular beeps during operation of the computer and the system halts. | Have the PT-8800 serviced. |
| An unidentified message is displayed. | Reboot the computer and run the BIOS Setup Utility. Confirm the Setup Utility parameters. If the same message is displayed after booting up again, have the PT-8800 serviced. |
| You cannot operate the printer. | Check the printer cable connection.<br>Ensure that the printer power switch is turned on.<br>Confirm that the printer is on-line. |
| You cannot use a mouse or keyboard. | Check the cable connection.<br>Check the mouse or keyboard with another computer to see if it works. If the same problem occurs, replace the mouse or keyboard. |
| The screen is blank and you don't hear any beeps. | Check that the AC adapter is connected to the PT-8800 and the power cord is plugged into a working electrical outlet.<br>Check that the power is on. (Press the power switch again for confirmation.) |
| The screen is blank and you hear a continuous beep, or two or more beeps. | Have the PT-8800 serviced. |
| Only the cursor appears. | Reinstall the operating system, and power on the PT-8800. |
| Audio problems | Ensure the audio cable is not defective.<br>The mute is off. |

## Having the PT-8800 Serviced

If you are unable to solve the problem, you should have the projector serviced. Pack the projector in the original carton. (See "Unpacking the PT-8800" on page 1.) Include a description of the problem and a checklist of the steps you took when trying to fix the problem. The information may be useful to the service personnel. Return the projector to the place you purchased it.

## Specifications

| ITEM | DESCRIPTION |
|---|---|
| Processor | Socket 478, Intel Pentium 4 – up to 2.8 GHz / Celeron 2.0~2.6 GHz |
| System bus | FSB speed 400/533 MHz |
| Memory | 2 x 184-pin DDR DIMM, support 266/333 MHz DDR SDRAM (expandable to 2 GB) |
| Chipset | Intel 852 GME integrated high performance 2D/3D graphics |
| BIOS | Award Plug and Play BIOS<br>Supports APM and ACPI<br>Jumper-free setting on COM port and cash drawer port voltage selection |
| LCD panel | 15-inch TFT, high brightness LCD |
| I/O support/connectors | Six RS232 ports (4 with +5v/+12vdc power; BIOS selection, jumper free)<br>Two serial pin-headers on board (1 for touch; 1 for customer display)<br>One RJ45 with LEDs Ethernet connector, 10/100M/1GHz BASE-T<br>One PS/2 keyboard port<br>One PS/2 mouse port<br>One parallel port<br>One type II CF card, IDE interface<br>One DB15 VGA port support dual view / dual contents display<br>One Cash Drawer port (+24Vdc; BIOS selection, jumper free); support 1 address<br>Six 2.0 USB ports [4 standard, 2 at the front panel, 2 powered USB (+12vdc & +24vdc) on rear panel]<br>MIC-in, Line-Out<br>One PCI slot |
| Hard drive | One 3.5-inch IDE hard drive |
| Touch panel (spill proof) | Spill proof design resistive or capacitive touch screen |
| LED status indicators | LED for power and HDD |
| Power supply | 220W ATX power supply |
| Mainboard architecture | System Board + I/O Board; connected by connector |

| ITEM | DESCRIPTION |
|---|---|
| Environmental | Operation temp: 5 ~ 40 degree C<br>Storage temp:-20 ~ 60 degree C<br>Humidity: Operation - 20% ~ 85%, Storage: 5% ~ 85% |
| Power Supply | One internal 220w full range ATX power supply. |
| Options | Magnetic card reader (3 tracks)<br>Internal Smart Card Reader, USB interface<br>Rear Customer Display, 2 x 20 VFD type<br>Integrated second screen |
| Supported operating systems | DOS, Windows95/98/2000/ME/XP/XPe, Linux |
| Safety and EMI | CE, FCC, VCCI |